

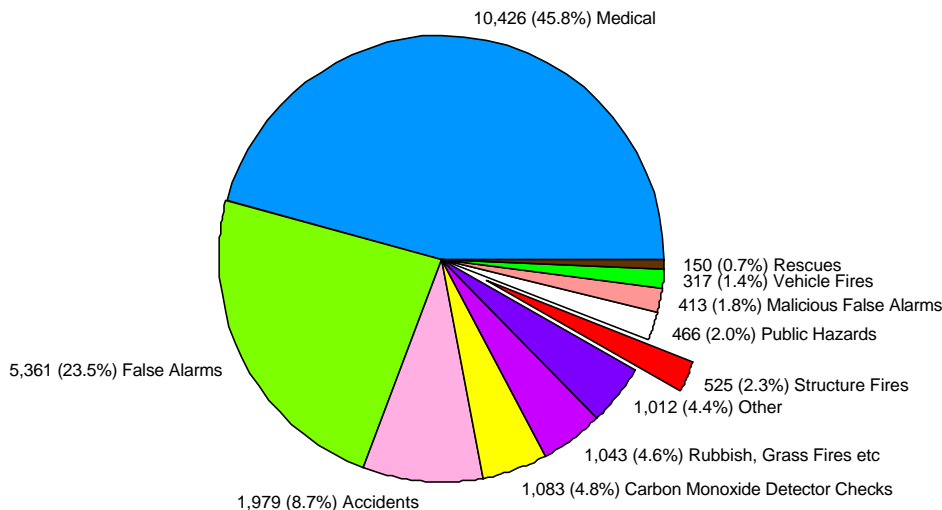


Mississauga Fire and Emergency Services
2000 Response Statistics Summary

	5 Year % Chng	1 Year % Chng	2000	1999	1998	1997	1996
Medical.....	57.2%	12.7%	10,426	9,250	8,214	7,583	6,633
False Alarms.....	15.9%	2.3%	5,361	5,240	4,930	4,911	4,626
Accidents.....	10.1%	-7.1%	1,979	2,130	1,860	1,884	1,798
Carbon Monoxide Detector Checks.....	na	-17.3%	1,083	1,309	616	0	0
Rubbish, Grass Fires etc.....	7.9%	-13.1%	1,043	1,200	1,309	1,126	967
Other.....	8.5%	-12.8%	1,012	1,160	1,096	968	933
Structure Fires.....	-13.5%	-9.3%	525	579	547	595	607
Public Hazards.....	-2.9%	-22.1%	466	598	508	508	480
Malicious False Alarms.....	-18.1%	7.3%	413	385	461	471	504
Vehicle Fires.....	-9.2%	-3.9%	317	330	381	333	349
Rescues.....	-16.2%	-17.1%	150	181	151	155	179
Total Incidents Attended	31.7%	1.8%	22,775	22,362	20,073	18,534	17,076
Population:.....	10.0%	2.9%	605,600	588,500	574,200	562,280	550,360
Operating Budget:.....	8.1%	2.6%	C\$37,476,400	C\$36,521,600	C\$36,059,800	C\$35,734,100	C\$34,676,600
Employees:.....	15.2%	3.6%	577	557	550	526	501
Stations:.....	12.5%	0.0%	18	18	17	16	16
First Line Vehicles, mid-year:.....	12.5%	0.0%	27	27	26	25	24
Total Vehicles*:.....	13.6%	1.5%	67	66	61	60	59
Vehicle Dispatches:.....	33.2%	3.1%	44,157	42,827	37,633	35,747	33,157
Firefighter Casualties:.....	-42.9%	0.0%	8	8	14	9	14
Civilian Casualties:.....	5.0%	75.0%	21	12	27	19	20
Fire Related Deaths:.....	66.7%	n/a	5	0	4	4	3
Home Safe Home Visits:.....	26.9%	6.4%	8,728	8,204	7,700	8,271	6,879
In Company Inspections:.....	50.7%	68.3%	10,991	6,532	8,563	6,459	7,292
Defibrillator Uses:.....	-10.4%	16.9%	138	118	130	110	154
Defibrillator Saves:.....	-44.4%	-44.4%	5	9	12	7	9
Call Processing Time (Decimal Minutes).....	-6.1%	0.0%	0.54	0.54	0.52	0.54	0.57
Crew Preparation Time (Decimal Minutes).....	-25.4%	-1.2%	1.28	1.30	1.38	1.5	1.72
Truck Travel Time (Decimal Minutes).....	6.0%	0.4%	3.70	3.68	3.55	3.53	3.49
Average Total Response Time.....	-4.5%	0.0%	5.52	5.52	5.45	5.57	5.78

*Vehicles: 27 first-line vehicles (15 pumpers, 7 aerials, 3 rescue squads, 2 district chiefs), 8 reserve vehicles (5 pumpers, 1 rescue squad, 1 aerial, 1 district chief), 9 support vehicles, 6 fire prevention, 3 training division, 5 senior staff, and 8 miscellaneous vehicles. Total = 66

Mississauga Fire And Emergency Services
2000 Service Delivery Breakdown



Notes: (1) Prior years have been restated to include Non-Specific First Aid Calls (FMO Code 91 - see 2nd page) as 'Medical' instead of 'Other' and to remove Carbon Monoxide Detector checks (Code 87) from 'False Alarms'. (2) Census adjustment removed from 1995 population for 5 year consistency.