

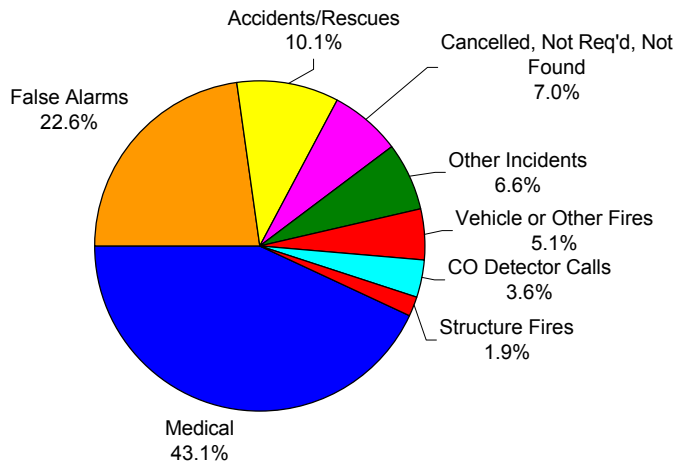


Mississauga Fire and Emergency Services
2002 Operations Summary

	5 Year % Chng	1 Year % Chng	2002	2001	2000	1999	1998
Medical	25.5%	8.7%	10,311	9,489	8,579	9,250	8,214
False Alarms	0.3%	-1.2%	5,407	5,470	5,774	5,625	5,391
Accidents/Rescues	19.8%	2.6%	2,410	2,348	2,129	2,311	2,011
Cancelled, Not Req'd, Not Found	NA	1.9%	1,680	1,648	1,973	NA	NA
Other Incidents	-1.3%	-12.0%	1,583	1,799	1,352	1,758	1,604
Vehicle or Other Fires	-28.3%	-13.1%	1,211	1,394	1,360	1,530	1,690
CO Detector Calls	41.7%	-5.8%	873	927	1,083	1,309	616
Structure Fires	-18.3%	-11.8%	447	507	525	579	547
Total Incidents Attended	19.2%	1.4%	23,922	23,582	22,775	22,362	20,073
Population:	10.3%	1.7%	633,500	623,000	605,600	588,500	574,200
Operating Budget:	29.5%	10.0%	\$46,700,000	\$42,447,900	\$37,476,400	\$36,521,600	\$36,059,800
Employees at Year End:	9.6%	0.0%	603	603	577	557	550
Stations, mid year:	11.8%	5.6%	19	18	18	18	17
First Line Vehicles, mid-year:	15.4%	7.1%	30	28	27	27	26
Total Vehicles, mid year ¹ :	18.0%	2.9%	72	70	67	66	61
Vehicle Dispatches ² :	11.4%	-7.0%	41,973	45,130	44,157	42,827	37,663
Estimated Dollar Loss from Fires:	-21.0%	28.4%	\$7,801,117	\$6,074,716	\$9,063,915	\$9,291,534	\$9,869,350
Firefighter Casualties:	-64.3%	-37.5%	5	8	8	8	14
Civilian Casualties:	-55.6%	33.3%	12	9	21	12	27
Fire Related Deaths:	-75.0%	-75.0%	1	4	5	0	4
Home Safe Home Visits:	51.7%	32.0%	11,684	8,849	8,728	8,204	7,700
In Company Inspections:	3.6%	8.5%	8,875	8,183	10,991	6,532	8,563
Defibrillator Uses:	42.3%	25.9%	185	147	138	118	130
Defibrillator Saves ³ :	-75.0%	200.0%	3	1	5	9	12
Call Processing Time, m:ss ⁴ :	-13.0%	-24.4%	00:26.1	00:27.3	00:34.5	00:31.4	00:30.0
Crew Preparation Time, m:ss ⁵ :	-14.5%	-6.6%	01:11.0	01:13.0	01:16.0	01:18.0	01:23.0
Truck Travel Time, m:ss ⁵ :	2.5%	-4.6%	03:28.0	03:35.0	03:38.0	03:28.0	03:23.0
Average Total Response Time, m:ss:	-3.4%	-7.1%	05:05.1	05:15.3	05:28.5	05:17.4	05:16.0
% of 1st Arrvng Trucks <240 Secs Travel ⁵	-2.6%	0.0%	71.7%	72.4%	71.7%	71.2%	73.6%
% of 2nd Arrvng Trucks <360 Secs Travel ⁵	2.4%	-0.1%	82.3%	84.5%	82.4%	82.3%	80.4%
% of 3rd Arrvng Trucks <480 Secs Travel ⁵	0.4%	0.7%	89.4%	89.0%	88.8%	89.0%	89.0%

¹ Vehicles: 30 first-line vehicles (17 pumpers, 7 aerials, 3 rescue squads, 3 district chiefs), 7 reserve vehicles (5 pumpers, 1 aerial, 1 district chief), 9 support vehicles, 6 fire prevention, 3 training division, 6 senior staff, and 11 miscellaneous. 3rd DC added July 9, 2001. Aerial added to Stn #110 January 2002

Mississauga Fire and Emergency Services
2002 Service Delivery Breakdown



² 3rd vehicle removed from rescue responses at end of 18 mth year training program ³ Base hospital monitoring of 'saved' status not continued in 2001 ⁴ CAD upgraded 2001 ⁵ restated 5 years to exclude non-emergency call natures, calls outside Mississauga, 1st line vehicles only; 1st truck only, all times, 400 series Hwys -02final.wks