

MINUTES

MISSISSAUGA ACCESSIBILITY ADVISORY COMMITTEE

MONDAY, SEPTEMBER 14, 2009

PROGRAM ROOM 1, MISSISSAUGA VALLEY COMMUNITY CENTRE 1275 Mississauga Valley Boulevard, Mississauga, ON L5A 3R8 www.mississauga.ca

Members Present:

Councillor Katie Mahoney, Ward 8 Councillor Pat Saito, Ward 9 Rabia Khedr, Citizen Member (Chair) Naz Husain, Citizen Member (Vice-Chair) Kristine Beavis, Citizen Member Hans Bueschleb, Citizen Member Carol-Ann Chafe, Citizen Member Al Cormier, Chair Transportation Accessibility Standards Development Committee Clement Lowe, Citizen Member Nazira Remtulla, Citizen Member

Members Absent:

Glenn Barnes, Citizen Member Jim Hardman (The Canadian Hearing Society)

Staff Present:

Lori-anne Bonham, Project Coordinator, Landscape Architecture Lisa Boyce-Gonsalves, Community Child and Youth Consultant Antonietta DiSalvo, Staffing & Development Consultant, Corporate HR Lawrence Franklin, Urban Designer, Development & Design Division Lydia Kowalyk, Senior Buyer Todd Kyle, Area Manager, Library Services Diana Simpson, Accessibility Coordinator Frank Spagnolo, Manager, Plan Examination Services Alana Tyers, Transit Planner Evelyn Eichenbaum, Legislative Coordinator, Office of the City Clerk

CALL TO ORDER - 2:04 p.m.

<u>DECLARATIONS OF DIRECT (OR INDIRECT) PECUNIARY INTEREST</u> - NIL

MINUTES OF THE PREVIOUS MEETING - June 8, 2009

Adopted (Al Cormier) MG.26

APPROVAL OF AGENDA

Councillor Saito added an item under "Other Business" relating to new exercise equipment at Lake Aquitaine.

Approved (Clement Lowe) MG.26

DEPUTATIONS

A. Ontario March of Dimes Pilot Program

Lynn Clark, mother of Chelsea Clark (double gold medalist from Athens Paralympic Games), spoke about an Ontario March of Dimes pilot program for youth who have finished schooling or athletic careers and are seeking employment and independent living.

Ms. Clark explained that once they've finished school, many youth with physical disabilities sit at home. Other than sports activities like the ones that her daughter Chelsea participated in, there are no programs currently available for youth with physical disabilities to seek employment and/or independent living. Ms. Clark is involved with a pilot project where 20 young people (between 19 and 35 years of age) with quite a range of abilities will participate 3 days per week. The program will be multi-disciplinary in its approach providing job coaching as well as a social and leisure component. Ms. Clark indicated that they are also open to partnering with any other organizations for the delivery of this program.

Ms. Clark noted that after the 3-month pilot, which is being funded by the Ontario March of Dimes, the program would be evaluated and then a funding application will be presented to the Trillium Foundation to set the program up on a provincial basis. Funding would cover staffing and attendant supports.

This project is different than other employment services as it also provides a social/recreational component. Antonietta DiSalvo offered to provide Human Resources related resources e.g. interview skills, etc. for the program.

Ms. Clark indicated that she would welcome a letter of support from the Accessibility Advisory Committee in conjunction with the funding application that

will go forward in 2010. A suggestion was made that Ms. Clark should also approach the Peel Accessibility Advisory Committee for a letter of support.

Councillor Katie Mahoney moved that the Chair of the Accessibility Advisory Committee be authorized to prepare a letter of support regarding the Trillium Foundation funding application for the Ontario March of Dimes post-secondary day program that was presented by Lynn Clark. This motion was voted on and carried.

<u>Supported</u> (Councillor Katie Mahoney) See recommendation AAC-0029-2009 MG.26

PRESENTATION

A. Todd Kyle, Area Manager, Library Services, provided a brief presentation regarding the range of materials available in alternate formats in the Mississauga Library system. Mr. Kyle noted that the Library offers abridged and unabridged versions of books on CD, large print versions of books and some copies of Braille books. The quality of the books on CD is much better than the Talking Books that used to be provided by CNIB, but for some individuals with a visual disability, there may be difficulty in navigating through the order of the content of the CDs. Naz Husain had posed a question about downloadable audio books and the Library is currently in negotiation with a provider and hopes to offer that service by early 2010. The quality of the service is not quite as high as CNIB's Daisy standard.

A suggestion was made that in the future, the libraries should partner provincially or with the CNIB to offer downloadable books.

MATTERS CONSIDERED:

- 1. Business Arising out of Previous Meeting(s)
 - 1.1 Update on Secondary Suites in Residential Areas

Evelyn Eichenbaum, Legislative Coordinator indicated that at the June 8, 2009 AAC meeting, committee members were advised that the issue of secondary suites in residential areas would be out for public consultation in the fall of 2009. Emily Irvine, Planner, Policy Planning Division, has indicated that the process has expanded and public consultation will take place later than originally anticipated. The Accessibility Advisory Committee will be kept advised of the consultation process as it takes place.

2. New Business

2.1 <u>2010 Schedule of Meetings</u>

Memorandum dated August 24, 2009 from Evelyn Eichenbaum, Legislative Coordinator, to advise the Chair and Members of the meetings scheduled in 2010.

Received (Naz Husain)
See recommendation AAC-0032-2009
MG.26.INF

2.2 Public Question Period redirected to Advisory Committees

Evelyn Eichenbaum, Legislative Coordinator, provided a brief overview of the corporate report and Council resolution pertaining to this topic. Council has recommended that Public Question Period be removed from Council meetings and be redirected to all Standing Committees and Advisory Committees. At the August 5, 2009 Council meeting, Council referred consideration of the by-law amendment until consultation had taken place with Chairs and Vice-Chairs of the Advisory Committees. Rabia Khedr and Naz Husain had a teleconference meeting with the City Clerk in August and expressed comfort with incorporating this change into AAC meetings. Consultation is yet to be completed with all advisory committees. Once consultation is complete, the City Clerk will report back to Council on the matter.

Councillor Saito added that the timing and length of Public Question Period would potentially be at the call of the Chair in certain cases.

Accessibility for Ontarians with Disabilities Act, 2005 (AODA) - Accessibility Standards

3.1 Legislated Review of the AODA

Diana Simpson, Accessibility Coordinator provided a verbal update concerning the legislated review of the AODA. Consultation and meetings will take place throughout Ontario during the month of October and written submissions are also being accepted. The key themes being addressed in the consultation are: the standards development process, the role of the AACs, the functions of the Accessibility Directorate of Ontario (including public education) and recommendations for a repeal strategy for the ODA.

3.2 Accessible Transportation Standard

Al Cormier, Chair, Accessible Transportation Standards Development Committee provided a verbal update noting that the standard was submitted to the Minister a few months ago and is being reviewed to ensure that it's in harmony with the other standards. Timing concerning this standard is unknown.

3.3 Ontario Regulation 429/07 - Accessible Customer Service Standard

Antonietta DiSalvo, Staffing & Development Consultant, provided a verbal update on the e-learning training for City staff. The training program was launched on July 13, 2009 and to date, 1300 staff have completed the e-learning and 700 staff have participated in face-to-face training. Staff are now focusing on how to train third-party contractors. It is anticipated that training may consist of a booklet format, and that some acknowledgement may need to be sent back to confirm completion for those parties.

Diana Simpson, Accessibility Coordinator, indicated that a process and notice is required for temporary disruptions of service. A template and a draft procedure are in place, and a website feedback process is being considered.

3.4 Accessible Built Environment Standard

Diana Simpson, Accessibility Coordinator, noted that the public review period for this draft standard is open until October 16, 2009. The City has an interdepartmental staff team reviewing the draft standard clause by clause.

This proposed standard applies on a go-forward basis and does not require that existing buildings be retrofitted. Retrofitting will be addressed through another process. New and existing housing is not included in this standard and will be addressed through another process. Some proposed standards are greater than what is currently required by the Ontario Building Code, some are less. Public consultation meetings have been set up by the Accessibility Directorate. Staff are preparing a Corporate Report to be considered by General Committee on October 7, 2009.

3.5 Accessible Employment Standard

Communiqué regarding the Employment Accessibility Standards Development Committee Meeting #10 held on August 11 and 12, 2009.

Naz Husain noted that the standard has been finalized and submitted to the Minister, and should be released shortly.

Received (Hans Bueschleb) See recommendation AAC-0032-2009 CS.12.DIS / CS.12.INF

3.6 Accessible Information and Communications Standard

Memorandum dated September 3, 2009 from Sonja Banic, Manager, Public Affairs, concerning the Final Proposed Accessible Information and Communications Standard.

Received (Hans Bueschleb)
See recommendation AAC-0032-2009
CS.12.DIS / CS.12.INF

4. <u>Subcommittee Reports</u>

4.1 <u>Facility Accessibility Design Subcommittee Report dated June 25, 2009 -</u> Civic Centre Consolidated Counters and Office Renovations – Phase 3

Recommendations:

- That the proposed floor plan for the Civic Centre Counter Consolidation and Office Renovations – Phase 3 as presented by Kelly Stobbe of Stantec Architects and Lalita Goray, Project Manager, Facilities & Property Management, to the Facility Accessibility Design Subcommittee at its meeting on June 25, 2009, be received for information.
- 2. That subject to the suggestions contained in the report dated June 25, 2009 titled Civic Centre Consolidated Counters and Office Renovations Phase 3, the Facility Accessibility Design Subcommittee is satisfied with the proposed site plan and floor plan as presented.

Supported (Naz Husain)
See recommendation AAC-0030-2009
MG.26.FAC

4.2 <u>Facility Accessibility Design Subcommittee Report dated August 20, 2009</u> - Civic Square Redevelopment Project

Recommendation:

1. That the proposed concept for the Civic Square Redevelopment Project as presented by Christine Vozoris of CS&P Architects Inc.

and Fernando Moraes, Project Manager, Facilities & Property Management, to the Facility Accessibility Design Subcommittee at its meeting on August 20, 2009, be received for information.

- 2. That subject to the suggestions contained in the report dated August 20, 2009 titled Civic Square Redevelopment Project, the Facility Accessibility Design Subcommittee is satisfied with the proposed concept as presented.
- 3. That, as detailed design for the Civic Square Redevelopment Project is developed, the Accessibility Coordinator and/or the Facility Accessibility Design Subcommittee continue to be consulted regarding the incorporation of accessible features into the project.

<u>Supported</u> (Kristine Beavis) See recommendation AAC-0031-2009 MG.26.FAC

5. Region of Peel Accessibility Advisory Committee

Naz Husain explained that this committee had previously been referred to as the Joint Peel-Caledon AAC, but as Caledon now has its own AAC, the name is the Region of Peel AAC.

Transportation and family services have been an ongoing project involving the training of individuals to travel independently.

The Region would like to work with other regional AACs on the AODA standards. Perhaps in the future, AACs (including hospitals, police) can share knowledge and practices.

7. <u>Pending Work Plan Items</u>

Pending Work Plan Items Report dated September 14, 2009 on the status of items emanating out of previous Accessibility Advisory Committee meetings.

Received (Carol-Ann Chafe)
See recommendation AAC-0032-2009
MG.26.INF

7. <u>Items for Information</u>

7.1 News Release from the City of Mississauga dated August 24, 2009 concerning Infrastructure Stimulus Fund Projects underway in Mississauga.

Received (Councillor Pat Saito)
See recommendation AAC-0032-2009
MG.26.INF / TS.09

8. Other Business

8.1 <u>Exercise Equipment at Lake Aquitane</u>

Councillor Pat Saito indicated that she would like some feedback on the accessible exercise equipment that is being purchased for placement on the perimeter of Lake Aquitaine Park. Nine exercise stations will be established, with a minimum of two of them being wheelchair accessible. Each piece of equipment will be placed on rubber matting and be fully accessible. Signage with instructions will be included.

Councillor Saito is seeking input on which pieces would be best for an individual using a wheelchair, and input on the signage.

9. <u>Date of Next Meetings:</u>

Facility Accessibility Design Subcommittee:

Monday, September 21, 2009 at 1:00 p.m. – Location TBD

Thursday, September 24, 2009 at 1:30 p.m. – Classroom 3, Central Library

Accessibility Advisory Committee:

Monday, November 23, 2009 at 2:00 p.m. Program Room 1, Mississauga Valley Community Centre

ADJOURNMENT: 3:50 p.m.