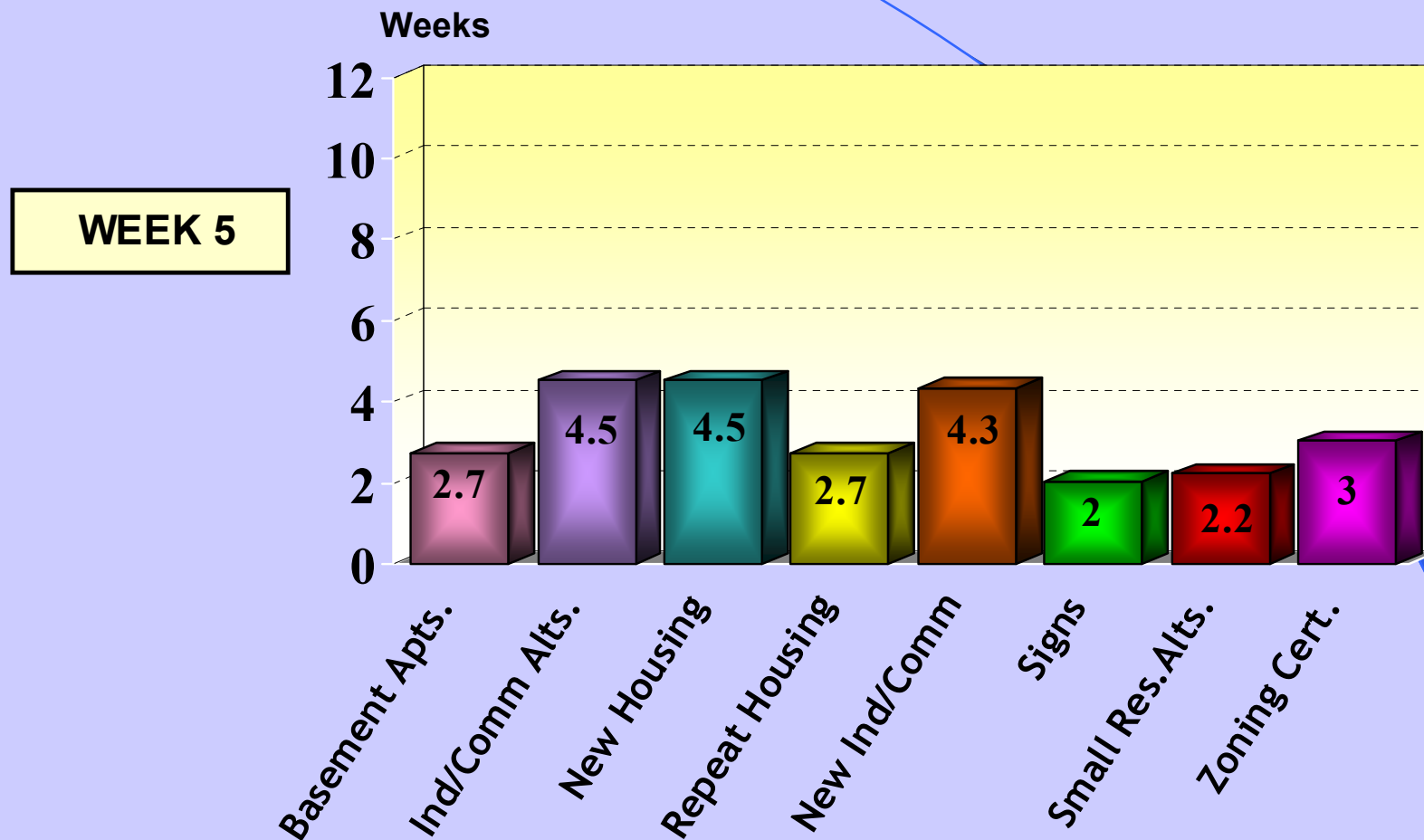


INCOMPLETE BUILDING PERMIT APPLICATIONS PROCESSING TIMES TO STATUS REPORT LETTERS



CURRENT *ESTIMATED* AVERAGE PROCESSING TIMES

EFFECTIVE FEBRUARY 1, 2010