



# City of Mississauga 2010 Municipal Performance Measurements Program (MPMP) Results

For the period ending December 31, 2010

**Prepared by:**  
Finance Division  
Corporate Services Department  
City of Mississauga



## Background

The Ministry of Municipal Affairs and Housing (MMAH) introduced the Municipal Performance Measurement Program (MPMP) in 2000. The objectives of the program are:

- To provide a tool to assess how well municipal services are delivered;
- To improve performance;
- To strengthen accountability to taxpayers and promote greater understanding of municipal responsibilities by the taxpayer; and,
- To provide a systematic resource that allows municipalities to share information on performance and learn better/new practices from each other.

This program requires all Ontario municipalities to collect data on efficiency and effectiveness performance measures in selected service areas. These service areas include: garbage, water, roads including winter control, water, storm water, waste water, transit, fire, police, general government, land-use planning, parks and recreation, library, and social services. The Province will continue to add new measures each year that will reflect the full range of activities associated with each municipal service.

For additional information on the Province of Ontario's Municipal Performance Measurement Program, visit the Ministry of Municipal Affairs and Housing web site: [www.mah.gov.on.ca](http://www.mah.gov.on.ca).

## The City of Mississauga's Performance Report

Both the City of Mississauga and the Region of Peel provide municipal services to Mississauga taxpayers. The Region is exclusively responsible for garbage collection and disposal, water treatment and distribution, waste water services, police services and social services. As a result, the City of Mississauga's performance report will not include measures for these services. Mississauga taxpayers need to take into account the division of responsibility with respect to these measures when considering overall municipal performance.

To view the Region of Peel's report on the Municipal Performance Measurement Program, visit the Region of Peel's web site: [www.region.peel.on.ca](http://www.region.peel.on.ca). The City of Mississauga's report is available at [www.mississauga.ca](http://www.mississauga.ca).

## Understanding the Numbers

The City of Mississauga strongly supports the use of management tools that will help to improve the efficiency and effectiveness of service delivery. It is clear that performance measurement is an important aspect of any management program.

The information included in this report, along with other sources of information that the City of Mississauga continues to track, will become an important benchmark for the City in monitoring its own performance from year to year. This information is helpful to determine trends in service costs and delivery, to identify unusual fluctuations and their causes, and to assess our progress toward goals.

However, this information may not be truly comparable with other municipalities. Every municipality in Ontario is unique, and each one is influenced by different circumstances. There are numerous factors that can contribute to variances in these figures from year to year, and particularly from one municipality to another.

Some of the most obvious influencing factors that affect the comparability of this information include:

• types and mix of services	• socio-demographic composition
• established service levels and standards	• traffic volumes
• service area size and population	• local climate conditions
• population densities	• municipal accounting practices and financial policies
• development patterns	• lower tier, upper tier, or single tier government
• measurement methods	• age of infrastructure
• administrative structure	

Variances in all of these factors, and possibly others, must be taken into account before meaningful conclusions can be drawn from this information.

The following are the City of Mississauga's performance measurement results for the year [2010](#) as reported to the Province. If you have any questions about the results included in this report, please contact Mark Beuparlant, Manager of Corporate Financial Services at 905-615-3200, ext. 5001.

CITY OF MISSISSAUGA • 2010 RESULTS  
Municipal Performance Measurement Program

GENERAL GOVERNMENT	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Operating costs for governance and corporate management as a percentage of Total Municipal Operating Costs	Operating costs for governance and corporate management	18,210,284	3.4%	5.7%	-2.3%
	Total Municipal Operating Costs	542,612,006			
<b>COMMENT</b>	<p><i>Governance and corporate management operating costs comprised of election expenses, Mayor and Council expenses, City Manager's office, City Committees, Internal Audit, Investment, Taxation, Non-departmental financial expenses, debt/bank management expense, and PSAB employee benefits and other liability expense adjustments. These expenses are non-departmental and do not get allocated to direct service area such as Fire, Roads, Recreation, Winter Control, Transit, etc.</i></p> <p>Governance and corporate management operating costs decreased from \$29.8 million in 2009 to \$18.2 million in 2010; a decrease of \$11.6 million. The primary reason for the significant decrease was a \$16.2 million decrease in the PSAB adjustment for employee benefits and other liabilities. For financial reporting purposes, the City of Mississauga reports these liability adjustments along with all other general government operating costs within the General Government category.</p> <p>Total municipal operating costs increased from \$526.4 million in 2009 to \$542.6 million in 2010; an increase of \$16.2 million (3.0%).</p>				

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Municipal Performance Measurement Program

GENERAL GOVERNMENT	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Total costs for governance and corporate management as a percentage of Total Municipal Operating Costs	Total costs for governance and corporate management (including amortization and interest)	18,214,560	2.8%	4.8%	-2.0%
	Total Municipal Costs (including amortization)	642,950,397			
<b>COMMENT</b>	*Total cost means operating costs as defined by MPMP plus interest on long term debt and amortization on tangible capital assets as reported in the Financial Information Return*				

FIRE SERVICES	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Operating costs for fire services per \$1,000 of property assessment.	Operating costs for Fire Services	91,757,909	\$0.97	\$0.98	-\$0.01
	Total Property Assessment/\$1,000	94,828,958			
<b>COMMENT</b>	<p>Operating costs for fire services increased from \$86.6 million in 2009 to \$91.8 million in 2010; an increase of \$5.2 million (6%).</p> <p>Total property assessment value increased from \$88.5 billion in 2009 to \$94.8 billion in 2010, an increase of \$6.3 billion. Phase in of reassessment and new growth contributed to the increase.</p>				

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Municipal Performance Measurement Program

FIRE SERVICES	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Total costs for fire services per \$1,000 of property assessment.	Total costs for Fire Services	94,149,408	\$0.99	\$1.01	-\$0.02
	Total Property Assessment/\$1,000	94,828,958			
<b>COMMENT</b>	*Total cost means operating costs as defined by MPMP plus interest on long term debt and amortization on tangible capital assets as reported in the Financial Information Return*				

FIRE SERVICES	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Number of residential fire related injuries per 1000 persons.	Total number of residential fire related civilian injuries	8	0.011	0.015	-0.004
	Total population	736,000			
<b>COMMENT</b>	Total number of fire related civilian injuries in 2010 was 8 versus 11 in 2009.				

FIRE SERVICES	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Number of residential fire related injuries averaged over 5 years per 1000 persons	Total number of residential fire related civilian injuries averaged for 2006 to 2010	8	0.011	0.017	-0.006
	Total population	736,000			
<b>COMMENT</b>	Total number of fire related civilian injuries averaged over five years in 2010 was 8 versus 12 in 2009.				

CITY OF MISSISSAUGA • 2010 RESULTS  
Municipal Performance Measurement Program

FIRE SERVICES	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Number of residential fire related civilian fatalities.	Total number of residential fire related civilian fatalities	0	0.000	0.004	-0.004
	Total population	736,000			
<b>COMMENT</b>	Total number of fire related civilian fatalities in 2010 was nil versus 3 in 2009.				

FIRE SERVICES	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Number of residential fire related fatalities averaged over 5 years per 1000 persons.	Total number of residential fire related civilian fatalities averaged for 2006 to 2010	1	0.001	0.003	-0.002
	Total population	736,000			
<b>COMMENT</b>	Total number of fire related civilian fatalities averaged over five years in 2010 was 1 versus 2 in 2009.				

FIRE SERVICES	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Number of residential structural fires per 1000 households.	Total number of residential structural fires	208	0.895	1.082	-0.187
	Total households	232,500			
<b>COMMENT</b>	Total number of residential structural fires in 2010 was 208 versus 250 in 2009.				

CITY OF MISSISSAUGA • 2010 RESULTS  
Municipal Performance Measurement Program

ROADWAYS	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Operating costs for paved (hard top) roads per lane kilometre	Operating costs for paved (hard top) roads	9,583,440	\$1,839.43	\$1,989.12	-\$149.69
	Total paved (hard top) lane kilometres	5,210			
<b>COMMENT</b>	<p>The operating costs for paved roads were \$9.6 million in 2010 versus \$10.3 million in 2009, a decrease of \$0.7 million. The decrease was due to higher than budgeted maintenance activities in 2009.</p> <p>The total lane kilometres grew from 5,190 km in 2009 to 5,210 km in 2010; an increase of 20 km.</p> <ul style="list-style-type: none"> <li>• As development slows down, the total lane kilometres will eventually stabilize.</li> <li>• However, as the infrastructure ages, road maintenance costs are expected to increase.</li> </ul>				

ROADWAYS	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Total costs for paved (hard top) roads per lane kilometre	Total costs for paved (hard top) roads	37,503,690	\$7,198.40	\$7,288.01	-\$89.61
	Total paved (hard top) lane kilometres	5,210			
<b>COMMENT</b>	<p>*Total cost means operating costs as defined by MPMP plus interest on long term debt and amortization on tangible capital assets as reported in the Financial Information Return*</p> <p>Road services capital asset amortization in 2010 was \$27.9 million versus \$27.5 million in 2009, an increase of \$0.4 million.</p>				

CITY OF MISSISSAUGA • 2010 RESULTS  
Municipal Performance Measurement Program

BRIDGES AND CULVERTS	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Operating costs for bridges and culverts per square metre of service area	Operating costs for bridges and culverts	194,625	\$2.02	\$1.80 (Restated)	\$0.22
	Total square metres surface of surface area on bridges and culverts	96,245			
<b>COMMENT</b>	<p>Operating costs for bridges and culverts in 2010 were \$195,000 versus \$173,000 in 2009, an increase of \$22,000.</p> <p>The 2009 performance result was restated based on the 2010 square metre surface area update. Total square meters of surface area on bridges and culverts were revised from 107,335 square meters in 2009 to 96,245 square meters in 2010. The original 2009 number was based on an old bridge/culvert inventory calculation. The old inventory consisted of trunk sewer structures that were longer and wider compared to a normal culvert size. When the new Bridge Management System was implemented in 2010, trunk sewers were removed from the bridge/culvert inventory.</p>				

BRIDGES AND CULVERTS	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Total costs for bridges and culverts per square metre of service area	Total costs for bridges and culverts	3,552,620	\$36.91	\$31.95	\$4.96
	Total square metres surface of surface area on bridges and culverts	96,245			
<b>COMMENT</b>	<p>*Total cost means operating costs as defined by MPMP plus interest on long term debt and amortization on tangible capital assets as reported in the Financial Information Return*</p> <p>Bridges and culverts capital asset amortization in 2010 was \$3.4 million versus \$3.3 million in 2009, an increase of \$0.1 million.</p>				

CITY OF MISSISSAUGA • 2010 RESULTS  
Municipal Performance Measurement Program

WINTER CONTROL	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Operating costs for winter maintenance of roadways, excluding sidewalks and parking lots, per lane kilometre maintained in winter	Operating costs for winter maintenance of roadways, excluding sidewalks and parking lots	16,651,440	\$3,196.05	\$2,877.02	\$319.03
	Total lane kilometres maintained in winter	5,210			
<b>COMMENT</b>	<p>There was an increase in winter events from 16 in 2009 to 23 in 2010.</p> <ul style="list-style-type: none"> <li>• Total snowfall decreased from 89.0 cm in 2009 to 35.9 cm in 2010. This information is based on Environment Canada's Climate Data Report for 2010 at Toronto Lester P. Pearson International Airport.</li> </ul> <p>The total lane kilometres grew from 5,190 km in 2009 to 5,210 km in 2010; an increase of 20 km.</p> <ul style="list-style-type: none"> <li>• As development slows down, the total lane kilometres will eventually stabilize.</li> <li>• However, as the infrastructure ages, road maintenance costs are expected to increase.</li> </ul>				

WINTER CONTROL	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Total costs for winter maintenance of roadways, excluding sidewalks and parking lots, per lane kilometre maintained in winter	Total costs for winter maintenance of roadways, excluding sidewalks and parking lots (including amortization and interest)	16,712,925	\$3,207.86	\$2,887.88	\$319.98
	Total lane kilometres maintained in winter	5,210			
<b>COMMENT</b>	<p>*Total cost means operating costs as defined by MPMP plus interest on long term debt and amortization on tangible capital assets as reported in the Financial Information Return*</p> <p>Winter maintenance capital asset amortization in 2010 was \$61,500 versus \$56,400 in 2009.</p>				

CITY OF MISSISSAUGA • 2010 RESULTS  
Municipal Performance Measurement Program

ROADWAYS	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Percentage of paved lane kilometres where the condition is rated as good to very good	Number of paved lane kilometres rated good to very good	4,011	77%	77%	Nil
	Total number of paved lane kilometres tested	5,210			
<b>COMMENT</b>	<p>The number of paved lane kilometres where the condition was rated as good to very good increased from 4002 km in 2009 to 4011 km in 2010; an increase of 9 km.</p> <ul style="list-style-type: none"> <li>• The 2010 value (77%) is based on the 2009 Pavement Condition Survey and remains unchanged from the previous reporting year. \$26 million of additional funding received through the Infrastructure Stimulus Fund has helped to stabilize this value in the short term. The next pavement condition survey is scheduled for 2012 where the values will be updated.</li> </ul> <p>The total lane kilometres grew from 5,190 km in 2009 to 5,210 km in 2010; an increase of 20 km.</p> <ul style="list-style-type: none"> <li>• As development slows down, the total lane kilometres will eventually stabilize.</li> <li>• However, as the infrastructure ages, road maintenance costs are expected to increase.</li> </ul>				

CITY OF MISSISSAUGA • 2010 RESULTS  
Municipal Performance Measurement Program

BRIDGES AND CULVERTS	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Percentage of bridges and culverts where the condition is rated as good to very good	Number of bridges and culverts where the condition of primary components is rated as good to very good, requiring only maintenance	174	81%	90%	-9%
	Total number of bridges and culverts	216			
<b>COMMENT</b>	<p>The 2010 value is based on the 2009 Bridge and Culvert Condition Survey.</p> <p>The number of bridges and culverts where the condition of primary components was rated as good or better decreased from 90% in 2009 to 81% in 2010. There were a number of structures undergoing rehabilitation in 2010 that were not yet completed and this is reflected in the 9% decrease. The next bridge and culvert condition survey is scheduled for 2011 and the values will be updated.</p>				

CITY OF MISSISSAUGA • 2010 RESULTS  
Municipal Performance Measurement Program

WINTER CONTROL	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Percentage of winter events where the response met or exceeded locally determined municipal service levels for road maintenance	Number of winter event where the response met or exceeded locally determined municipal service levels for road maintenance	23	100%	100%	Nil
	Total number of winter events	23			
<b>COMMENT</b>	<p>Number of winter events in 2010 was 23 versus 16 in 2009. A response of 100% met or exceeded locally determined municipal service levels.</p> <p>Total snowfall decreased from 89.0 cm in 2009 to 35.9 cm in 2010. This information is based on Environment Canada's Climate Data Report for 2010 at Toronto Lester P. Pearson International Airport.</p>				

TRANSIT SERVICES	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Operating costs for conventional transit per regular service passenger trip.	Operating costs for conventional transit	135,848,226	\$4.44	\$4.28	\$0.16
	Total number of regular service passenger trips on conventional transit	30,589,359			
<b>COMMENT</b>	<p>The operating costs for conventional transit increased from \$126.3 million in 2009 to \$135.8 million in 2010; an increase of \$9.5 million (7.6%).</p> <ul style="list-style-type: none"> <li>• The increase includes a \$6.9 million increase in wages, salaries, benefits/pensions and the hiring of 30 additional operators.</li> <li>• Also included is an increase of \$1.6M in diesel fuel – the average price of diesel fuel went from approximately \$0.73/litre in 2009 to approximately \$0.80/litre in 2010.</li> </ul> <p>The total number of passenger trips increased from 29,542,988 in 2009 to 30,589,359 in 2010; an increase of 1.05 million passenger trips.</p> <ul style="list-style-type: none"> <li>• The increase of 1.05 million passenger trips can be attributed to the economic recovery in the Greater Toronto Area during 2010 and no increase in price for Transit fare media in 2010.</li> </ul>				

CITY OF MISSISSAUGA • 2010 RESULTS  
Municipal Performance Measurement Program

TRANSIT SERVICES	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Total costs for conventional transit per regular service passenger trip.	Total costs for conventional transit	154,521,727	\$5.05	\$4.82	\$0.39
	Total number of regular service passenger trips on conventional transit	30,589,359			
<b>COMMENT</b>	<p>*Total cost means operating costs as defined by MPMP plus interest on long term debt and amortization on tangible capital assets as reported in the Financial Information Return*</p> <p>Transit services capital asset amortization in 2010 was \$18.7 million versus \$16.0 million in 2009.</p>				

TRANSIT SERVICES	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Number of conventional transit passenger trips per person in the service area in a year.	Total number of regular service passenger trips on conventional transit	30,589,359	41.56	40.41	1.15
	Population in service area	736,000			
<b>COMMENT</b>	<p>The total number of passenger trips increased from 29,542,988 in 2009 to 30,589,359 in 2010; an increase of 1.05 million passenger trips.</p> <ul style="list-style-type: none"> <li>• The increase of 1.05 million passenger trips can be attributed to the economic recovery in the Greater Toronto Area during 2010 and no increase in price for Transit fare media in 2010.</li> </ul> <p>The population increased from 731,000 in 2009 to 736,000 in 2010; an increase of 5,000 people or 1 per cent.</p>				

CITY OF MISSISSAUGA • 2010 RESULTS  
Municipal Performance Measurement Program

URBAN STORM WATER MANAGEMENT	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Operating costs for urban storm water management (collection, treatment, and disposal) per kilometre of drainage system.	Operating costs for urban storm water management	2,655,626	\$1,333.82	\$1,235.09	\$98.73
	Total KM of urban storm drainage system	1,991			
<b>COMMENT</b>	<p>The operating costs for urban storm water management increased from \$2.5 million in 2009 to \$2.7 million in 2010, an increase of \$0.2 million.</p> <ul style="list-style-type: none"> <li>The total kilometres of urban storm drainage system of 1,991 km remained the same in 2010.</li> </ul>				

URBAN STORM WATER MANAGEMENT	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Total costs for urban storm water management (collection, treatment, and disposal) per kilometre of drainage system.	Total costs for urban storm water management	12,000,273	\$6,027.26	\$5,816.05	\$211.21
	Total KM of urban storm drainage system	1,991			
<b>COMMENT</b>	<p>*Total cost means operating costs as defined by MPMP plus interest on long term debt and amortization on tangible capital assets as reported in the Financial Information Return*</p> <p>Storm sewer services capital asset amortization in 2010 was \$9.3 million versus \$9.1 million in 2009.</p>				

CITY OF MISSISSAUGA • 2010 RESULTS  
Municipal Performance Measurement Program

PARKS	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Operating costs for parks per person.	Operating costs for parks	26,974,736	\$36.65	\$37.62	-\$0.97
	Total Population	736,000			
<b>COMMENT</b>	<p>The operating costs for parks decreased slightly, from \$27.5 million in 2009 to \$27.0 million in 2010.</p> <p>The population increased from 731,000 in 2009 to 736,000 in 2010; an increase of 5,000 people or 1 per cent.</p>				

PARKS	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Total costs for parks per person.	Total costs for parks	33,726,592	\$45.82	\$45.36	\$0.46
	Total Population	736,000			
<b>COMMENT</b>	<p>*Total cost means operating costs as defined by MPMP plus interest on long term debt and amortization on tangible capital assets as reported in the Financial Information Return*</p> <p>Parks services capital asset amortization in 2010 was \$6.8 million versus \$5.7 million in 2009.</p>				

CITY OF MISSISSAUGA • 2010 RESULTS  
Municipal Performance Measurement Program

RECREATION PROGRAMS	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Operating costs for recreation programs per person.	Operating costs for recreation programs	24,626,311	\$33.46	\$32.52	\$0.94
	Total Population	736,000			
<b>COMMENT</b>	<p>The operating costs for recreation programs increased from \$23.8 million in 2009 to \$24.6 million in 2010; an increase of \$0.8 million.</p> <p>The population increased from 731,000 in 2009 to 736,000 in 2010; an increase of 5,000 people or 1 per cent.</p>				

RECREATION PROGRAMS	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Total costs for recreation programs per person.	Total costs for recreation programs	24,980,756	\$33.94	\$32.96	\$1.92
	Total Population	736,000			
<b>COMMENT</b>	<p>*Total cost means operating costs as defined by MPMP plus interest on long term debt and amortization on tangible capital assets as reported in the Financial Information Return*</p> <p>Recreation program services capital asset amortization in 2010 was \$352,000 versus \$316,000 in 2009.</p>				

CITY OF MISSISSAUGA • 2010 RESULTS  
Municipal Performance Measurement Program

RECREATION FACILITIES	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Operating costs for recreation facilities per person.	Operating costs for recreation facilities	40,433,689	\$54.94	\$54.51	\$0.43
	Total Population	736,000			
<b>COMMENT</b>	<p>The operating costs for recreation facilities increased from \$39.8 million in 2009 to \$40.4 million in 2010; an increase of \$0.6 million or 1.5 per cent.</p> <p>The population increased from 731,000 in 2009 to 736,000 in 2010; an increase of 5,000 people or 1 per cent.</p>				

RECREATION FACILITIES	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Total costs for recreation facilities per person.	Total costs for recreation facilities	48,286,984	\$65.61	\$65.28	\$0.33
	Total Population	736,000			
<b>COMMENT</b>	<p>*Total cost means operating costs as defined by MPMP plus interest on long term debt and amortization on tangible capital assets as reported in the Financial Information Return*</p> <p>Recreation facility services capital asset amortization in 2010 was \$7.9 million, unchanged from 2009.</p>				

CITY OF MISSISSAUGA • 2010 RESULTS  
Municipal Performance Measurement Program

RECREATION-PARTICIPANT HOURS	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Total participant hours for recreation programs per 1,000 persons.	Total participant hours for recreation programs	7,093,663	9,638.12	9,470.15	167.97
	Total Population	736,000			
<b>COMMENT</b>	<p>The total participant hours for recreation programs increased from 6.9 million in 2009 to 7.1 million hours in 2010, an increase of 0.2 million. Although Drop-in participation declined by 0.1 million in 2010, it was offset by an increase in Permitted and Registered Program participation of 0.3 million</p> <p>The population increased from 731,000 in 2009 to 736,000 in 2010; an increase of 5,000 people or 1 per cent.</p>				

RECREATION-HECTARES OF OPEN SPACE	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Hectares of open space per 1,000 persons.	Hectares of open space	2,963	4.03	3.80	0.23
	Total Population	736,000			
<b>COMMENT</b>	<p>The hectares of open space increased from 2,775 in 2009 to 2,963 in 2010; an increase of 188 hectares.</p> <p>The population increased from 731,000 in 2009 to 736,000 in 2010; an increase of 5,000 people or 1 per cent.</p>				

CITY OF MISSISSAUGA • 2010 RESULTS  
Municipal Performance Measurement Program

RECREATION- KILOMETRES OF TRAILS	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Total kilometres of trails per 1,000 persons.	Total kilometres of trails	261	0.36	0.31	0.05
	Total Population	736,000			
<b>COMMENT</b>	<p>The total kilometres of trails increased from 225 km in 2009 to 261 km in 2010; an increase of 36 km.</p> <p>The population increased from 731,000 in 2009 to 736,000 in 2010; an increase of 5,000 people.</p>				

RECREATION- INDOOR RECREATION FACILITY SPACE	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Square metres of indoor recreation facility space per 1,000 persons.	Square metres of indoor recreation facility space	207,067	281.34	283.27	-1.93
	Total Population	736,000			
<b>COMMENT</b>	<p>The total square metres of indoor recreation facility space remained unchanged in 2010 at 207,067 square metres.</p> <p>The population increased from 731,000 in 2009 to 736,000 in 2010; an increase of 5,000 people or 1 per cent.</p> <ul style="list-style-type: none"> <li>• Population growth is expected to slow down as Mississauga reaches maturity.</li> </ul>				

CITY OF MISSISSAUGA • 2010 RESULTS  
Municipal Performance Measurement Program

RECREATION- OUTDOOR RECREATION FACILITY SPACE	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Square metres of outdoor recreation facility space per 1,000 persons.	Square metres of outdoor recreation facility space	44,079	59.89	60.30	-0.41
	Total Population	736,000			
<b>COMMENT</b>	<p>The total square metres of outdoor recreation facility space remained unchanged in 2010 at 44,079 square metres.</p> <p>The population increased from 731,000 in 2009 to 736,000 in 2010; an increase of 5,000 people or 1 per cent.</p> <ul style="list-style-type: none"> <li>Population growth is expected to slow down as Mississauga reaches maturity.</li> </ul>				

LIBRARY	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Operating costs for library services per person.	Operating costs for library services	34,670,822	\$47.11	\$47.01	\$0.10
	Total Population	736,000			
<b>COMMENT</b>	<p>The operating costs for library services increased \$34.4 million in 2009 to \$34.7 million in 2010; an increase of \$0.3 million or 1.0 per cent.</p> <p>The population increased from 731,000 in 2009 to 736,000 in 2010; an increase of 5,000 people or 1 per cent.</p>				

CITY OF MISSISSAUGA • 2010 RESULTS  
Municipal Performance Measurement Program

LIBRARY	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Total costs for library services per person.	Total costs for library services.	38,597,551	\$52.44	\$52.61	-\$0.17
	Total Population	736,000			
<b>COMMENT</b>	<p>*Total cost means operating costs as defined by MPMP plus interest on long term debt and amortization on tangible capital assets as reported in the Financial Information Return*</p> <p>Library services capital asset amortization in 2010 was \$3.9 million versus \$4.1 million in 2009. The decrease relates to library books, older than 10 years, which are now fully amortized and no longer in the amortization value.</p>				

LIBRARY	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Operating costs for library services per use.	Operating costs for library services	34,670,822	\$2.26	\$2.08	\$0.18
	Total library Uses	15,361,849			
<b>COMMENT</b>	<p>The operating costs for library services increased from \$34.4 million in 2009 to \$34.7 million in 2010; an increase of \$0.3 million or 1.0 per cent.</p> <p>The total number of library uses decreased by \$1.1 million or 7 per cent, from 16.5 million in 2009 to 15.4 million in 2010.</p> <ul style="list-style-type: none"> <li>• Decrease due to 4 branch libraries being closed for renovations from February to year end 2010.</li> </ul>				

CITY OF MISSISSAUGA • 2010 RESULTS  
Municipal Performance Measurement Program

LIBRARY	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Total costs for library services per use.	Total costs for library services	38,597,551	\$2.51	\$2.33	\$0.18
	Total library Uses	15,361,849			
<b>COMMENT</b>	<p>*Total cost means operating costs as defined by MPMP plus interest on long term debt and amortization on tangible capital assets as reported in the Financial Information Return*</p> <p>Library services capital asset amortization in 2010 was \$3.9 million versus \$4.1 million in 2009. The decrease relates to library books, older than 10 years, which are now fully amortized and no longer in the amortization value.</p> <p>The total number of library uses decreased by \$1.1 million or 7 per cent, from 16.5 million in 2009 to 15.4 million in 2010.</p> <ul style="list-style-type: none"> <li>• Decrease due to 4 branch libraries being closed for renovations from February to year end 2010.</li> </ul>				

LIBRARY	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Library uses per person	Library uses	15,361,849	20.87	22.57	-1.70
	Total Population	736,000			
<b>COMMENT</b>	<p>The total number of library uses decreased from 16.5 million in 2009 to 15.4 million in 2010.</p> <ul style="list-style-type: none"> <li>• Decrease due to 4 branch libraries being closed for renovations from February to year end 2010.</li> </ul> <p>The population increased from 731,000 in 2009 to 736,000 in 2010; an increase of 5,000 people or 1 per cent.</p>				

CITY OF MISSISSAUGA • 2010 RESULTS  
Municipal Performance Measurement Program

LIBRARY	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Electronic library uses as a percentage of total library uses.	Electronic library uses		9.3%	9.6%	-0.3%
<b>COMMENT</b>	Electronic library uses as a percentage of total library uses decreased from 9.6% in 2009 to 9.3% in 2010.				

LIBRARY	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Non-electronic library uses as a percentage of total library uses.	Non-electronic library uses		90.7%	90.4%	0.3%
<b>COMMENT</b>	Non-electronic library uses as a percentage of total library uses increased from 90.4% in 2009 to 90.7% in 2009.				

LAND USE PLANNING	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Percentage of new lots, blocks and/or units with final approval which are located within settlement areas	Number of new residential units located within settlement areas	615	100%	100%	Nil
	Total number of new residential units within the entire region	615			
<b>COMMENT</b>	There is no change in the location of new development measure. The entire City of Mississauga is designated as a settlement area.				

CITY OF MISSISSAUGA • 2010 RESULTS  
Municipal Performance Measurement Program

LAND USE PLANNING	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Percentage of land designated for agricultural purposes which was not re-designated for other uses during the reporting year	Hectares of land designated for agricultural purposes in the Official Plan as of December 31, 2009	NA	NA	NA	NA
	Hectares of land designated for agricultural purposes in the Official Plan as of January 1, 2009	NA			
<b>COMMENT</b>	There is no designated agricultural land in the Official Plan as at December 31, 2010.				

LAND USE PLANNING	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Percentage of land designated for agricultural purposes which was not re-designated for other uses relative to the base year of 2000	Hectares of land designated for agricultural purposes in the Official Plan as of December 31, 2009	NA	NA	NA	NA
	Hectares of land designated for agricultural purposes in the Official Plan as of January 1, 2000	NA			
<b>COMMENT</b>	There is no designated agricultural land in the Official Plan as at December 31, 2010.				

CITY OF MISSISSAUGA • 2010 RESULTS  
Municipal Performance Measurement Program

LAND USE PLANNING	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses during reporting year	Hectares of agricultural land re-designated during 2009	NA	NA	NA	NA
<b>COMMENT</b>	There is no designated agricultural land in the Official Plan as at December 31, 2010.				

LAND USE PLANNING	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses since January 1, 2000	Hectares of agricultural land re-designated since 2000.	NA	NA	NA	NA
<b>COMMENT</b>	There is no designated agricultural land in the Official Plan as at December 31, 2010.				

CITY OF MISSISSAUGA • 2010 RESULTS  
Municipal Performance Measurement Program

LAND USE PLANNING	DEFINITION	Data for 2010	Results 2010	Results 2009	CHANGE
Change in Size of Settlement Area	Hectares of land in Settlement area as of Dec. 31, 2010 less the number of hectors of land in settlement area as of Jan. 1, 2004	450	1.6%	NA	NA
	Hectors of land in settlement area as of Jan. 1, 2004	28,750			
<b>COMMENT</b>	The change reflects the transfer of the Ninth Line lands from the Town of Milton.				