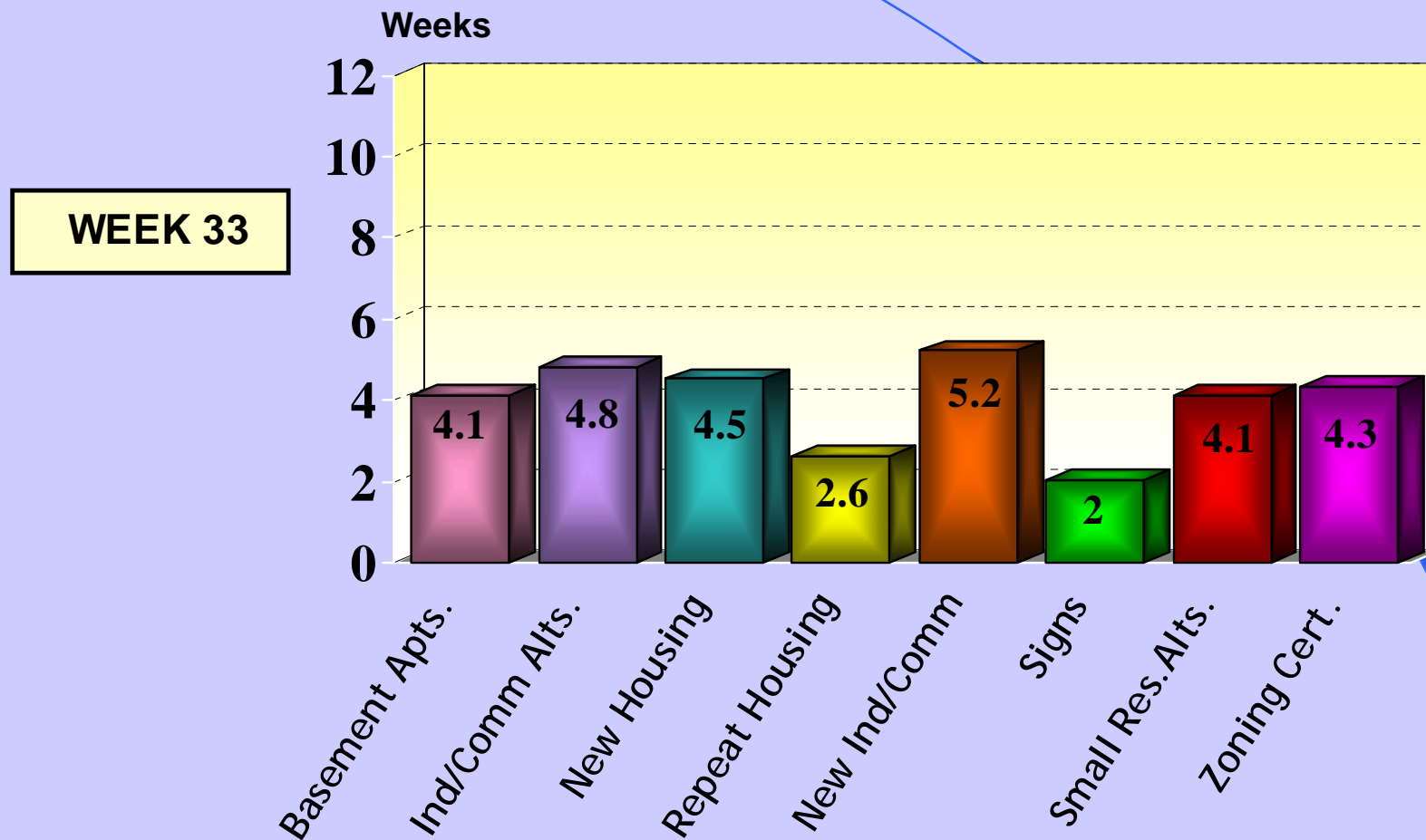


INCOMPLETE BUILDING PERMIT APPLICATIONS PROCESSING TIMES TO STATUS REPORT LETTERS



CURRENT *ESTIMATED* AVERAGE PROCESSING TIMES

EFFECTIVE AUGUST 16, 2010