

Mediation is Simple

Here's what happens when you contact us:

1. Call us at (905) 629-1873.
Our trained staff will listen and explain the procedure step by step.
2. You make the decision.
If you decide that mediation is for you, we will contact the other person(s) involved to see if they are willing to take part in a meeting.
3. Meet with the mediators.
You will have a one on one meeting in confidence with one of our mediators, giving you the chance to discuss your concerns.
4. The Mediation.
The mediator will meet with both parties involved in the conflict. The mediation process will help find a resolution to the problem. Most conflicts are resolved in one meeting.

CONTACT INFORMATION

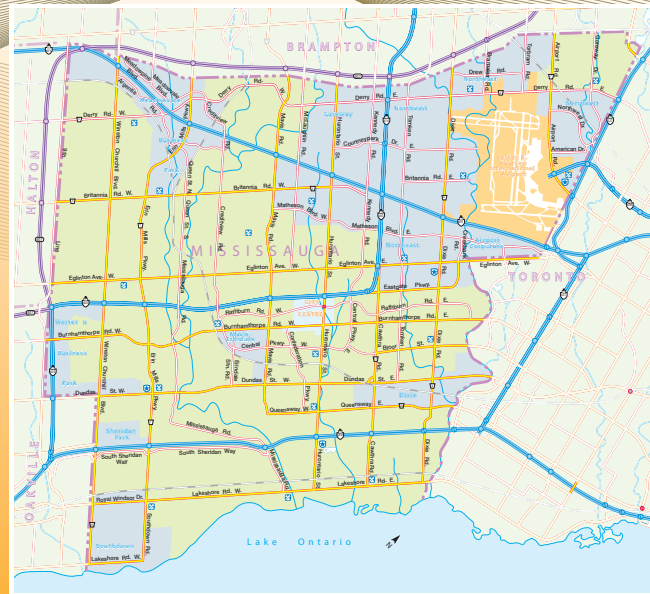
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In partnership with:



Working closely with:
Peel Regional Police
Greater Toronto Apartment Association
Local Schools

THIS SERVICE IS FREE TO
THE MISSISSAUGA COMMUNITY
We Serve these areas:



Conflict Resolution Service (CRS)



HAVING A CONFLICT?
FREE MEDIATION SERVICES

For More Information Call
(905) 629-1873

What is Conflict Resolution?

Our Conflict Resolution Service is a process of problem solving using mediation. Mediation is an informal and confidential meeting to resolve disputes with the help of a neutral mediator who is trained to help people discuss their differences.

The Mediator does not decide who is right or wrong or issue a decision.

Mediation results in Conflict Resolution.

Mediation Works!

Our free and confidential Conflict Resolution Service (CRS) is a partnership between The City of Mississauga and Dixie Bloor Neighbourhood Centre. Our professionally trained mediators will help you and the person(s) involved in conflict resolve your issues in a safe and fair manner.

Mediation helps:

- * Explain the problem
- * Understand all points of view
- * Come to resolution quickly

Why Try Mediation?

* It is Free.

Legal action or other mediation services can cost significant dollars. Dixie Bloor Neighbourhood Centre's Conflict Resolution Service (CRS) is free and available to anyone living in Mississauga.

*It works.

Three out of four mediations reach an agreement.

*It is private and confidential.

The mediators will hold all discussions in strict confidence.

*It is quick and easy.

Mediation happens at a time and place that is convenient for everyone.

*You are in control.

There is no agreement until you are satisfied.

Mediation Will Not

- * Give you legal advice
- * Determine who is right or wrong
- * Provide therapy or counselling

Let Us Help

Neighbourhood Conflicts

- * Noise
- * Parking
- * Fences
- * Property issues
- * Pets

Landlord and Tenants Issues

- * Maintenance
- * Privacy
- * Noise

Interpersonal Problems

- * Housemates and roommates
- * Friends
- * Family members
- * Parents and teens
- * Neighbours

Commercial Issues

- * Small claims
- * Contracts