

Appendix 5 – Capital Forecast Summary 2011-2020

Business Plan & Budget Book 2011-2014

Business Services

2011 - 2020 Net Capital Expenditures by Program
(000's)

Business Services	2011 Budget	2012 Budget	2013 Forecast	2014 Forecast	2015 Forecast	2016 Forecast	2017 Forecast	2018 Forecast	2019 Forecast	2020 Forecast	Total
	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$
Applications	275	1,750	1,972	1,796	0	0	0	0	0	0	5,793
Infrastructure	62	124	174	0	0	0	0	0	0	0	360
Vehicles, Equipment and Other	114	70	569	19	21	24	67	444	62	154	1,539
Total Net Expenditures	451	1,944	2,715	1,815	21	24	67	444	62	154	7,692

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Business Plan & Budget Book 2011-2014

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2011 - 2020 Net Capital Expenditures By Sub-Program
(000's)

Applications	2011 Budget	2012 Budget	2013 Forecast	2014 Forecast	2015 Forecast	2016 Forecast	2017 Forecast	2018 Forecast	2019 Forecast	2020 Forecast	Total
	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$
Applications - New	100	1,300	1,922	1,050	0	0	0	0	0	0	4,372
Applications - Replacement/Enhancements	150	450	0	576	0	0	0	0	0	0	1,176
Portal	25	0	50	170	0	0	0	0	0	0	245
Total Net Expenditures	275	1,750	1,972	1,796	0	0	0	0	0	0	5,793

Appendix 5 – Capital Forecast Summary 2011-2020

Business Plan & Budget Book 2011-2014

Business Services - Project Listing

Program: Applications

Applications - New

Year	Project	Description	Net Cost ('000's)
2011	Time Tracking Software - BR 490	Purchase of time tracking software in Materiel Management.	50
2011	Review of Front End Procurement Software - BR 489	Automation of procurement processes that are currently paper based and manual, to improve efficiency and effectiveness throughout the purchasing function.	50
2012	SAP Financial modules - BR356	Implementation of new SAP modules, and systems.	1,000
2012	TXM Collections module - BR496	Automation of tax collections functionality to improve the efficiency and effectiveness of the Collections unit.	250
2012	Review of Front End Procurement Software - BR 489	Automation of procurement processes that are currently paper based and manual, to improve efficiency and effectiveness throughout the purchasing function.	50
2013	SAP Financial modules - BR356	Implementation of new SAP modules, and systems.	1,000
2013	Review of Front End Procurement Software - BR 489	Automation of procurement processes that are currently paper based and manual, to improve efficiency and effectiveness throughout the purchasing function.	532
2013	Workforce Management Software - BR 572	Purchase of Workforce Management software to better allocate 311 call centre agents.	250
2013	Animal Services Inquiries into 311 - BR 566	Consolidate Animal Services Inquiries into 311.	90
2013	E-tax forms Integration with TXM -BR 497	Enhancement to allow on-line completion of tax forms and automated transfer of the data directly into the City's proprietary TXM tax system.	50
2014-2020	Various Applications	Various new applications.	1,050
Total			4,372

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Program: Applications

Applications - Replacement/Enhancements

Year	Project	Description	Net Cost ('000's)
2011	MAX System - BR22	MAX Security Deposit Refund Interface into Accounts Payable system.	50
2011	Materiel Management System -BR 492	Conversion of Materiel Mgmt Access database to Project Management Software.	50
2011	R&P Registration & Booking Inquiries into 311 - BR 573	Consolidate R&P Registration & Booking Inquiries into 311.	50
2012	Riskmaster System - BR7	Improve insurance claims management with a Riskmaster System upgrade and webform.	250
2012	SAP - conversion of Collection software to SAP - BR494	Conversion of Microsoft Access database to SAP.	100
2012	R&P Registration & Booking Inquiries into 311 - BR 573	Consolidate R&P Registration & Booking Inquiries into 311.	100
2014-2020	Applications Upgrades - Various	Application upgrades to remain current and supported.	576
Total			1,176

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Business Plan & Budget Book 2011-2014

Business Services - Project Listing

Program: Applications

Portal

Year	Project	Description	Net Cost ('000's)
2011	External Video Streaming - BR 486	Expansion of online access to public meetings for residents through video streaming of meetings and announcements.	25
2013	311 Self Serve on eCity -BR 531	Implement 311 Self Serve to allow residents and customers the option of self serve inquiries or requests for service.	50
2014-2020	Portal Applications	Implement 311 Self Serve to allow residents and customers the option of self serve inquiries or requests for service.	170
Total			245

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	2011 Budget	2012 Budget	2013 Forecast	2014 Forecast	2015 Forecast	2016 Forecast	2017 Forecast	2018 Forecast	2019 Forecast	2020 Forecast	Total
Infrastructure											
Service Management	\$ 62	\$ 124	\$ 174	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 360
Total Net Expenditures	62	124	174	0	0	0	0	0	0	0	360

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Business Plan & Budget Book 2011-2014

Business Services - Project Listing

Program: Infrastructure

Service Management

Year	Project	Description	Net Cost ('000's)
2011	IT Procurement - BR482	Increase service level for IT procurements.	62
2012	IT Procurement - BR482	Increase service level for IT procurements.	62
2012	Recreation & Parks Procurement - BR483	Increase service level for Park Construction and Recreation procurements.	62
2013	IT Procurement - BR482	Increase service level for IT procurements.	62
2013	Recreation & Parks Procurement - BR483	Increase service level for Park Construction and Recreation procurements.	62
2013	Communications Division Master Plan - BR560	Implementation of a new citizen insight/ market research tool.	50
Total			360

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Vehicles, Equipment and Other	2011 Budget	2012 Budget	2013 Forecast	2014 Forecast	2015 Forecast	2016 Forecast	2017 Forecast	2018 Forecast	2019 Forecast	2020 Forecast	Total
	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$
Miscellaneous Equipment	114	70	169	19	21	24	67	44	62	154	739
Studies	0	0	400	0	0	0	0	400	0	0	800
Total Net Expenditures	114	70	569	19	21	24	67	444	62	154	1,539

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Business Plan & Budget Book 2011-2014

Business Services - Project Listing
Program: Vehicles, Equipment and Other

Miscellaneous Equipment

Year	Project	Description	Net Cost ('000's)
2011	Miscellaneous Equipment	Minor equipment required to maintain efficient operations including digital printing equipment for Print Shop.	114
2012	Miscellaneous Equipment	Minor equipment required to maintain efficient operations including digital postage/Meter equipment for Mailing services.	70
2013	Miscellaneous Equipment	Minor equipment required to maintain efficient operations including an inserter for Print Shop.	169
2014-2020	Miscellaneous Equipment	Minor equipment required to maintain efficient operations including digital postage equipment and inserter/folder replacement for Print Shop.	388
Total			739

Studies

Year	Project	Description	Net Cost ('000's)
2013	Development Charges Background Study	Review development levies to ensure adequacy and appropriateness.	400
2018	Development Charges Background Study	Review development levies to ensure adequacy and appropriateness.	400
Total			800