



**Mississauga Fire and Emergency Services**  
**2001 Operations Summary**

	5 Year % Chng	1 Year % Chng	2001	2000	1999	1998	1997
Medical.....	25.1%	10.6%	9,489	8,579	9,250	8,214	7,583
False Alarms.....	1.6%	-5.3%	5,470	5,774	5,625	5,391	5,382
Not Req'd On Arrival, Cancelled & Other	202.1%	2.3%	2,924	2,859	1,160	1,096	968
Accidents.....	15.6%	10.1%	2,178	1,979	2,130	1,860	1,884
Rubbish, Grass Fires etc.....	-1.1%	6.8%	1,114	1,043	1,200	1,309	1,126
Carbon Monoxide Detector Checks.....	N/A	-14.4%	927	1,083	1,309	616	0
Public Hazards.....	3.0%	12.2%	523	466	598	508	508
<b>Structure Fires.....</b>	<b>-14.8%</b>	<b>-3.4%</b>	<b>507</b>	<b>525</b>	<b>579</b>	<b>547</b>	<b>595</b>
Vehicle Fires.....	-15.9%	-11.7%	280	317	330	381	333
Rescues.....	9.7%	13.3%	170	150	181	151	155
<b>Total Incidents Attended</b>	<b>27.2%</b>	<b>3.5%</b>	<b>23,582</b>	<b>22,775</b>	<b>22,362</b>	<b>20,073</b>	<b>18,534</b>
Population:.....	10.8%	2.9%	623,000	605,600	588,500	574,200	562,280
Operating Budget:.....	18.8%	13.3%	\$42,447,900	\$37,476,400	\$36,521,600	\$36,059,800	\$35,734,100
Employees at Year End:.....	14.6%	4.5%	603	577	557	550	526
Stations, mid year.....	12.5%	0.0%	18	18	18	17	16
First Line Vehicles, mid-year:.....	12.0%	3.7%	28	27	27	26	25
Total Vehicles, mid year*:.....	16.7%	4.5%	70	67	66	61	60
Vehicle Dispatches:.....	26.2%	2.2%	45,130	44,157	42,827	37,663	35,747
Estimated Dollar Loss from Fires:.....	-54.8%	-19.9%	\$7,255,954	\$9,063,915	\$9,291,534	\$9,869,350	\$16,054,075
Firefighter Casualties: .....	-11.1%	0.0%	8	8	8	14	9
Civilian Casualties:.....	-52.6%	-57.1%	9	21	12	27	19
Fire Related Deaths:.....	0.0%	n/a	4	5	0	4	4
Home Safe Home Visits:.....	7.0%	1.4%	8,849	8,728	8,204	7,700	8,271
In Company Inspections:.....	26.7%	-25.5%	8,183	10,991	6,532	8,563	6,459
Defibrillator Uses:.....	33.6%	6.5%	147	138	118	130	110
Defibrillator Saves**:.....	-85.7%	-80.0%	1	5	9	12	7
Call Processing Time, m:ss***.....	-9.2%	-13.0%	00:27.3	00:34.5	00:31.4	00:30.0	00:30.1
Crew Preparation Time, m:ss.....	-18.9%	-6.4%	01:13.0	01:16.8	01:18.0	01:22.8	01:30.0
Truck Travel Time, m:ss.....	3.9%	-0.4%	03:40.0	03:42.0	03:40.8	03:33.0	03:31.8
Average Total Response Time, m:ss.....	-3.5%	-3.0%	05:20.3	05:33.3	05:30.2	05:25.8	05:31.9
% of 1st Arrvng Trucks <240 Secs Travel	-3.2%	1.2%	74.6%	74.2%	73.7%	75.9%	77.1%
% of 2nd Arrvng Trucks <360 Secs Travel	0.2%	1.6%	86.6%	85.6%	85.2%	82.8%	86.4%
% of 3rd Arrvng Trucks <480 Secs Travel	0.7%	0.2%	91.3%	90.9%	91.1%	90.6%	90.7%

\*Vehicles: 28 first-line vehicles (16 pumpers, 7 aerials, 3 rescue squads, 2 district chiefs), 7 reserve vehicles (5 pumpers, 1 aerial, 1 district chief), 9 support vehicles, 6 fire prevention, 3 training division, 6 senior staff, and 11 miscellaneous. 3rd DC added July 9, 2001. Aerial added to Stn #110 January 2002

