

A library card is **FREE** for residents of Mississauga or those who work, attend school, or own property in Mississauga.

You can use your valid card to borrow materials from any library location. To get a library card, bring in identification with your name and address on it. If any changes occur, such as a change of name, address or phone number, please inform staff right away. Fees are charged for lost, damaged, forgotten or stolen cards.

**WIRELESS MISSISSAUGA**

Access the Internet at all Mississauga Library System locations for free, with your own wireless capable laptop and valid library card.

**ALL ROADS LEAD TO THE LIBRARY**

For bus route information to your local branch library, go to [www.miway.ca](http://www.miway.ca) or call MiWay at 905-615-4636 / 905-615-INFO

Mississauga Library System  
301 Burnhamthorpe Road W.  
Mississauga, ON L5B 3Y3  
Tel: 905-615-3500  
Fax: 905-615-3625  
[www.mississauga.ca/library](http://www.mississauga.ca/library)  
[library.info@mississauga.ca](mailto:library.info@mississauga.ca)

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# ALL ABOUT YOUR LIBRARY

LIBRARIES CHANGE LIVES

 **MISSISSAUGA**  
Library System  
Leading today for tomorrow



## ABOUT BORROWING

Most books and CDs may be borrowed for three weeks. Most DVDs, video games and magazines may be borrowed for one week.

### BOOKS

Borrow over one and a half million items available in the Mississauga Library System.

### MAGAZINES

Access more than a thousand periodicals.

### DVDS, VIDEO GAMES AND CDS

Choose from a wide variety of movies, documentaries and multilingual material on DVD and music and audio books on CD. Video games are available for Wii, PlayStation 3 and Xbox consoles.

### LIGHTNING LOANS

This is a collection of current bestsellers that you can find on the shelf without having to wait. Books may be borrowed for 7 days. These items can not be reserved and can not be renewed.

### RAVES & FAVES

A mix of classic, popular and critically acclaimed titles is featured at all locations. Many copies of fiction, and non fiction adult, youth, junior and children's books are available.

### IF THE ITEM YOU WANT IS OUT

You can place a hold yourself using the on-line catalogue from home or at the library. When it is available, you will be notified. You will be charged for holds not picked up on time. Items not in the Mississauga Library System catalogue may be obtained through inter-library loan. Please ask staff for help.

### RENEWING LIBRARY MATERIALS

Most library materials may be renewed. Even if an item is overdue, it may be renewed and the late charges will be added to your record. Materials are renewed from the day of renewal not from the original due date. DVDs, video games and magazines will be renewed for 7 days. All other items will be renewed for 3 weeks. Renew items:

- On-line at [www.mississauga.ca/library](http://www.mississauga.ca/library) or at the Library
- Telephone **905-615-3500, press 1**

### AN ITEM CAN NOT BE RENEWED IF IT:

- is a Lightning Loan
- has been requested by someone else
- has been renewed twice already
- is a magazine that has been renewed once already

If an item can not be renewed, it should be returned by the due date.

### RETURNING LIBRARY MATERIALS

The dates items are due back are printed on the receipt given to you at check out. Items should be returned to the Library by closing time on the day that they are due. Please return your library materials on time so other people can borrow them. Book drops are available at each location for your convenience. Materials borrowed from one branch may be returned to any other branch in the Library System.

### LATE CHARGES

You are responsible for items taken out on your card. Charges will be assessed for each day or part day after the due date.

### All library materials (except as below)

\$ .35 per day per item  
(\$10 maximum per item)

### DVDs, Lighting Loans, and video games

\$1.00 per day per item  
(\$10 maximum per item)

### SERVICE CHARGES

#### (PLUS TAXES AS APPLICABLE)

**Non Resident** - \$30 year with ID

**Forgotten Card** - \$1 with ID

**Replacement Card** - \$2 with ID

### Holds Not Picked Up on Time

\$2 per hold

### Damaged or Lost Item

Library's replacement cost of the item. Damaged and lost items that are paid for remain the property of the Library.

### Collection Agency Fee - \$12.80

### Reserve a Computer Temporary Card

1 day - \$1, 1 week - \$5, 1 month - \$15

The Library endeavours to collect all unpaid charges. The Library uses the services of a collection agency for substantial and past due balances. Accounts submitted to the collection agency are subject to an additional fee.

## WHAT'S IN IT FOR YOU?

### PROGRAMS FOR ALL

**For Young Children** – Most Library locations offer storytimes for young children from birth to age five.

**For School-Age Children** – Reading Clubs, special events and summer programs are held at most library locations.

**For Teens** – Special events and advisory groups are held at some locations.

**For Adults** – Libraries have speakers, demonstrations, book clubs and seminars about a variety of topics.

**For Older Adults** – Special events and book clubs are held at some locations.

For a calendar of Library programs, events and services, check it out at the Library's web site at [www.mississauga.ca/library](http://www.mississauga.ca/library).

### INFORMATION SERVICES – ASK ME

Library staff is always available to help you find information and choose materials. Look for staff wearing the **ASK ME** buttons.

### PHOTOCOPYING

Photocopiers are available at all library locations. Copying is subject to copy-right laws.

### ART SHOWS AND EXHIBITS

Displays and regular art exhibits can be found in most branches. Art gallery and display cases can be rented by the month. For booking information call the City of Mississauga, Customer Service Centre at **905-615-4100** and choose Facility Bookings.

### FLYER AND POSTER DISTRIBUTION

Want to promote your workshop, show or display to the community? Need more members or volunteers for your community or non profit group? The Library will distribute flyers and posters, for community and non profit groups, to its branch locations. For commercial posting information, contact the Library's Community Development Office at **905-615-3200 ext 3606**.

### MEETING ROOMS

Need a room to hold a monthly meeting? The Library has meeting rooms and an auditorium for rent. For booking information contact the City of Mississauga, Customer Service Centre at **905-615-4100**.

### BOOK A TOUR OF THE MISSISSAUGA CENTRAL LIBRARY

Tours of the Mississauga Central Library, one of the busiest central libraries in Canada, are offered regularly. If your organization, school class or business would like a tour of the Mississauga Central Library and its many resources, phone **905-615-3500** or [library.tours@mississauga.ca](mailto:library.tours@mississauga.ca)

### LOCAL HISTORY

An extensive collection of fine, old and rare materials, dealing with the history of Mississauga and Peel County, is available for in-library use at the Mississauga Central Library and includes scrapbooks, local archives, and a large collection of photographs. Genealogical materials are available through the Ancestry database, available at all Library locations.

## SPECIAL SERVICES

### BOOKS TO GO

Running your own book club? The Library can provide up to 15 copies of selected titles, as well as a package of reviews and questions. For information call **905-615-3500 ext 3544**.

### CHILDREN'S DIAL-A-STORY

Listen to a new preschool story each week in the comfort of your home. Call as often as you want, any time of the day. To listen to a story call **905-615-3500** and choose **option #4** then **option #5**.

### HOMEBOUND SERVICE

Homebound service is provided to shut-in library users. Phone **905-615-3500 ext 3544** for more information.

### LANGUAGES

The Library offers materials in 22 languages and community support is welcomed. You can get course kits to learn many languages from all branches.

### LARGE PRINT BOOKS

These books are available from all branches. Some of the books rotate from branch to branch, so there is always a selection of new titles.

### ON-LINE BOOK CLUBS

Sign up to receive sample chapters from new books and newsletters about new books and authors. Go to [www.mississauga.ca/library](http://www.mississauga.ca/library) and click on **Newsletters**.

### COMPUTERS FOR PUBLIC USE

Public access to the Internet and Microsoft Office is available at all library locations. Workstations support USB keys. You can book a session to use the library computer with a valid library card from home or at the Library. There is a fee for temporary computer access without a valid library card.

### HERITAGE E-BOOKS COLLECTION

The Library has digitized its Our Heritage Series of local history books. They are full text and fully searchable. Go to [www.mississauga.ca/library](http://www.mississauga.ca/library) click on **Books and Reading** click on **eBooks**.

### MAGAZINES FROM HOME, SCHOOL OR OFFICE – 24/7

Full text articles from popular magazines are available on-line with your valid library card. Go to [www.mississauga.ca/library](http://www.mississauga.ca/library) click on **Books and Reading** click on **eMagazines** scroll down to find alphabetical title and subject lists of all the available magazines.

### RESEARCH FROM HOME, SCHOOL OR OFFICE – 24/7

Databases provide access to reference e-books, newspaper and magazine articles, scholarly journals, book reviews and more. Search over 60 e-resources covering a wide variety of topics including health, business, world news, literature, sports, arts, and entertainment. With your valid Mississauga library card, you can do your research from home, school or office. Go to [www.mississauga.ca/library](http://www.mississauga.ca/library) and click on **Databases/Research**.

### DOWNLOADABLE BOOKS – 24/7

The Library offers access to downloadable audio books and e-books through the OverDrive Service. This allows you to download selections without leaving home. Look for it on the Library's web site and start e-borrowing.