

AGENDA



MISSISSAUGA ACCESSIBILITY ADVISORY COMMITTEE

THE CORPORATION OF THE CITY OF MISSISSAUGA
www.mississauga.ca

MONDAY, APRIL 23, 2012 – 2 p.m.

**PROGRAM ROOM 1, MISSISSAUGA VALLEY COMMUNITY CENTRE
1275 Mississauga Valley Boulevard, Mississauga, Ontario, L5A 3R8**

Members

Rabia Khedr, Citizen Member (CHAIR)
Carol MacEachern, Citizen Member (VICE-CHAIR)
Councillor Katie Mahoney, Ward 8
Councillor Pat Saito, Ward 9
Glenn Barnes, Citizen Member
Carol-Ann Chafe, Citizen Member
Naz Husain, Citizen Member
Clement R. Lowe, Citizen Member
Melanie Taddeo, Citizen Member
Darrin Ballard, Stakeholder Member
Mike Parris, Stakeholder Member
Amy E. Wilkinson, Stakeholder Member

CONTACT PERSON: Karen Morden, Legislative Coordinator
Legislative Services Division, Telephone: 905-615-3200, ext. 5423, Fax: 905-615-4181
karen.morden@mississauga.ca

Mississauga Accessibility Advisory Committee
Staff Working Group Members

- Lisa Boyce-Gonsalves, Community Child/Youth Consultant
- Frank Buckley, Manager, Parks South District
- Jayne Culbert, Older Adult Coordinator
- Lawrence Franklin, Urban Designer
- Laila Gabiazon, Project Manager, Facilities and Property Management
- Virginia Kalapaca, Project Coordinator Landscape Architect
- Lydia Kowalyk, Senior Buyer
- Ann Lehman-Allison, Public Affairs Specialist
- Steve MacRae, Transit Planner
- Denise Mahoney, Manager, Administration and Cemeteries
- Betty Mansfield, Area Manager, Library Services
- Karen Morden, Legislative Coordinator
- Suzanne Noga, Learning and Development Consultant
- Nigel Roberts, Manager Departmental Systems IT
- Farhad Shahla, Transportation Project Engineer
- Pamela Shanks, Corporate Policies Analyst
- Diana Simpson, Accessibility Coordinator
- Frank Spagnolo, Manager, Plan Examination Services
- Stefan Szczepanski, Acting Manager, Park Development
- Alana Tyers, Transit Planner
- Graham Walsh, Legal Counsel

CALL TO ORDER

DECLARATIONS OF DIRECT (OR INDIRECT) PECUNIARY INTEREST

APPROVAL OF AGENDA

Members may request the addition of agenda items under "Other Business."

RECOMMEND APPROVAL

DEPUTATIONS

- A Item 2 Gail Jones, Director of Community Supports, Kerry's Place Autism Services, will provide a verbal presentation with respect to the Increasing Safeguards To Adults Who Are Vulnerable To Abuse And Neglect Program.

MATTERS TO BE CONSIDERED

1. Minutes of the Previous Meeting – February 6, 2012

RECOMMEND APPROVAL

2. Increasing Safeguards for Adults Who Are Vulnerable To Abuse and Neglect - Central West Region Project Information Package

RECOMMEND RECEIPT

3. City of Mississauga Accessibility Plan: 2011 Annual Report and 2012 – 2017 Initiatives

Memorandum, dated April 10, 2012, from Diana Simpson, Accessibility Coordinator, with respect to the City of Mississauga Accessibility Plan: 2011 Annual Report and 2012 – 2017 Initiatives.

RECOMMEND RECEIPT

4. Revision – Corporate Policy (06-04-01) Civic Recognition Program

Memorandum dated April 23, 2012 from Karen Morden, Legislative Coordinator, Office of the City Clerk, advising that Corporate Policy (06-04-01), Civic Recognition Program, has been reviewed by staff with respect to Citizen Members who are unable to complete their terms of service.

RECOMMEND RECEIPT

ACCESSIBILITY FOR ONTARIANS WITH DISABILITIES ACT, 2005 (AODA)

(A) Integrated Accessibility Standards Regulation (IASR)

Diana Simpson, Accessibility Coordinator, will provide a verbal update.

(B) Ontario Regulation 429/07, Accessible Customer Service Standard

Diana Simpson, Accessibility Coordinator, will provide a verbal update.

(C) Accessible Built Environment Standard

(D) Accessibility Standards Advisory Council of Ontario

Rabia Khedr, Citizen Member and Chair, will provide a verbal update, if required.

SUBCOMMITTEE REPORTS

5. Facility Accessibility Design Subcommittee (FADS) Report from the meeting on February 13, 2012

RECOMMENDATION

1. That the computer model presentation of the Fusion Centre (Bell Gairdner) redevelopment, located at 2700 Lakeshore Road East, as provided and presented by Mark J. Driedger, Associate, ATA Architects Inc., to the Facility Accessibility Design Subcommittee on February 13, 2012, be received for information.
2. That the Facility Accessibility Design Subcommittee is satisfied with the computer model presentation of the Fusion Centre (Bell Gairdner), as presented.
3. That the Powerpoint presentation regarding the accessibility design of The Woodlands Library located at 1030 McBride Avenue in Mississauga, Ontario, as provided and presented by Kendall Wayow, Facilities and Property Management and Steve Burrows, Associate, +VG Architects, be received for information.
4. That the Facility Accessibility Design Subcommittee is satisfied with the presentation and plan for The Woodlands Library Accessibility Design, as presented.

RECOMMEND RECEIPT

6. Facility Accessibility Design Subcommittee (FADS) Report from the meeting on March 26, 2012

RECOMMENDATION

1. That the Civic Centre Conservatory Redevelopment Powerpoint Presentation be received for information.
2. That the Facility Accessibility Design Subcommittee is satisfied with the Civic Centre Conservatory Redevelopment, as presented.

RECOMMEND RECEIPT

REGION OF PEEL ACCESSIBILITY ADVISORY COMMITTEE

Glenn Barnes and Naz Husain, Citizen Members, will provide a brief verbal update, if required.

PENDING WORK PLAN ITEMS

7. Pending Work Plan Items dated April 23, 2012

RECOMMEND RECEIPT

ITEMS FOR INFORMATION

8. Coalition for Persons with Disabilities Connections Resource Fair

Glenn Barnes, Citizen Member, will speak with respect to the Coalition for Persons with Disabilities Connections Resource Fair.

OTHER BUSINESS

9. Accessibility Advisory Committee Meeting Process Session

Karen Morden, Legislative Coordinator, will speak with respect to an Accessibility Advisory Committee meeting process session.

DATE OF NEXT MEETING(S)

Monday, May 14, 2012, 1:30 p.m. – Facility Accessibility Design Subcommittee meeting, Committee Room A, 2nd floor, Civic Centre

Monday, June 4, 2012, 1:30 p.m. – Mississauga Accessibility Advisory Committee meeting (National Access Awareness Event), Larry Taylor Auditorium, Mississauga Valley Community Centre

ADJOURNMENT

APR 23 2012

**DRAFT MINUTES****MISSISSAUGA ACCESSIBILITY ADVISORY COMMITTEE**

THE CORPORATION OF THE CITY OF MISSISSAUGA
www.mississauga.ca

MONDAY, FEBRUARY 6, 2012 – 2 p.m.

PROGRAM ROOM 1, MISSISSAUGA VALLEY COMMUNITY CENTRE
1275 Mississauga Valley Boulevard, Mississauga, Ontario, L5A 3R8

MEMBERS PRESENT:

Rabia Khedr, Citizen Member (CHAIR)
 Carol MacEachern, Citizen Member (VICE-CHAIR)
 Councillor Pat Saito, Ward 9
 Glenn Barnes, Citizen Member
 Naz Husain, Citizen Member
 Melanie Taddeo, Citizen Member
 Clement R. Lowe, Citizen Member
 Darrin Ballard, Stakeholder Member
 Mike Parris, Stakeholder Member
 Amy E. Wilkinson, Stakeholder Member

MEMBERS ABSENT:

Councillor Katie Mahoney, Ward 8
 Carol-Ann Chafe, Citizen Member

STAFF PRESENT:

Frank Buckley, Manager, Parks South District
 Jayne Culbert, Older Adult Coordinator
 Lawrence Franklin, Urban Designer
 Laila Gabiazon, Project Manager, Facilities and Property Management
 Virginia Kalapaca, Project Coordinator Landscape Architect
 Lydia Kowalyk, Senior Buyer
 Ann Lehman-Allison, Public Affairs Specialist
 Betty Mansfield, Area Manager, Library Services
 Suzanne Noga, Learning and Development Consultant
 Linda Rampen, Aquatics Supervisor
 Nigel Roberts, Manager Departmental Systems IT
 Farhad Shahla, Transportation Project Engineer
 Pamela Shanks, Corporate Policies Analyst
 Diana Simpson, Accessibility Coordinator
 Frank Spagnolo, Manager, Plan Examination Services
 Alana Tyers, Transit Planner
 Andrea Wilson-Peebles, Legal Counsel

CONTACT PERSON: Karen Morden, Legislative Coordinator
 Legislative Services Division, Telephone: 905-615-3200, ext. 5423, Fax: 905-615-4181
karen.morden@mississauga.ca

CALL TO ORDER – 2:07 p.m.

DECLARATIONS OF DIRECT (OR INDIRECT) PECUNIARY INTEREST – Nil

APPROVAL OF AGENDA

There were two requests for additional agenda items under “Other Business”.

Rabia Khedr, Citizen Member and Chair, requested to speak about an upcoming event.

Glenn Barnes, Citizen Member, requested to provide an update on the Rick Hansen Event.

Approved (N. Husain)

DEPUTATIONS

- A. Item 2 Jayne Culbert, Coordinator, Older Adult Plan, with respect to the Mississauga Older Adult Plan: 2011 Update/2012 Initiatives.

Ms. Culbert gave a Powerpoint presentation entitled, “Mississauga Older Adult Plan: 2011 Update/2012 Initiatives. She provided a 2011 update and discussed the Vision of the Older Adult Plan, guiding principles, programming, diversity and inclusion, the Active Assist Program, the development of a new fees policy, marketing, community partnerships, an overview of various events in 2011, and 2011 grants that were applied for and received. Ms. Culbert noted that 2011 was a very busy and successful year with respect to the implementation of the Older Adult Plan.

Ms. Culbert then discussed the 2012 initiatives for the Older Adult Plan, which included the implementation of the new fees policy, the addition of 4,000 spaces in the Active Assist Program, marketing, expansion of community partnerships, transportation, making neighbourhoods accessible, 2012 grants that were applied for and received, media opportunities, and upcoming events that will be implemented in 2012. Ms. Culbert noted that the Older Adult Plan is intended to keep seniors healthy, active, engaged, and connected.

Naz Husain, Citizen Member expressed that she was impressed with the number of services for older adults in Mississauga, as listed in the Older Adult Plan, and there was general consensus from the Committee.

MATTERS TO BE CONSIDERED

1. Minutes of the Previous Meeting – November 28, 2011

Approved (M. Taddeo)

2. Older Adult Plan: 2011 Update/2012 Initiatives

Power Point presentation prepared by Jayne Culbert, Coordinator, Older Adult Plan, with respect to the Older Adult Plan: 2011 update and 2012 initiatives.

Recommendation

AAC-0001-2012

That the Older Adult Plan: 2011 Update/2012 Initiatives PowerPoint presentation, presented by Jayne Culbert, Coordinator, Older Adult Plan, at the Mississauga Accessibility Advisory Committee on February 6, 2012, be received.
(AAC-0001-2012)

Received (G. Barnes)

3. City of Mississauga Accessibility Plan: 2011 Annual Report, 2012-2017 Initiatives

Memorandum dated January 26, 2012 by Diana Simpson, Accessibility Coordinator, with respect to the City of Mississauga Accessibility Plan: 2011 Annual Report, 2012-2017 Initiatives.

Ms. Simpson gave an overview of her memorandum and discussed various highlights, which included a new Vision Statement for the Mississauga Accessibility Plan, the provision of a 5 year plan with reports to be made annually, the 40 items listed as successes, visioning strategies, and the inclusion of the MiWay Accessibility Plan.

Alana Tyers, Transit Planner, provided an overview of the MiWay Accessibility Plan and provided highlights and successes which included that the Mississauga Transit fleet is now 100% accessible, that bus routes are currently 87% accessible with the goal of them being 100% accessible in 2012, that existing policies had been revised to improve accessibility, and that there would be staff training on accessibility.

Ms. Simpson asked the Committee for support of the City of Mississauga Accessibility Plan: 2011 Annual Report, 2012-2017 Initiatives.

Recommendation

AAC-0002-2012

1. That the Memorandum dated January 26, 2012 from Diana Simpson, Accessibility Coordinator, with respect to the City of Mississauga Accessibility Plan: 2011 Annual Report, 2012-2017 Initiatives, be received; and
2. That the Mississauga Accessibility Advisory Committee supports the City of Mississauga Accessibility Plan: 2011 Annual Report, 2012-2017 Initiatives. (AAC-0002-2012)

Received (N. Husain)

4. Review of Site Plans for Private Sector Development Initiatives

Corporate Report dated January 9, 2012 from Brenda Breault, Commissioner of Corporate Services and Treasurer, with respect to the review of site plans for private sector development initiatives.

Rabia Khedr, Citizen Member and Chair, reviewed the Corporate Report and Recommendation which reads:

That the Facility Accessibility Design Subcommittee (FADS) continue with its mandate to review municipal facility projects (new builds and major renovation projects), and that accessibility reviews for site plans of private sector development initiatives remain with the Development and Design Division of the Planning & Building Department.

There was Committee discussion regarding why the recommendation had been made. It was noted that it was due to staff workload and that the design team was actively using Universal Design Principles and the Accessibility Design Manual. It was suggested that input from the Accessibility Advisory Committee and the Facility Accessibility Design Subcommittee (for private sector development) would be valuable in certain cases, at the discretion of the Development and Design Division, as required.

Discussion ensued regarding a mechanism to organize and coordinate requests for FADS input. It was suggested that the Committee share contact information, offer support on an informal basis, and that FADS hold an orientation meeting with Development and Design Division staff.

Recommendation

AAC-0003-2012

1. That the Facility Accessibility Design Subcommittee (FADS) continue with its mandate to review municipal facility projects (new builds and major renovation projects), and that accessibility reviews for site plans of private sector development initiatives remain with the Development and Design Division of the Planning and Building Department;
2. That the Development and Design Division of the Planning and Building Department consult with the Mississauga Accessibility Advisory Committee, on a voluntary, informal, and as-needed basis, to obtain feedback regarding accessibility reviews for site plans of private sector development initiatives; and
3. That the Mississauga Accessibility Advisory Committee's Facility Accessibility Design Subcommittee (FADS) meet with staff from the Development and Design Division of the Planning and Building Department at a future FADS meeting to discuss facility accessibility initiatives; for example, guidelines in the City of Mississauga's Accessibility Design Handbook.
(AAC-0003-2012)

Approved (C. MacEachern)

5. Annual National Access Awareness Event

Diana Simpson, Accessibility Coordinator, spoke to the Annual National Access Awareness Event to be held on Monday, June 4, 2012 in lieu of the June 4, 2012 Accessibility Advisory Committee meeting. Ms. Simpson noted that there would be guest speakers and the event would be held at the Mississauga Valley Community Centre.

ACCESSIBILITY FOR ONTARIANS WITH DISABILITIES ACT, 2005 (AODA)

(A) Integrated Accessibility Standards Regulation

Ms. Simpson provided a brief verbal update and noted that staff is continuing to work on this matter for the foreseeable future. Additionally, Ms. Simpson noted some of the staff who would be working on the project, as follows:

Ann Lehman-Allison, Public Affairs Specialist
Alana Tyers, Transit Planner
Suzanne Noga, Manager, People Planning
Pamela Shanks, Corporate Policies Analyst
Nigel Roberts, Manager Departmental Systems IT
Andrea Wilson-Peebles, Legal Counsel
Lydia Kowalyk, Senior Buyer

The Project Team gave a brief overview of the various aspects of the project and what roles they would play with respect to IASR implementation.

(B) Ontario Regulation 429/07, Accessible Customer Service Standard

Ms. Simpson noted that the Accessible Customer Service Standard has been implemented.

(C) Accessible Built Environment Standard – No update

(D) Accessibility Standards Advisory Council of Ontario

The Chair noted that her appointment to the Accessibility Standards Advisory Council of Ontario was for one year and that elections would be held annually.

SUBCOMMITTEE REPORTS - Nil

REGION OF PEEL ACCESSIBILITY ADVISORY COMMITTEE

Glenn Barnes and Naz Husain, Citizen Members, provided a brief verbal update.

Ms. Husain noted that the Region of Peel Accessibility Committee would be working on a strategic plan revision.

Mr. Barnes commented on the International Day of Disabled Persons Event with respect to customer service standards. Private sector organizations were invited to the event for information purposes and the organizations expressed interest in possible connections for staff training. As well, Mr. Barnes mentioned that he is concerned about the lack of specific requirements in the Accessible Customer Service Regulation regarding training methods and content.

PENDING WORK PLAN ITEMS

6. Pending Work Plan Items dated February 6, 2012

Ms. Simpson highlighted some successes including the Culture Heritage Awards of Excellence, the Urban Design Awards, and the completion of the Facilities and Property Management FADS update lunch and learn session which was held on January 25, 2012.

Recommendation
AAC-0004-2012

That the pending work plan items dated February 6, 2012, be received.

(AAC-0004-2012)

Received (G. Barnes)

ITEMS FOR INFORMATION

7. Peel Regional Police Press Release: Peel Police – Accessibility for Ontarians with Disabilities Act (A.O.D.A.)

Correspondence dated January 25, 2012 from Councillor Pat Saito, Ward 9, with respect to the Peel Regional Police press release, entitled Peel Police – Accessibility for Ontarians with Disabilities Act (A.O.D.A.).

Councillor Pat Saito, Ward 9, commented that the Peel Regional Police had launched a new web site and noted its improvements, the link for accessibility to police information and that the Peel Regional Police were seeking feedback on the new web site.

Recommendation

AAC-0005-2012

That the correspondence dated January 25, 2012 from Councillor Pat Saito, Ward 9, with respect to the Peel Regional Police press release, entitled Peel Police – Accessibility for Ontarians with Disabilities Act (A.O.D.A.), be received. (AAC-0005-2012)

Received (N. Husain)

8. The Riverwood Conservancy Enabling Garden

Correspondence dated November 28, 2011 from Douglas Markoff, Executive Director of The Riverwood Conservancy, with respect to the opening of The Riverwood Conservancy Enabling Garden in the spring of 2012.

Recommendation

AAC-0006-2012

That the correspondence dated November 28, 2011 from Douglas Markoff, Executive Director, The Riverwood Conservancy, with respect to the opening of The Riverwood Conservancy Enabling Garden in the spring of 2012, be received. Ward 6

(AAC-0006-2012)

Received (N. Husain)

OTHER BUSINESS

9. Accessibility in Swim Programs

Rabia Khedr, Citizen Member and Chair, addressed the committee and staff working group with respect to the City of Mississauga's accessibility policy and training requirements of instructors in Aquafit programs.

Ms. Khedr noted satisfaction with the instructor and gave suggestions with respect to making the program more accessible including toning down the music as it is at a large facility and noise is a factor and to ensure that the instructor is on deck and using a clear voice.

Linda Rampen, Aquatics Supervisor, attended the meeting to provide information. Ms. Rampen agreed that acoustics are a difficult issue to resolve. Additionally, she outlined and explained the training and teaching techniques that the Instructors had to complete. Ms. Rampen noted that the Instructors used a holistic approach and were very focused on meeting the needs of individuals. She also noted that Instructors are taught different communication techniques, using both verbal and visual cues, and that a support person would be welcome. Ms. Rampen noted that Instructors should be wearing headsets to amplify their voices and could suggest that it become a standard practice.

Mr. Barnes suggested that a future mandate of the AAC could be providing advice on programming, not just on policy.

10. Group Home By-Law

Rabia Khedr, Citizen Member and Chair, verbally addressed the committee and staff working group with respect to the City of Mississauga's by-law relating to the proximity of group homes and noted a recent Human Rights Tribunal from the City of Toronto.

Andrea Wilson-Peebles, Legal Counsel, explained the by-law to the Committee.

Ms. Khedr requested to have the by-law sent to her so that she could review.

11. Connect Learning Centre

Melanie Taddeo, Citizen Member and Founder/Director of the Connect Learning Centre, Mississauga Accessibility Advisory Committee, provided an update of upcoming initiatives at the Connect Learning Centre.

12. World Report on Disability

Naz Husain, Citizen Member provided highlights with respect to the WHO World Report on Disability and provided a document to the Committee entitled, "World Report on Disability, Factsheet: Main Messages and Recommendations".

Recommendation

AAC-0007-2012

That the document entitled World Report on Disability, Factsheet: Main Messages and Recommendations, presented by Naz Husain, Citizen Member, at the Mississauga Accessibility Advisory Committee on February 6, 2012, be received.

(AAC-0007-2012)

Received (G. Barnes)

13. Fundraiser

Rabia Khedr, Citizen Member and Chair, spoke to an upcoming fundraising event to be held on March 3, 2012.

14. Rick Hanson Event

Glenn Barnes, Citizen Member, spoke with respect to the Rick Hansen Event and commented that the event raised \$15,000 to be donated to the City and that the City would match the amount to be used to purchase accessible fitness equipment.

DATE OF NEXT MEETING(S)

Monday, February 13, 2012, 2 p.m. – Facility Accessibility Design Subcommittee meeting, Committee Room A, 2nd floor, Civic Centre

Monday, March 5, 2012, 2 p.m. – Mississauga Accessibility Advisory Committee meeting, Program Room 1, Mississauga Valley Community Centre

ADJOURNMENT – 4:15 p.m.



Increasing Safeguards for Adults Who Are Vulnerable To Abuse and Neglect Central West Region Project

Accessibility Advisory
Committee

23 2012

Context for the work:

In Peel Region there has been a heightened awareness about the high prevalence of situations of abuse and neglect amongst people with developmental disabilities. Sadly this awareness arose from the tragic death of a young woman with autism who died as a result of neglect in 2005. The Developmental Disabilities community in Central West Region (Peel, Halton, Dufferin, Wellington, Waterloo) along with provincial associations felt strongly that there was a need to come together to build in additional safeguards for adults who may be abused or neglected to help prevent similar such tragedies from occurring.

Project One:

The first project area in this work revolved around bringing together the various stakeholders to understand what had happened for the woman who died and the lessons learned to prevent future such situations. Following local debriefing sessions a two day community discussion process occurred involving representatives from the local service providers and broader provincial advocacy groups. Representatives from Alberta and New Brunswick provided overviews of adult protection mechanisms in those two provinces. The key recommendations from this phase led to the work in the second project, specifically around education and protocol development.

Project Two Objectives:

Based on the learning and recommendations from the first project, two primary objectives were outlined for this next phase of the work. These objectives revolved around:

1. Creation of educational materials to increase the awareness and understanding of issues of abuse and neglect across the populations of self advocates, general public, and service provider employees.
2. Development of local community protocols outlining how agencies will work together across sectors to respond to situations of suspected abuse or neglect involving an adult with a developmental disability.

Project Two Status Report:

While a fair bit of the work in this second project has revolved around the coming together of various agencies across sectors to develop the community protocols for responding to situations of suspected abuse or neglect, it is hoped that much of the fruit of the work in preventing abuse will come from the educational and awareness materials that have been developed. The work on both objectives involved a broad representation across the sectors of developmental disabilities, education, self advocacy, recreation, public safety and justice, elder abuse, youth treatment, family counselling, crisis services, and victim services. Professionals were involved from the various sectors. Self advocates were involved throughout the processes of both protocol development and material development. Input from generic public services (ie. Faith communities, Special Olympics coaches, public transit personnel etc.) was sought in the development of the educational materials.

Local community protocols outlining how the developmental disability sector will respond to situations of suspected abuse or neglect are finalized and signed. Training is being provided to

local police services and victim services / crisis services organizations. The implementation of the *Services and Supports to Promote the Social Inclusion of Persons with Developmental Disabilities Act* regulations was timely and helped to provide clarity to the protocol development. All protocols align with the requirements under the *Services and Supports to Promote the Social Inclusion of Persons with Developmental Disabilities Act* for agencies funded under the Ministry of Community and Social Services.

A number of materials have been developed with the aim of increasing awareness and understanding of issues of abuse and neglect with people with developmental disabilities. These materials were developed and vetted by a broad resource network involving self advocates, professionals across sectors, and members of the general public. The materials are deliberately kept simple and concise as we received a great deal of advice about the need to keep the message clear and straightforward. The Ontario Network for the Prevention of Elder Abuse representatives were very helpful in this regard. The materials which have been developed are focused on a number of audiences and as such reflected in the material. Brochures were developed for:

1. Self advocates – text version
2. Self advocates – picture version
3. General public (ie. Recreation staff, libraries, public transit etc.)
4. Service Providers (across both developmental disabilities but also other sectors such as education, health, etc.)

The materials were developed to be generic across communities with the ability to attach a label identifying local community police contact information. In the upcoming months additional supplementary material will be made available to developmental disability sector agencies such as example processes for helping families to wisely work through estate planning. These materials will also be made available via a website starting in May 2012. Also larger posters are being developed to help promote awareness and understanding.

Contact Information:

For further information on this initiative please contact:

Gail Jones, Director of Community Supports
 Kerry's Place Autism Services – Central West Region
 153 Queen Street West Brampton, Ontario L6Y 1M4
 Phone: 905-457-1130 ext. 202 Cell: 416-545-7448
 Email: gjones@kerrysplace.org



What To Do If You Suspect Abuse

Who Is At Risk Of Abuse?

Anyone who has a hard time looking after their own interests, needs and wellbeing can be at risk of abuse and neglect. This brochure was designed with a particular focus on adults with developmental disabilities.

What Are The Types Of Abuse?

Abuse is any action or inaction that endangers a person's health or well-being. Types of abuse include:

- physical abuse
- neglect
- psychological & emotional abuse
- sexual abuse
- financial abuse and exploitation

What Should You Do If You Suspect A Person Is Being Abused?

Ontario does not have legislation to protect adults like it does for children, which means there are no adult protection agencies as such. Therefore, it is up to all of us to act. If you suspect that a person's safety is at risk, contact the appropriate police department immediately, as they have the ability to check on the person's well-being.

If you suspect that a person's safety is at risk, contact the police immediately. The police can check on the person's well-being.

To report suspected abuse or neglect in your community:

Contact your local police services

In an emergency call 911.

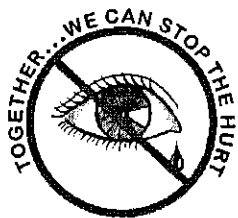
Developed by the Vulnerable Adults Project sponsored by Kerry's Place Autism Services, with the support of the Ontario Ministry of Community and Social Services

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Accessibility Advisory Committee



What To Do If Someone Is Hurting Or Abusing You

You have rights...

In Canada, everyone has the right to:

- make choices and decisions
- be healthy and happy
- be safe
- live free of fear or harm

But someone may still try to hurt you...

People can hurt you in many ways:

- by hitting, kicking or pinching you
- by yelling at you or calling you names that make you feel bad
- by taking your things or money
- by not giving you enough to eat or drink
- by touching you in ways you don't like
- by giving you pills that you don't need
- by keeping people away from you
- by not paying any attention to you
- by saying they will send you away

*Developed by the Vulnerable Adults Project sponsored by Kerry's Place Autism Services,
with the support of the Ontario Ministry of Community and Social Services*

© May 2011

Remember...

- You have the right to be happy, safe, and to live free of fear or harm
- If someone is hurting you, it is not your fault
- You will not get in trouble if you tell about someone hurting you
- Telling someone about the hurt may be the only way to stop it

If someone is hurting you...

Talk to someone you trust:

- a family member
- a friend or neighbour
- a teacher
- a leader at your place of worship
- a support worker
- a nurse or doctor
- a police officer

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Or call one of the telephone numbers below

If you are being hurt or abused:

Contact your local police services

If it is an emergency call 911.

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Accessibility Advisory
Phone



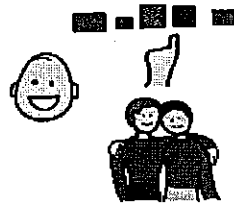
What to do if someone is hurting or abusing you



You have rights...

In Canada, everyone has the right to:

- make choices and decisions
- be healthy and happy
- be safe
- live free of fear or harm



But someone may still try to hurt you...

People can hurt you in many ways:

Hitting, kicking, pinching



yelling, name calling
and threatening



Not giving you food
or drink,
giving you
pills you don't need

touching you in ways
you don't like



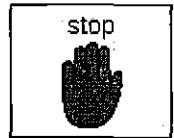
taking your things
or money



Keeping people
away from
you or ignoring you

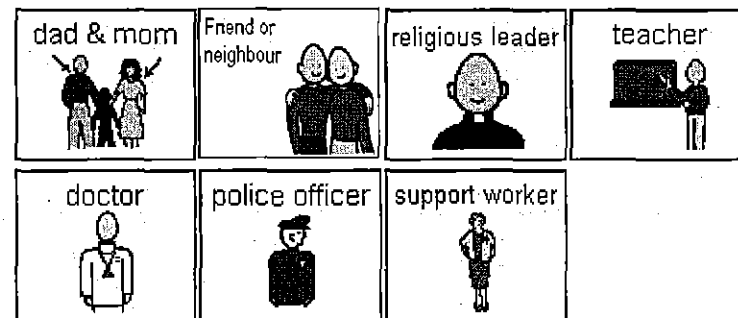
Remember...

- You have the right to be happy, safe, and to live free of fear or harm
- If someone is hurting you, it is not your fault
- You will not get in trouble if you tell about someone hurting you
- Telling someone about the hurt may be the only way to stop it



If someone is hurting you...

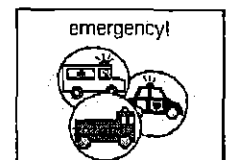
Talk to someone you trust:



If you are being hurt or abused contact:

Contact your local police services

If it is an emergency call **911**



APR 23 2012



Protecting Vulnerable Adults - What You Need To Know

Who Is At Risk?

Anyone who has a reduced capacity to look after their own interests, needs and wellbeing can be at risk of abuse and neglect. This includes individuals with physical, sensory, mental health and intellectual disabilities, as well as some seniors. This fact sheet was designed with a particular focus on adults with cognitive (intellectual) or adaptive disabilities.

Why Are They At Risk?

People with disabilities are at risk of abuse for a variety of reasons, including:

- our society's negative attitudes about disability
- social isolation
- reliance on others for the necessities of life, including intimate personal care
- reliance on relationships where another person controls the decision-making
- if abused, not knowing their rights, not being believed, and not being able to complain or being afraid to complain

What Are The Types Of Abuse?

Abuse is any action or inaction that jeopardizes a person's health or well-being. It may include:

Physical Abuse

Any act of violence or rough treatment that causes injury or physical discomfort, such as:

- slapping, pushing, pulling, kicking
- injury with an object or weapon
- deliberate exposure to severe weather
- inappropriate use of restraint

Neglect

Any situation where the basic needs of a person are not being met by themselves or others, such as:

- food, water, shelter, heat, clothing, hygiene or safety
- proper medical, dental or psychiatric treatment

Neglect can be the result of action or inaction, and may be intentional or unintentional.

Psychological / Emotional Abuse

Any act which may lessen the sense of identity, dignity or self-worth of a person, such as:

- confinement
- physical and social isolation
- verbal assault, harassment, humiliation, or intimidation
- denial of information, privacy, visitors, or religious worship
- coercion

Sexual Abuse

Any act involving unwanted touching/activity of a sexual nature or a situation in which an adult consents or submits to sexual activity because a person in a position of trust or with authority has used that trust/authority to gain that consent. Such acts include:

- sexual assault
- sexual harassment
- any act designed to use the vulnerable person for the perpetrator's sexual gratification

Financial Abuse / Exploitation

Any act that involves the misuse/abuse of funds and/or assets belonging to a vulnerable adult, such as:

- obtaining property and funds without the person's knowledge or consent, or by using undue influence
- where a person is not mentally competent, not acting in the person's best interest

What Are Some General Signs Of Abuse?

There are a number of general indicators that may alert you to the possibility of some form of mistreatment. These indicators are not necessarily proof of abuse, but they do warrant further investigation. These general indicators include:

- recurring physical ailments with no apparent bodily cause
- eating disorders
- extreme, unusual behaviour, such as aggression, compliance, depression or withdrawal
- unusual fear of a particular person or persons
- sudden change in feelings about a particular person or place
- nightmares and sleep disturbances
- self destructive behaviour, such as drug/alcohol abuse, self-mutilation or running away
- lack of attachment to care-givers
- compulsive lying and/or confusion regarding personal reality
- regression to infantile behaviour

In addition to these general indicators, there are more specific indicators for each type of abuse.

How Can Abuse Be Prevented?

The best way to prevent abuse is to make sure that anyone who has a disability:

- is involved in the community
- has control over their life and makes their own decisions
- can do as much on their own as possible
- has information about their rights
- engages in periodic discussions about appropriate behaviour and abuse

What Should You Do If You Suspect A Person Is Being Abused?

Ontario does not have legislation to protect adults like it does for children, which means there are no adult protection agencies as such. Therefore, it is up to all of us to act. If you suspect that a person's safety is at risk, contact the appropriate police department immediately, as they have the ability to check on the person's well-being.

To report suspected abuse or neglect in your community:

Contact your local police services

In an emergency call 911.

Developed by the Vulnerable Adults Project sponsored by Kerry's Place Autism Services, with the support of the Ontario Ministry of Community and Social Services

© May 2011

Memorandum

Accessibility Advisory
Committee

APR 23 2012

TO: Chair and Members of the Accessibility Advisory Committee

FROM: Diana Simpson, Accessibility Coordinator, Facilities and Property Management

DATE: April 10, 2012

SUBJECT: **City of Mississauga Accessibility Plan: 2011 Annual Report and 2012 – 2017 Initiatives**

This memo is to inform you that the City of Mississauga Accessibility Plan: 2011 Annual Report and 2012-2017 Initiatives was adopted by Council on March 7, 2012.

In June 2011, the Integrated Accessibility Standards became a Regulation under the Accessibility for Ontarians with Disabilities Act, 2005 (AODA). Within this Regulation is a requirement to: “establish, implement, maintain and document a multi-year accessibility plan”, by January 1, 2013. The Plan should be reviewed every five years and an annual status report shall be provided. This year’s Accessibility Plan represents the City’s ninth annual Plan and is the first multi-year Plan being submitted under the Integrated Accessibility Standards Regulation (IASR).

The Integrated Accessibility Standards Regulation (IASR) contains general, information & communication, employment, and transportation requirements.

As in the previous four years, the City’s Accessibility Plan includes Transit’s Accessibility Plan, now being referred to as the MiWay Accessibility Plan.

For a review of progress made in 2011, refer to Section 2: “2011 Update of Plan Initiatives”, and Section 3: “Review of Additional Successes” in the Plan.

Some of the major highlights over the past year include:

- March of Dimes Barrier Free Design Award of Merit for Malton Community Pool
- ISF, RinC and IOA projects resulted in accessibility improvements to 14 facilities
- Port Credit Memorial Arena, Leslie Log House, Malton Victory Hall renovation projects all resulted in accessibility improvements
- O’Connor Park was opened with accessible junior and senior playgrounds
- Community Common Park and Lakeside Park were completed with accessibility in mind
- As of December 1, 2011, all MiWay buses are low floor accessible buses and 87% of all bus routes are accessible.

This five year plan presents the City's new approach to accessibility planning and follows a new format by listing projects that are associated with the accessibility standards under the AODA, including the additional requirements under the IASR. Therefore, priorities for 2012-2017 have been captured under these categories: General, Accessible Customer Service, Accessible Information & Communication, Employment, Transportation, and Accessible Built Environment Initiatives. The previous initiatives listed in past Plans have been re-organized to fit into the above listed accessibility standard categories.

The City's main focus for the next two years with accessibility planning will be on the implementation of the requirements in the Integrated Accessibility Standards Regulation.

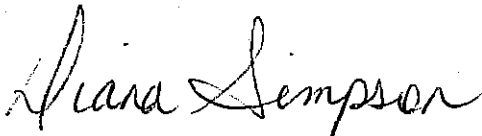
On September 12, 2011 the Accessibility Advisory Committee and Accessibility Staff Working Group developed a new accessibility vision for the City of Mississauga: "Mississauga: A Great Place to live, work, travel and play for everyone!". This vision statement complements the City's Strategic Plan vision statement: "Mississauga: A Place where people choose to be".

Accessibility planning is mainly captured in the City's Strategic Plan under the Belong Pillar with the Strategic Goal: "Ensure Affordability and Accessibility". Accessibility Planning is also part of the Move Pillar with improvements to MiWay.

The Plan is available on the city's website at: www.mississauga.ca/accessibility, or by contacting Diana Simpson at 905-615-3608, TTY: 905-615-3411, diana.simpson@mississauga.ca.

For those who would like a bound hard copy of the Plan, copies will be available at the AAC Meeting on April 23, 2012. The Draft copy which was distributed at the February 6, 2012 AAC Meeting is the same as this Plan.

Thank you,

A handwritten signature in black ink that reads "Diana Simpson". The signature is fluid and cursive, with the first name "Diana" and last name "Simpson" clearly distinguishable.

Diana Simpson, Accessibility Coordinator, Facilities and Property Management

Memorandum



Accessibility Advisory
Committee

APR 23 2012

TO: Chair and Members of the Accessibility Advisory Committee

DATE: April 23, 2012

RE: Revision – Corporate Policy (06-04-01) Civic Recognition Program

Please be advised that Corporate Policy (06-04-01), Civic Recognition Program, has been reviewed by staff with respect to Citizen Members who are unable to complete their terms of service.

Specifically, the following revision has been suggested:

Citizen members of committees who have stepped down mid-term or who have chosen to resign will be considered for recognition on a case-by-case basis. Citizen members of committees may also be honoured posthumously. The Director, Legislative Services and City Clerk, in consultation with the respective Council committee representative(s), committee chair and relevant City staff will make the final determination.

The revised policy will be presented at General Committee for approval on May 2, 2012.

Karen Morden
Legislative Coordinator
Legislative Services Division, Office of the City Clerk
(905) 615-3200 Ext. 5423
karen.morden@mississauga.ca

APR 23 2012



REPORT

To: Mississauga Accessibility Advisory Committee (AAC)

From: Facility Accessibility Design Subcommittee (FADS)

Meeting of
**FACILITY ACCESSIBILITY DESIGN SUBCOMMITTEE
 OF THE MISSISSAUGA ACCESSIBILITY ADVISORY COMMITTEE**

THE CORPORATION OF THE CITY OF MISSISSAUGA
www.mississauga.ca

MONDAY, FEBRUARY 13, 2012 – 1:30 P.M.
Committee Room A, 2nd Floor, Civic Centre
300 City Centre Drive, Mississauga, Ontario, L5B 3C1

FADS MEMBERS PRESENT: Carol MacEachern, Chair, FADS and Citizen Member, AAC
 Clement R. Lowe, Citizen Member, FADS and AAC

FADS MEMBERS ABSENT: Glenn Barnes, Citizen Member, FADS and AAC
 Carol-Ann Chafe, Citizen Member, FADS and AAC
 Naz Husain, Citizen Member, FADS and AAC
 Mike Parris, Stakeholder Member, FADS and AAC

STAFF PRESENT: Lalita Goray, Project Manager, Facilities and Property Management
 Sally LePage, Landscape Architect, Development and Design
 Lawrence Franklin, Urban Designer
 Virginia Kalapaca, Project Coordinator Landscape Architect
 Diana Simpson, Accessibility Coordinator
 Kendall Wayow, Project Manager, Facilities and Property Management
 Robert Williams, District Manager, Recreation and Parks

OTHERS PRESENT: Scott Burrows, Associate, +VG Architects
 Mark J. Driedger, Associate, ATA Architects Inc.
 Anna Kowalczyk, Interior Designer, CS&P Architects Inc.

CONTACT PERSON: Karen Morden, Legislative Coordinator
 Legislative Services Division, Telephone: 905-615-3200, ext. 5423, Fax: 905-615-4181
karen.morden@mississauga.ca

CALL TO ORDER – 1:46 p.m.

UNFINISHED BUSINESS

1. Bell Gairdner Estate Project, 2700 Lakeshore Road East, Mississauga, Ontario

Mark Driedger, Associate, ATA Architects Inc. gave an overview of the project and discussed the property's history, property owners, and building materials. He noted that the property had been vacant since 1998 and contained many beautiful original features, but was in disrepair and neglected over the past number of years (e.g., paint peeling off, loose shutters, and no windows).

Mr. Driedger discussed the current state of the Estate utilizing an interactive computer model that displayed both the interior and exterior of the site. Mr. Driedger outlined the plans for the Estate which included:

- Repainting the building
- Replacing windows and shutters in the main foyer
- Maintaining the current arched entry with diamond patterned flooring
- Installing a single door to the left of the Banquet Room for staff to access catering and food services
- Installing sprinklers to the ceilings for fire safety
- Installing pot lights
- Repairing the railing descending to the lower level
- Maintaining the existing fireplace
- Maintaining the existing hardwood floors
- Installing floor to ceiling windows to restore the building to its 1920 status
- Providing a portable ramp on the deck
- Installing a glass railing around the deck which will be 42 inches high
- Ensuring some doors are on an operator
- Providing access using the elevator to the second floor and basement
- Installing a completely accessible washroom
- Installing railings at the fire exit to ensure safety
- Installing two accessible washrooms in the Coach House

Mr. Driedger explained that the project was a work in progress and with the limited funds for the project, the staff are focusing on the most important aspects of the remodel.

Carol MacEachern, FADS Chair and AAC Member asked if there were any questions or concerns arising from the presentation.

Clement Lowe commented that if Universal Principles were applied to this project, then it should be fine and easily accessible.

Diana Simpson, Accessibility Coordinator, requested a review on the parking conditions and accessible parking spots.

Mr. Driedger stated that comments with regard to the site plans were received last week and that the site plan was preliminary, not final. He explained that there were two parking lots; an existing lot that will be added to and a temporary lot on the west side of the property and that four accessible parking spots would be installed in the existing lot. He further explained that the accessible parking spots were being placed in that location due to the proximity of the tent. Ms. Simpson noted that the accessible parking spots were twenty metres from the entrance, which is within guidelines.

Ms. MacEachern expressed concern regarding the exterior surfaces and explained that cobblestone could be a concern and difficult for a person with a disability and questioned whether it was a heritage issue, which Mr. Driedger confirmed. Ms. Simpson mentioned that a group had completed a site visit and the issue of the cobblestones on the deck had not arisen at that time.

Sally LePage, Landscape Architect, expressed the need for easy access to the accessible parking spots and made a request for more grading information and recommended that there be depressed entrances to the central walkway.

Lawrence Franklin, Urban Designer, expressed concern with regard to the terrace area and whether it met code compliance with regard to the slope, as he felt it could create a trip hazard and asked the consultants to bear that in mind.

Recommendation

1. That the computer model presentation of the Fusion Centre (Bell Gairdner) redevelopment, located at 2700 Lakeshore Road East, as provided and presented by Mark J. Driedger, Associate, ATA Architects Inc., to the Facility Accessibility Design Subcommittee on February 13, 2012, be received for information.

RECEIVED: C. Lowe

ITEMS FOR DISCUSSION

1. Woodlands Library Accessibility Design, 1030 McBride Avenue, Mississauga, Ontario

Steve Burrows, Associate, +VG Architects and Kendall Wayow, Project Manager, Facilities and Property Management made a presentation regarding the accessibility design of the Woodlands Library located at 1030 McBride Avenue in Mississauga, Ontario.

Mr. Wayow initiated the presentation, explaining that the City has outgrown the building and it does not meet existing standards. The Woodlands Library will have a new, open, inviting design that will meet all standards.

Steve Burrows elaborated on the new design for The Woodlands Library including the accessibility review, exterior design, interior design, and library specific design plans. Mr. Burrows gave further details with respect to the site plan, explaining that access to the library will be on a street that comes around from the parking lot of The Woodlands Secondary School. Additionally, he commented on the interior site plan, describing the program room design, the accessible washrooms, that the main will be automatic sliders, that there will be access to all book stacks and that the emergency exit will be located at the back of the library.

Mr. Burrows explained that all external access to the library would be level, right into the doors, and that the surfaces would be at grade. With respect to parking, there will be two accessible spaces, 10 metres from a curbed ramp to the library entrance with standard signage.

Discussion ensued with regard to the height of the book return and the emergency exit. Carol MacEachern requested clarification with respect to the accessibility of the book return and it was confirmed by Mr. Burrows that it would be at an accessible height. Ms. MacEachern requested clarification with respect to how the emergency exit door would work, specifically if it would have a push-button for ease of exit. Mr. Burrows stated that there would not be a push-button at the emergency exit. Ms. MacEachern expressed concern with this design and explained that some people would not be physically able to open the door in the event of an emergency. In some emergency situations, electric door operators would not be functional due to the electricity being turned off.

Clement Lowe requested clarification with respect to the use of the Accessibility Design Handbook and Universal Design Principles, and it was confirmed by Mr. Burrows that they did indeed use a Universal Design model to design the new Woodlands Library.

Diana Simpson inquired about the construction timeline and was informed by Mr. Wayow that the site is not on City owned land and that the City is negotiating with the Peel District School Board with respect to a land transfer. Mr. Wayow expects that by the end of February to have drawings ready, necessary permits, and that construction will begin in the summer of 2012 with an anticipated opening of the new Woodlands Library in 2013.

Recommendation

1. That the Powerpoint presentation regarding the accessibility design of The Woodlands Library located at 1030 McBride Avenue in Mississauga, Ontario, as provided and presented by Kendall Wayow, Facilities and Property Management and Steve Burrows, Associate, +VG Architects, be received for information.

RECEIVED: C. Lowe

2. Civic Centre Conservatory Redevelopment, 300 City Centre Drive, Mississauga, Ontario

Anna Kowalczyk, Interior Designer, CS&P Architects Inc. and Kendall Wayow, Project Manager, Facilities and Property Management made presentation regarding the development of the Civic Centre Conservatory, 300 City Centre Drive in Mississauga, Ontario.

Kendall Wayow initiated the presentation, explaining to the group that as of January 1, 2012, the City of Mississauga had officially taken over all food services at the Civic Centre. The Conservatory, on the first floor of the Civic Centre, is currently under construction to become a Café, in connection with Celebration Square.

Anna Kowalczyk spoke in detail with respect to the design of the new Conservatory Café, noting the importance of this façade, how people interact with Celebration Square and how that was kept in mind when designing.

. Bright LED lighting will ensure good visibility, and there will be some natural light. Large fabric drums will create the sense of a lower ceiling- a canopy - and create a more intimate space. Four columns have been removed to make the space more accessible, 2 remain.

Ms. Kowalczyk and Mr. Wayow continued to outline and explain the upcoming design changes to the space, describing seating, access to the building and patio areas, and the general floor plan.

Carol MacEachern requested clarification with respect to the furniture and whether the tables were anchored to the ground. Ms. Kowalczyk explained that the tables were flat-disc base design to ensure adequate knee space as they

would have no bars to impede personal mobility devices from nearing the tables comfortably. Clement Lowe commented that these type of tables and chairs were being utilized with success at the Senior's Centre presently.

Loss of Quorum: 3:54 PM

Due to a loss of quorum, the meeting was adjourned at 3:54 PM. The Conservatory presentation will be added to the next FADS meeting as Unfinished Business.

DATE OF NEXT MEETING

Monday, March 26, 2012 at 1:30 p.m., Committee Room A, 2nd Floor, Civic Centre.

ADJOURNMENT: 3:54 PM

APR 23 2012



REPORT

FACILITY ACCESSIBILITY DESIGN SUBCOMMITTEE OF THE MISSISSAUGA ACCESSIBILITY ADVISORY COMMITTEE

THE CORPORATION OF THE CITY OF MISSISSAUGA
www.mississauga.ca

MONDAY, MARCH 26, 2012 – 1:30 P.M.

Committee Room B, 2nd Floor, Civic Centre
300 City Centre Drive, Mississauga, Ontario, L5B 3C1

MEMBERS PRESENT: Glenn Barnes, Citizen Member (ACTING CHAIR)
Carol-Ann Chafe, Citizen Member
Clement Lowe, Citizen Member
Mike Parris, Stakeholder Member

STAFF PRESENT: Diana Simpson, Accessibility Coordinator, Facilities and
Property Management
Kendall Wayow, Project Manager, Facilities and Property
Management
Virginia Kalapaca, Project Coordinator, Landscape Architect
Farhad Shahla, Project Engineer, Transportation

CONTACT PERSON: Karen Morden, Legislative Coordinator
Office of the City Clerk, Telephone: 905-615-3200, ext. 5423, Fax: 905-615-4181
karen.morden@mississauga.ca

CALL TO ORDER – 1:47 p.m.

DECLARATIONS OF PECUNIARY INTEREST

Nil

Glenn Barnes led introductions of Members, Staff and Guests.

UNFINISHED BUSINESS

1. Civic Centre Conservatory Redevelopment, 300 City Centre Drive, Mississauga, Ontario

Anna Kowalczyk, Interior Designer, CS&P Architects Inc. and Kendall Wayow, Project Manager, Facilities and Property Management continued a presentation regarding the development of the Civic Centre Conservatory, 300 City Centre Drive in Mississauga, Ontario.

Ms. Kowalczyk provided an overview of the previous portion of the presentation as seen at the FADS meeting on February 13, 2012 and continued the presentation, answering Member questions as she proceeded.

Mr. Wayow offered to take Members to view the site after the meeting if they wished to visit and there was general consensus that the Subcommittee would visit the site with Mr. Wayow.

Clement Lowe, Citizen Member, commented that the proposed tables were currently being used at the Mississauga Senior's Centre and that they were acceptable for accessibility.

Glenn Barnes, Citizen Member and Acting Chair cautioned that the disc bases of the tables were sometimes a bit off the ground, making it difficult to access the table and inquired if that would be the case with the proposed tables.

Ms. Kowalczyk described the tables as having plain discs at floor level, ¾ of an inch off the ground and said she would confirm levels of tables.

Mike Parris, Stakeholder Member, inquired about the width of the rail in the Conservatory and Mr. Wayow explained that it was railing style and fairly thin.

Mr. Parris inquired whether the floors were a non-slip material and Ms. Kowalczyk confirmed that it was non-slip, exceeded standards, and had a coarse finish.

Mr. Barnes inquired whether the pillar in the servery provided enough clearance between that and the wall. Ms. Kowalczyk explained that that location was not the main clear pathway and that furniture could also be moved if necessary. Mr. Barnes also inquired about the counter height in the servery and was assured that it met accessibility guidelines..

Ms. Kowalczyk led a discussion regarding chair styles and the ability to raise oneself up easier with the armed chairs and that they would be offering a variety of options to best suit the needs of the customers. She continued to explain that some doors would have automated buttons, that the vestibules will have a good turn radius and that the marketing group was working on enhancing signage for the space to aid in accessibility.

Ms. Kowalczyk demonstrated on the presentation slides that mobility issues in work area were accessible and enough space for people to move around in. She also commented that the pass-through counter to outside was at an accessible height.

ITEMS FOR INFORMATION

1. Civic Centre Conservatory Redevelopment Powerpoint Presentation

Powerpoint presentation with respect to the Civic Centre Conservatory Redevelopment, 300 City Centre Drive, Mississauga, ON.

RECOMMENDATION

1. That the Civic Centre Conservatory Redevelopment Powerpoint Presentation be received for information;
2. That the Facility Accessibility Design Subcommittee is satisfied with the Civic Centre Conservatory Redevelopment, as presented.

DATE OF NEXT MEETING

Accessibility Advisory Committee – Monday, April 23, 2012 at 2:00 p.m. at the Mississauga Valley Community Centre, Program Room 1.

Facility Accessibility Design Subcommittee - Monday, May 14, 2012 at 1:30 p.m., Committee Room A, 2nd Floor, Civic Centre.

ADJOURNMENT – 2.50 PM

Pending Work Plan Items – Mississauga Accessibility Advisory Committee

Prepared by Karen Morden, Legislative Coordinator, for the April 23, 2012 Accessibility Advisory Committee Agenda

AAC Recommendation	Work Plan Item	Status
AAC-0024-2009	Post-completion site visit	That the Facility Accessibility Design Subcommittee conduct an accessibility site visit following completion of the Riverwood – MacEwan Terrace Garden Park #331 project and report to the Accessibility Advisory Committee.
AAC-0036-2010	Post-completion site visit	That the Mississauga Accessibility Advisory Committee visit the Enabling Garden in 2011 once this project is complete.
AAC-0006-2011	Installation of Accessibility Devices/Features in Residential Dwellings	That the Mississauga Accessibility Advisory Committee supports that the City of Mississauga's Building Division provides building permit applicants with more information about what is required to install accessibility devices/features (e.g., elevators, ramps) in residential dwellings.
AAC-0031-2011	Accessible Parking Permits	That a Ministry of Transportation representative be invited to a future Mississauga Accessibility Advisory Committee meeting to deliver a presentation about the process and guidelines for Accessible Parking Permits in the province of Ontario.
N/A	Site Visit, Therapy Pool Addition Project, Mississauga Valley Community Centre	Carol-Ann Chafe, Mississauga Accessibility Advisory Citizen Member, suggested that Committee members conduct a site visit of the Therapy Pool Addition Project at the Mississauga Valley Community Centre once the project was completed.
AAC-0003-2012	Orientation meeting with staff from the Development and Design Division	That the Mississauga Accessibility Advisory Committee's Facility Accessibility Design Subcommittee (FADS) meet with staff from the Development and Design Division of the Planning and Building Department at a future FADS meeting to discuss facility accessibility initiatives; for example, guidelines in the City of Mississauga's Accessibility Design Handbook.

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APR 23 2012

Accessibility Advisory

Connections 2012

Resource Fair for Persons with Disabilities

Wednesday April 25
10:00am - 7:00pm

Living Arts Centre
4141 Living Arts Drive,
Mississauga



PUSH

Free Admission

Connect with Support Agencies
in your Community

View New Products & Services
Free Workshops & Seminars

Attendant Services Courtesy
of AbleLiving

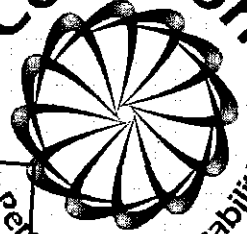
ASL Interpreter available

Learn more at:

www.connectionsinfo.ca



Coalition



For Persons with Disabilities

Accessibility Advisory
 Committee

APR 23 2012

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