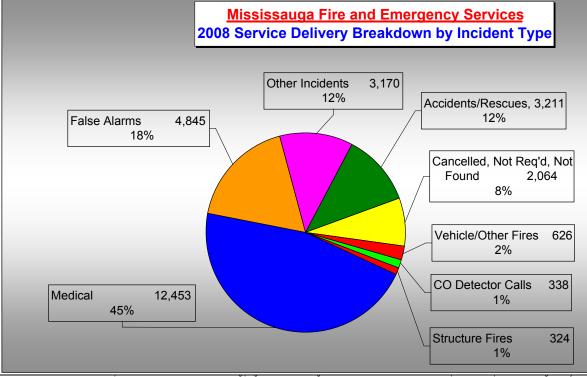


Mississauga Fire and Emergency Services 2008 Operations Summary

	2008	2007	<u>2006</u>	2005	2004
Medical	12,453	11,263	10,702	10,947	10,270
False Alarms	4,845	5,012	4,952	5,349	5,496
Other Incidents	3,170	3,494	3,521	3,546	3,254
Accidents/Rescues	3,211	2,974	2,964	2,925	2,829
Cancelled, Not Req'd, Not Found	2,064	1,822	1,524	1,344	1,239
Vehicle or Other Fires	626	676	642	671	657
CO Detector Calls	338	427	396	521	388
Structure Fires	<u>324</u>	<u>387</u>	<u>386</u>	<u>386</u>	<u>393</u>
Total Incidents Attended	27,428	<u>26,535</u>	<u>25,087</u>	<u>25,689</u>	24,526
Operating Budget:	\$74,938,400	\$70,255,400	\$67,472,200	\$61,815,800	\$56,925,800
Population:	723,000	711,000	700,300	694 <b>,</b> 100	683,500
On Shift Suppression Staff at Year End:	616	616	616	588	572
Total Employees at Year End:	703	702	702	673	653
Stations, mid year	20	20	20	20	20
First Line Vehicles, mid-year:	34	33	33	32	31
Total Vehicles, mid year <sup>1</sup> :	77	76	76	77	76
Vehicle Dispatches <sup>2</sup> :	44,753	42,506	40,357	41,628	40,650
Estimated Dollar Loss from Fires:	\$11,749,940	\$11,633,282	\$17,852,669	\$14,760,220	\$13,530,707
Firefighter Casualties:	5	1	7	10	4
Civilian Casualties:	5	11	16	22	19
Fire Related Deaths:	3	1	1	5	3
Home Safe Home Visits:	14,551	15 <b>,</b> 772	7,796	12,123	9,606
In Company Inspections:	12,433	14,096	11,143	11,615	10,809
Defibrilator Uses <sup>3</sup> :	333	257	94	135	186
Defibrilator Saves:	21	17	3	2	3
Call Processing Time (Emrg), m:ss <sup>4</sup>	00:24.6	00:24.4	00:23.8	00:25.3	00:24.6
Crew Preparation Time (Emrg), m:ss <sup>4</sup>	01:13.4	01:14.0	01:13.6	01:12.7	01:10.6
Truck Travel Time (Emrg), m:ss <sup>4</sup>	03:50.1	03:47.3	03:41.3	03:42.5	03:37.5
Average Total Response Time, m:ss	<u>05:28.1</u>	05:25.7	<u>05:18.7</u>	<u>05:20.5</u>	05:12.7
% of 1st Arrvng Trucks <240 Secs Trave	61.8%	63.8%	66.9%	66.4%	68.0%
% of 2nd Arrvng Trucks <360 Secs Trave <sup>f</sup>	77.48	80.08	81.5%	79.8%	80.2%
% of 3rd Arrvng Trucks <480 Secs Travef	87.5%	89.5%	90.5%	89.6%	88.8%

New reporting standard in 2003 to meet requirements of Fire Marshal of Ontarid/Vehicles: 32 first-line vehicles (19 pumpers, 7 aerials, 3 rescue squads, 3 district chiefs), 9 reserve vehicles (5 pumpers, 2 aerials, 1 district chief, 1 rescue), 21 support, 6 fire prevention, 3 training division, 6 senior staff. A110 added Jan 2002. PC added July 2002. P122 added May 2003. P111 added Jan



emergency call natures & calls outside Mississauga & include 400 series highways: inc 1st line vehicles only, 1st arriving truck only, all non-zero times -o6final\_highways\_included\_and\_time\_filters\_not\_applied After Programming Changes for Property Types.xw