

	5 Year % Chng	1 Year % Chng	2009*	2008	2007	2006	2005
Medical	11.2%	-2.2%	12,173	12,453	11,263	10,702	10,947
False Alarms	-9.8%	-0.4%	4,825	4,845	5,012	4,952	5,349
Other Incidents	-19.1%	-9.6%	2,867	3,170	3,494	3,521	3,546
Accidents/Rescues	5.6%	-3.8%	3,088	3,211	2,974	2,964	2,925
Cancelled, Not Req'd, Not Found	70.5%	11.0%	2,291	2,064	1,822	1,524	1,344
Vehicle or Other Fires	-29.5%	-24.4%	473	626	676	642	671
CO Detector Calls	55.1%	139.1%	808	338	427	396	521
Structure Fires	18.1%	40.7%	456	324	387	386	386
Total Incidents Attended	5.0%	7.5%	26,981	27,428	26,535	25,087	25,689
Operating Budget:.....	27.7%	5.4%	\$78,962,200	\$74,938,400	\$70,255,400	\$67,472,200	\$61,815,800
Population:.....	5.7%	1.5%	734,000	723,000	711,000	700,300	694,100
On Shift Suppression Staff at Year End:.....	4.8%	0.0%	616	616	616	616	588
Total Employees at Year End:.....	4.6%	0.1%	704	703	702	702	673
Stations, mid year.....	0.0%	0.0%	20	20	20	20	20
First Line Vehicles, mid-year:.....	6.3%	0.0%	34	34	33	33	32
Total Vehicles, mid year ¹ :.....	1.3%	1.3%	78	77	76	76	77
Vehicle Dispatches:.....	7.5%	0.0%	44,733	44,753	42,506	40,357	41,628
Estimated Dollar Loss from Fires:.....	80.7%	126.9%	\$26,665,181	\$11,749,940	\$11,633,282	\$17,852,669	\$14,760,220
Firefighter Casualties:.....	-50.0%	0.0%	5	5	1	7	10
Civilian Casualties:.....	-63.6%	60.0%	8	5	11	16	22
Fire Related Deaths:.....	-40.0%	0.0%	3	3	1	1	5
Home Safe Home Visits:.....	33.0%	10.8%	16,126	14,551	15,772	7,796	12,123
In Company Inspections:.....	2.2%	-4.5%	11,876	12,433	14,096	11,143	11,615
Defibrillator Uses:.....	134.1%	-5.1%	316	333	257	94	135
Defibrillator Saves:.....	1050.0%	9.5%	23	21	17	3	2
Call Processing Time (Emrg), m:ss ²	10.7%	17.6%	00:28.0	00:24.6	00:24.4	00:23.8	00:25.3
Crew Preparation Time (Emrg), m:ss ²	1.5%	0.2%	01:13.8	01:13.4	01:14.0	01:13.6	01:12.7
Truck Travel Time (Emrg), m:ss ²	2.7%	3.2%	03:48.5	03:50.1	03:47.3	03:41.3	03:42.5
Average Total Response Time, m:ss.....	3.1%	3.6%	05:30.3	05:28.1	05:25.7	05:18.7	05:20.5
% of 1st Arrng Trucks <240 Secs Travel ²	-6.0%	-6.7%	62.4%	61.8%	63.8%	66.9%	66.4%
% of 2nd Arrng Trucks <360 Secs Travel ²	-1.5%	-3.6%	78.6%	77.4%	80.0%	81.5%	79.8%
% of 3rd Arrng Trucks <480 Secs Travel ²	1.2%	0.2%	90.7%	87.5%	89.5%	90.5%	89.6%

New reporting standard in 2009 to meet requirements of Fire Marshal of Ontario ¹Vehicles: 34 first-line vehicles (16 pumpers, 8 aeriels, 6 rescue squads, 3 District Chiefs, 1 Platoon Chief), 10 reserve vehicles (6 pumpers, 2 aeriels, 1 district chief, 1 rescue squad), 7 specialty, 7 fire prevention, 5 training division, 5 senior staff, 10 mechanical ²Primary Vehicle, exclude non-emergency call natures & calls outside Mississauga & include 400 series highways: inc 1st line vehicles only, 1st arriving truck only, all non-zero times

Mississauga Fire and Emergency Services
2009 Service Delivery Breakdown by Incident Type

