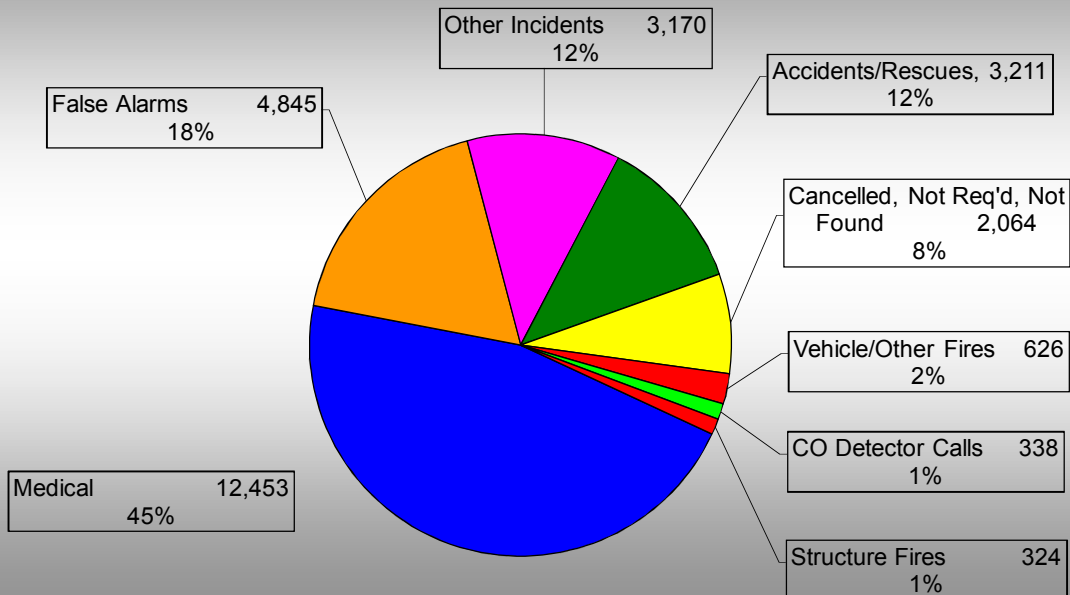


	5 Year	1 Year	2008	2007	2006	2005	2004
	% Chng	% Chng					
Medical	21.3%	10.6%	12,453	11,263	10,702	10,947	10,270
False Alarms	-11.8%	-3.3%	4,845	5,012	4,952	5,349	5,496
Other Incidents	-2.6%	-9.3%	3,170	3,494	3,521	3,546	3,254
Accidents/Rescues	13.5%	8.0%	3,211	2,974	2,964	2,925	2,829
Cancelled, Not Req'd, Not Found	66.6%	13.3%	2,064	1,822	1,524	1,344	1,239
Vehicle or Other Fires	-4.7%	-7.4%	626	676	642	671	657
CO Detector Calls	-12.9%	-20.8%	338	427	396	521	388
Structure Fires	-17.6%	-16.3%	324	387	386	386	393
Total Incidents Attended	11.8%	6.8%	27,428	26,535	25,087	25,689	24,526
Operating Budget:	31.6%	6.7%	\$74,938,400	\$70,255,400	\$67,472,200	\$61,815,800	\$56,925,800
Population:	5.8%	1.7%	723,000	711,000	700,300	694,100	683,500
On Shift Suppression Staff at Year End:	7.7%	0.0%	616	616	616	588	572
Total Employees at Year End:	7.7%	0.1%	703	702	702	673	653
Stations, mid year:	0.0%	0.0%	20	20	20	20	20
First Line Vehicles, mid-year:	9.7%	3.0%	34	33	33	32	31
Total Vehicles, mid year ¹ :	1.3%	1.3%	77	76	76	77	76
Vehicle Dispatches ² :	10.1%	5.3%	44,753	42,506	40,357	41,628	40,650
Estimated Dollar Loss from Fires:	-13.2%	1.0%	\$11,749,940	\$11,633,282	\$17,852,669	\$14,760,220	\$13,530,707
Firefighter Casualties:	25.0%	400.0%	5	1	7	10	4
Civilian Casualties:	-73.7%	-54.5%	5	11	16	22	19
Fire Related Deaths:	0.0%	200.0%	3	1	1	5	3
Home Safe Home Visits:	51.5%	-7.7%	14,551	15,772	7,796	12,123	9,606
In Company Inspections:	15.0%	-11.8%	12,433	14,096	11,143	11,615	10,809
Defibrillator Uses ³ :	79.0%	29.6%	333	257	94	135	186
Defibrillator Saves:	600.0%	23.5%	21	17	3	2	3
Call Processing Time (Emrg), m:ss ⁴ :	0.2%	-2.8%	00:24.6	00:24.4	00:23.8	00:25.3	00:24.6
Crew Preparation Time (Emrg), m:ss ⁴ :	3.9%	1.0%	01:13.4	01:14.0	01:13.6	01:12.7	01:10.6
Truck Travel Time (Emrg), m:ss ⁴ :	5.8%	3.4%	03:50.1	03:47.3	03:41.3	03:42.5	03:37.5
Average Total Response Time, m:ss:	4.9%	2.4%	05:28.1	05:25.7	05:18.7	05:20.5	05:12.7
% of 1st Arrvng Trucks <240 Secs Travel ⁴ :	-9.1%	-7.8%	62%	64%	67%	67%	68%
% of 2nd Arrvng Trucks <360 Secs Travel ⁴ :	-3.5%	-3.0%	77%	80%	82%	80%	80%
% of 3rd Arrvng Trucks <480 Secs Travel ⁴ :	-1.5%	-2.3%	88%	90%	91%	90%	89%

New reporting standard in 2003 to meet requirements of Fire Marshal of Ontario ¹Vehicles: 32 first-line vehicles (19 pumpers, 7 aerials, 3 rescue squads, 3 district chiefs), 9 reserve vehicles (5 pumpers, 2 aerials, 1 district chief, 1 rescue), 21 support, 6 fire prevention, 3 training division, 6 senior staff. A110 added Jan 2002. PC added July 2002. P122 added May 2003. P111 added Jan 2005. A103 added Jan 2006. Swap Loader 2008

Mississauga Fire and Emergency Services 2008 Service Delivery Breakdown by Incident Type



² 3rd vehicle removed from rescue responses at end of 2003 after 18 mth training program ³ Protocol changed at end of 2004 to include 3 mins of CPR prior to hookup with Defib ⁴ Avg Primary Vehicle, exclude non-emergency call natures & calls outside Mississauga & include 400 series highways: inc 1st line vehicles only, 1st arriving truck only, all non-zero times -06final_highways_included_and_time_filters_not_applied After Programming Changes for Property Types.xlsx