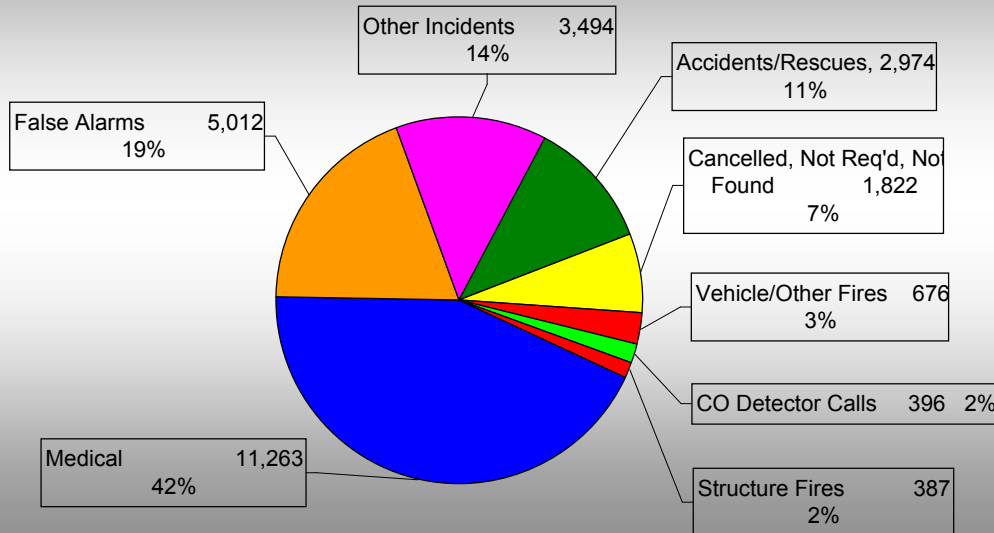


	5 Year % Chng	1 Year % Chng	2007	2006	2005	2004	2003*	2002
Medical	9.2%	2.9%	11,263	10,702	10,947	10,270	10,677	10,311
False Alarms	-7.3%	-6.3%	5,012	4,952	5,349	5,496	5,480	5,407
Other Incidents	120.7%	-1.5%	3,494	3,521	3,546	3,254	3,467	1,583
Accidents/Rescues	23.4%	1.7%	2,974	2,964	2,925	2,829	2,836	2,410
Cancelled, Not Req'd, Not Found	8.5%	35.6%	1,822	1,524	1,344	1,239	1,488	1,680
Vehicle or Other Fires	-44.2%	0.7%	676	642	671	657	698	1,211
CO Detector Calls	-51.1%	-18.0%	427	396	521	388	346	873
Structure Fires	-13.4%	0.3%	387	386	386	393	472	447
Total Incidents Attended	10.9%	3.3%	26,535	25,087	25,689	24,526	25,464	23,922
Operating Budget:.....	50.4%	13.7%	\$70,255,400	\$67,472,200	\$61,815,800	\$56,925,800	\$51,140,200	\$46,700,000
Population:.....	7.7%	2.4%	711,000	700,300	694,100	683,500	673,700	659,900
On Shift Suppression Staff at Year End:.....	16.7%	4.8%	616	616	588	572	552	528
Total Employees at Year End:.....	16.2%	4.3%	702	702	673	653	628	604
Stations, mid year:.....	5.3%	0.0%	20	20	20	20	20	19
First Line Vehicles, mid-year:.....	10.0%	3.1%	33	33	32	31	31	30
Total Vehicles, mid year ¹ :.....	5.6%	-1.3%	76	76	77	76	75	72
Vehicle Dispatches ² :.....	-3.3%	-2.5%	40,602	40,357	41,628	40,650	44,390	41,973
Estimated Dollar Loss from Fires:.....	49.1%	-21.2%	\$11,633,282	\$17,852,669	\$14,760,220	\$13,530,707	\$23,468,959	\$7,801,117
Firefighter Casualties:.....	-80.0%	-90.0%	1	7	10	4	8	5
Civilian Casualties:.....	-8.3%	-50.0%	11	16	22	19	9	12
Fire Related Deaths:.....	0.0%	-80.0%	1	1	5	3	3	1
Home Safe Home Visits:.....	35.0%	30.1%	15,772	7,796	12,123	9,606	10,218	11,684
In Company Inspections:.....	58.8%	21.4%	14,096	11,143	11,615	10,809	11,326	8,875
Defibrillator Uses ³ :.....	38.9%	90.4%	257	94	135	186	202	185
Defibrillator Saves:.....	466.7%	750.0%	17	3	2	3	3	3
Call Processing Time (Emrg), m:ss ⁴	-6.5%	-3.6%	00:24.4	00:23.8	00:25.3	00:24.6	00:25.6	00:26.1
Crew Preparation Time (Emrg), m:ss ⁴	2.8%	1.8%	01:14.0	01:13.6	01:12.7	01:10.6	01:10.8	01:12.0
Truck Travel Time (Emrg), m:ss ⁴	9.1%	2.2%	03:47.3	03:41.3	03:42.5	03:37.5	03:40.7	03:28.3
Average Total Response Time, m:ss.....	6.3%	1.6%	05:25.7	05:18.7	05:20.5	05:12.7	05:17.1	05:06.4
% of 1st Arrvng Trucks <240 Secs Travel ⁴	-11.0%	-3.9%	63.8%	66.9%	66.4%	68.0%	67.9%	71.7%
% of 2nd Arrvng Trucks <360 Secs Travel ⁴	-2.8%	0.3%	80.0%	81.5%	79.8%	80.2%	80.0%	82.3%
% of 3rd Arrvng Trucks <480 Secs Travel ⁴	0.1%	-0.1%	89.5%	90.5%	89.6%	88.8%	89.4%	89.4%

New reporting standard in 2003 to meet requirements of Fire Marshal of Ontario: Vehicles: 32 first-line vehicles (19 pumpers, 7 aerials, 3 rescue squads, 3 district chiefs), 9 reserve vehicles (5 pumpers, 2 aerials, 1 district chief, 1 rescue), 21 support, 6 prevention, 3 training division, 6 senior staff. A110 added Jan 2002. PC added July 2002. P122 added May 2003. P111 added Jan 2005. A103 added Jan 2006

Mississauga Fire and Emergency Services
2007 Service Delivery Breakdown by Incident Type



¹ 3rd vehicle removed from rescue responses at end of 2003 after 18 mth training program ² Protocol changed at end of 2004 to include 3 mins of CPR prior to hookup with Defib ³ Avg Primary Vehicle, exclude non-emergency call natures & calls outside Mississauga & include 400 series highways: inc 1st line vehicles only, 1st arriving truck only, all non-zero times-06final_highways_included_and_time_filters_not_applied After Programming Changes for Property Types.xlsx