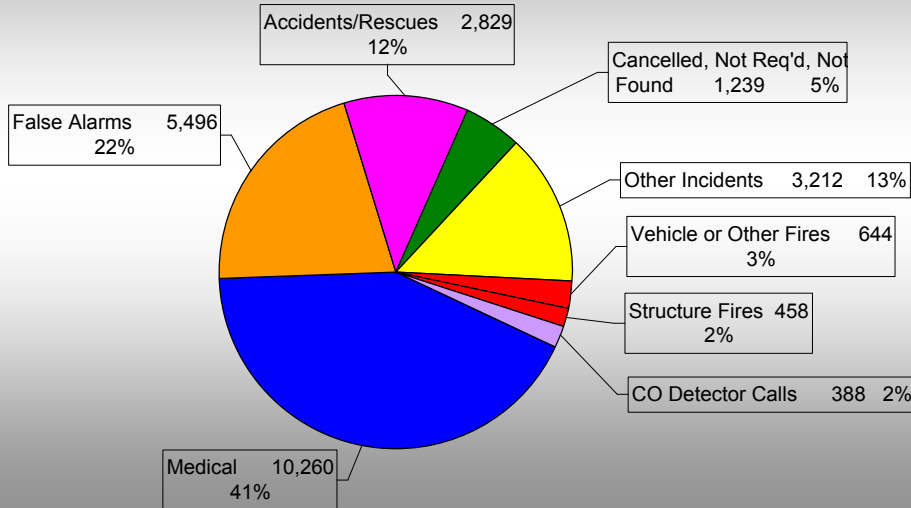


	5 Year		1 Year		2005	2004	2003*	2002	2001
	% Chng	% Chng	% Chng	% Chng					
Medical	15.4%	6.6%			10,947	10,270	10,677	10,311	9,489
False Alarms	-2.2%	-2.7%			5,349	5,496	5,480	5,407	5,470
Accidents/Rescues	24.6%	3.4%			2,925	2,829	2,836	2,410	2,348
Cancelled, Not Req'd, Not Found	-18.4%	8.5%			1,344	1,239	1,488	1,680	1,648
Other Incidents	97.1%	9.0%			3,546	3,254	3,467	1,583	1,799
Vehicle or Other Fires	-51.9%	2.1%			671	657	698	1,211	1,394
Structure Fires	-23.9%	-1.8%			386	393	472	447	507
CO Detector Calls	-43.8%	34.3%			521	388	346	873	927
<b>Total Incidents Attended</b>	<b>8.9%</b>	<b>4.7%</b>			<b>25,689</b>	<b>24,526</b>	<b>25,464</b>	<b>23,922</b>	<b>23,582</b>
Operating Budget:	45.6%	8.6%	\$61,815,800	\$56,925,800	\$51,140,200	\$46,700,000	\$42,447,900		
Population:	6.9%	1.6%	694,100	683,500	673,700	659,900	649,000		
On Shift Suppression Staff at Year End:	12.2%	2.8%	588	572	552	528	524		
Total Employees at Year End:	12.4%	3.1%	673	653	628	604	599		
Stations, mid year:	11.1%	0.0%	20	20	20	19	18		
First Line Vehicles, mid-year:	14.3%	3.2%	32	31	31	30	28		
Total Vehicles, mid year:	10.0%	1.3%	77	76	75	72	70		
Vehicle Dispatches <sup>2</sup> :	-7.8%	2.4%	41,628	40,650	44,390	41,973	45,130		
Estimated Dollar Loss from Fires:	143.8%	9.5%	\$14,810,220	\$13,530,707	\$23,468,959	\$7,801,117	\$6,074,716		
Firefighter Casualties:	25.0%	150.0%	10	4	8	5	8		
Civilian Casualties:	144.4%	15.8%	22	19	9	12	9		
Fire Related Deaths:	25.0%	66.7%	5	3	3	1	4		
Home Safe Home Visits:	37.0%	26.2%	12,123	9,606	10,218	11,684	8,849		
In Company Inspections:	41.9%	7.5%	11,615	10,809	11,326	8,875	8,183		
Defibrillator Uses <sup>3</sup> :	-8.2%	-27.4%	135	186	202	185	147		
Defibrillator Saves:	100.0%	-33.3%	2	3	3	3	1		
Call Processing Time (Emrg), m:ss <sup>4</sup> :	-7.3%	3.0%	00:25.3	00:24.6	00:25.6	00:26.1	00:27.3		
Crew Preparation Time (Emrg), m:ss <sup>5</sup> :	0.5%	3.6%	01:12.7	01:10.2	01:10.2	01:11.3	01:12.4		
Truck Travel Time (Emrg), m:ss <sup>5</sup> :	4.7%	3.3%	03:42.5	03:35.4	03:37.8	03:25.5	03:32.5		
Average Total Response Time, m:ss:	2.7%	3.3%	05:20.5	05:10.2	05:13.6	05:02.9	05:12.2		
% of 1st Arrvng Trucks <240 Secs Travel <sup>6</sup>	-8.3%	-2.4%	66.4%	68.0%	67.9%	71.7%	72.4%		
% of 2nd Arrvng Trucks <360 Secs Travel <sup>6</sup>	-5.6%	-0.4%	79.8%	80.1%	80.0%	82.3%	84.5%		
% of 3rd Arrvng Trucks <480 Secs Travel <sup>6</sup>	0.6%	-1.3%	89.6%	90.8%	89.4%	89.4%	89.1%		

New reporting standard in 2003 to meet requirements of Fire Marshal of Ontario <sup>1</sup>Vehicles: 32 first-line vehicles (12 pumpers, 5 aerials, 2 platforms, 2 pumper rescues, 2 heavy rescues, 2 50' squirts, 4 55' quints, 3 district chiefs), 9 reserve vehicles (5 pumpers, 2 aerials, 1 district chief, 1 rescue), 21 support, 7 fire prevention, 5 tra ining division, 5 senior staff. 3rd DC added July 9, 2001. A110 added January 2002. PC added July 2002, P122 added May, 2003. P111 added Jan 3, 2005.

### Mississauga Fire and Emergency Services 2005 Service Delivery Breakdown by Incident Type



<sup>2</sup> 3rd vehicle removed from rescue responses at end of 18 mth year training program <sup>3</sup> Protocol changed to include 3 mins of CPR prior to hookup with Defib <sup>4</sup> CAD upgraded 2001 <sup>5</sup> restated 5 years to exclude non-emergency call natures & calls outside Mississauga & include 400 series highways: inc 1st line vehicles only, 1st arriving truck only, all non-zero times <sup>6</sup> -05final\_highways\_included\_and\_time\_filters\_not\_applied After Programming