

	5 Year		1 Year		2010	2009*	2008	2007	2006
	% Chng	% Chng	% Chng	% Chng					
Medical.....	2.9%	-9.5%			11,014	12,173	12,453	11,263	10,702
False Alarms.....	-12.4%	-10.1%			4,337	4,825	4,845	5,012	4,952
Other Incidents.....	-27.7%	-11.2%			2,546	2,867	3,170	3,494	3,521
Accidents/Rescues.....	9.4%	5.1%			3,244	3,088	3,211	2,974	2,964
Cancelled, Not Req'd, Not Found.....	53.7%	2.2%			2,342	2,291	2,064	1,822	1,524
Vehicle or Other Fires.....	-23.4%	4.0%			492	473	626	676	642
CO Detector Calls.....	102.0%	-1.0%			800	808	338	427	396
Structure Fires.....	57.8%	33.6%			609	456	324	387	386
Total Incidents Attended.....	1.2%	-4.3%			25,384	26,981	27,428	26,535	25,087
Operating Budget.....	20.9%	3.3%	\$81,582,300	\$78,962,200	\$74,938,400	\$70,255,400	\$67,472,200		
Population.....	5.4%	0.5%	738,000	734,000	723,000	711,000	700,300		
On Shift Suppression Staff at Year End.....	0.0%	0.0%	616	616	616	616	616		
Total Employees at Year End.....	0.3%	0.0%	704	704	703	702	702		
Stations, mid year.....	0.0%	0.0%	20	20	20	20	20		
First Line Vehicles, mid-year.....	3.0%	0.0%	34	34	34	33	33		
Total Vehicles, mid year ¹	2.6%	0.0%	78	78	77	76	76		
Vehicle Dispatches.....	8.1%	-2.5%	43,609	44,733	44,753	42,506	40,357		
Estimated Dollar Loss from Fires.....	-0.1%	-33.1%	\$17,834,311	\$26,665,181	\$11,749,940	\$11,633,282	\$17,852,669		
Firefighter Casualties:.....	-57.1%	-40.0%	3	5	5	1	7		
Civilian Casualties:.....	18.8%	137.5%	19	8	5	11	16		
Fire Related Deaths:.....	0.0%	-66.7%	1	3	3	1	1		
Home Safe Home Visits:.....	109.9%	1.5%	16,361	16,126	14,551	15,772	7,796		
In Company Inspections:.....	1.3%	-4.9%	11,290	11,876	12,433	14,096	11,143		
Defibrillator Uses:.....	231.9%	-1.3%	312	316	333	257	94		
Defibrillator Saves:.....	700.0%	4.3%	24	23	21	17	3		
Call Processing Time (Emrg), m:ss ²	17.6%	14.8%	00:28.0	00:28.0	00:24.6	00:24.4	00:23.8		
Crew Preparation Time (Emrg), m:ss ²	3.9%	3.4%	01:16.5	01:13.8	01:13.4	01:14.0	01:13.6		
Truck Travel Time (Emrg), m:ss ²	5.7%	2.9%	03:54.0	03:48.5	03:50.1	03:47.3	03:41.3		
Average Total Response Time, m:ss.....	6.2%	3.9%	05:38.5	05:30.3	05:28.1	05:25.7	05:18.7		
CFAI Measurements - Fires Only/Medical Only									
% 1st Arrvg Trucks <=380 Secs Total Resp, Fire.....	-1.9%	0.7%	71.7%	71.2%	68.4%	71.1%	73.1%		
% 20 FFs Arrvg <= 620 Secs Total Resp, Fire.....	-14.3%	-9.8%	75.3%	83.5%	82.9%	89.1%	87.9%		
% 1st Arrvg Truck <= 360 Secs Total Resp, Med.....	-6.9%	-1.6%	73.4%	74.6%	74.5%	76.8%	78.8%		
DCA Measurements, All Emergencies:									
% of 1st Arrvg Trucks <240 Secs Travel ²	-7.2%	-2.7%	62.1%	62.4%	61.8%	63.8%	66.9%		
% of 2nd Arrvg Trucks <360 Secs Travel ²	-3.7%	-1.9%	78.5%	78.6%	77.4%	80.0%	81.5%		
% of 3rd Arrvg Trucks <480 Secs Travel ²	-1.0%	0.1%	89.6%	90.7%	87.5%	89.5%	90.5%		

New reporting standard in 2009 to meet requirements of Fire Marshal of Ontario ¹Vehicles: 34 first-line vehicles (16 pumpers, 8 aerials, 6 rescue squads, 3 District Chiefs, 1 Platoon Chief), 10 reserve vehicles (6 pumpers, 2 aerials, 1 district chief, 1 rescue squad), 7 specialty, 7 fire prevention, 5 training division, 5 senior staff, 10 mechanical ²Primary Vehicle, exclude non-emergency call natures & calls outside Mississauga & include 400 series highways: inc 1st line vehicles only, 1st arriving truck only, all non-zero times

