There are a number of programs, services and tools available for job seekers all over Ontario; this employment directory can help you find most of them. Keep in mind that services vary according to location and some new initiatives might be introduced by the agencies after we publish this issue.

The services listed in this directory include general employment information, orientation and referrals, credential assessment, career assessment, career planning, workshops, résumé / cover letter assistance, job interview preparation, networking opportunities, soft skills training, Canadian labour market preparation, job finding clubs, job connect, assistance for entrepreneurs, bridge to employment programs, resource centres and many more.

All the agencies provide services in English, but they might be able to help you in different languages as well. It doesn’t mean that services are provided in a language other than English necessarily, it means that the agency might have translator who can help you.

Some of the services are funded by Human Resources and Skills Development Canada, Citizenship and Immigration Canada, Employment Ontario, Ontario Ministry of Citizenship and Immigration, and the Ontario Ministry of Training, Colleges and Universities, among others.
<table>
<thead>
<tr>
<th><strong>CONTACT INFO.</strong></th>
<th><strong>SERVICES</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Toronto</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Abrigo Centre</strong></td>
<td>General employment information. Workshops (Job search workshops). Referrals. Portuguese.</td>
</tr>
</tbody>
</table>
| 900 Dufferin St. #104 Toronto | 416 534 3434  
| www.abrigo.ca | |
| 55 Eglinton Ave. E. #703, Toronto | 416 703 7770  
| www.workingskillscentre.com | |
| 489 College St. #100 Toronto | 416 921 1800  
| www.accesemployment.ca | |
| **Access Alliance Multicultural Health and Community Services** | General employment information. Orientation / Referrals. Resource centre (computers, fax and so on). Services offered in more than 60 languages. |
| 340 College St. #500 Toronto | 416 324 8677  
| www.accessalliance.ca | |
| 4155 Sheppard Ave. E. #100 Agincourt | 416 321 6912  
| www.agincourtcommunityservices.com | |
| 100 Tempo Ave #305 Toronto | 416 744 9289  
| www.aao.ca | |
| 1440 Bathurst St. #110 Toronto | 416 653 2274  
| www.atec-inc.ca | |
| 3416 Dundas St. W. #202 Toronto | 416 760 0172  
<p>| thealbanian.ca | |</p>
<table>
<thead>
<tr>
<th>Service Provider</th>
<th>Contact Information</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Career Edge Organization</td>
<td><a href="http://www.careeredge.ca">www.careeredge.ca</a>, Toronto 416 977 3343 <a href="http://www.careeredge.ca">www.careeredge.ca</a></td>
<td>Career Bridge, a paid internship program that provides internationally qualified professionals with the opportunity to gain meaningful Canadian work experience.</td>
</tr>
</tbody>
</table>
### Catholic Crosscultural Services
56 Town Centre Court #401, Scarborough
416 757 7010
www.cathcrosscultural.org

**SERVICES**
- General employment information.
- Orientation / Referrals.
- Career planning.
- Workshops (Job search workshops).
- Résumé / cover letter building assistance.
- Job interview preparation.
- Networking opportunities.
- Soft skills training.
- Canadian labour market preparation.
- Volunteer opportunities to gain work experience.
- Resource centre (computers, fax and so on).
- Referrals. Services available in many languages such as Arabic, Bengali, Cantonese, Croatian, Farsi, Hindi, Hungarian, Korean, Mandarin, Pashtu, Polish, Punjabi, Romanian, Russian, Serbian, Sinhali, Spanish, Swahili, Tagalog, Turkish, Urdu.

### Centennial College of Applied Arts and Technology
1450 Midland Ave. #300, Scarborough
416 289 5000 Ext. 7540
www.centennialcollege.ca

**SERVICES**
- General employment information.
- Orientation / Referrals.
- Résumé / cover letter building assistance.
- Job interview preparation.
- Networking opportunities.
- Employment Ontario Program Second Career.

### Centre for Education and Training
Don Mills Employment Services
1090 Don Mills Rd. #406 Toronto
416 444 8744
www.tcet.com

**SERVICES**
- General employment information.
- Orientation / Referrals.
- Career assessment.
- Career planning.
- Workshops (Job search workshops).
- Résumé / cover letter building assistance.
- Job interview preparation.
- Networking opportunities.
- Soft skills training.
- Canadian labour market preparation.
- Employer postings.
- Resource centre (computers, fax and so on).
- Referrals. Staff at Newcomer Information Centres and some other programs in Peel and Halton speak many languages. Childminding (with parent on-site) available at Malton and Oakville locations. Employment services at most locations are available to the general public.

### Centre for Information and Community Services of Ontario (CICS)
2330 Midland Ave., Toronto
416 292 7510
www.cicscanada.com

**SERVICES**
- General employment information.
- Orientation / Referrals.
- Credentials assessment.
- Workshops (Job search workshops).
- Résumé / cover letter building assistance.
- Soft skills training.
- Assistance for entrepreneurs.
- Employment counseling.
- Job posting board.
- Information about Second career.
- Services also in French, Mandarin, Cantonese, Hindi, Punjabi, Urdu, Tamil. TTC Tokens for eligible participants.

### Chinese Family Services of Ontario
3330 Midland Ave. #229, Scarborough
416 979 8299
www.chinesefamilyso.com

**SERVICES**
- General employment information.
- Orientation / Referrals.
- Resource centre (computers, fax and so on).
- Referrals. Services also in Chinese (Mandarin, Cantonese, Taiwanese, Shanghainese, Fujinese).

### Chinese Professionals Association of Canada
4150 Finch Ave. E, Toronto
416 298 7885
www.chineseprofessionals.ca

**SERVICES**
- General employment information.
- Orientation / Referrals.
- Career planning.
- Workshops (Job search workshops).
- Résumé / cover letter building assistance.
- Job interview preparation.
- Networking opportunities.
- Soft skills training.
- Assistance for entrepreneurs.
- Gateway for Accounting and Finance Professionals Program.

### Chinese Professionals Association of Canada (CPAC)
4150 Finch Ave. E., Scarborough
416 298 7885
www.chineseprofessionals.ca

**SERVICES**
- General employment information.
- Workshops (Job search workshops).
- Résumé / cover letter building assistance.
- Job interview preparation.
- Networking opportunities.
- Soft skills training.
- Assistance for entrepreneurs.
- CPAC Gateway for Accounting and Finance Professionals Program.

### Christie Ossington Neighbourhood Centre
854 Bloor St. W., Toronto
416-534-8941
www.conc.org

**SERVICES**
- General employment information.
- Orientation / Referrals.
- Workshops (Job search workshops).
- Résumé / cover letter building assistance.
- Networking opportunities.
- Networking opportunities and Bridge to employment for youth only.
- Services also in Spanish, Russian, Polish, Creole, Ukrainian. Laundry available.
<p>| <strong>Christie Refugee Welcome Centre</strong> | General employment information. |
| 43 Christie St., Toronto 416 588 9277  |  <a href="http://www.christiestreetrc.com">www.christiestreetrc.com</a> |
| 22 College St. #300, Toronto 416 962 4600  |  <a href="http://www.borealc.on.ca">www.borealc.on.ca</a> |
| <strong>Community Action Resource Centre</strong> | General employment information. Referrals. |
| 2562 Eglinton Ave. W.#101, Toronto 416 651 2273  |  <a href="http://www.communityarc.ca">www.communityarc.ca</a> |
| 1 Vulcan St., Etobicoke 416 247 7181  |  <a href="http://www.microskills.ca">www.microskills.ca</a> |
| <strong>Community Resource Connections of Toronto (CRCT)</strong> | General employment information. Services also in Arabic, Tamil, Urdu, Pashtu, Dari, Somali, Cantonese, Mandarin. |
| 366 Adelaide St. E. # 230, Toronto 416 482 4103  |  <a href="http://www.crct.org">www.crct.org</a> |
| 700 Caledonia Rd., Toronto 416 789 7925  |  <a href="http://www.costi.org">www.costi.org</a> |
| 20 Gerrard St. E., Toronto 416 598 4898  |  <a href="http://www.covenanthouse.ca">www.covenanthouse.ca</a> |
| 2638 Eglinton Ave. W. #202, Toronto 416 652 3636  | |
| 2383 Bloor St. W., 2nd Floor, Toronto 416 767 4595  |  <a href="http://www.cuias.org">www.cuias.org</a> |
| 2340 Dundas St. W. #301, Toronto 416 588 6288  |  <a href="http://www.welcomingcommunity.ca">www.welcomingcommunity.ca</a> |</p>
<table>
<thead>
<tr>
<th>CONTACT INFO.</th>
<th>SERVICES</th>
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<tbody>
<tr>
<td><strong>East Metro Youth Services</strong>&lt;br&gt;1200 Markham Rd. #200, Scarborough&lt;br&gt;416 438 3697&lt;br&gt;www.emys.on.ca</td>
<td>General employment information. Résumé / cover letter building assistance.</td>
</tr>
<tr>
<td><strong>CONTACT INFO.</strong></td>
<td><strong>SERVICES</strong></td>
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</tbody>
</table>
| **Griffin Centre Mental Health Services**  
22 Silverview Dr., North York  
416 222 1153  
| **Hispanic Community Centre for the City of York**  
1652 Keele St., Toronto  
| **Humber College - Community Employment Services**  
555 Burnhamthorpe Rd. #500, Toronto  
416 234 8942  
| **Humber College**  
205 Humber College Blvd., Toronto  
416 675 6622  
| **Iranian Community Association of Ontario**  
5330 Yonge St. #205, North York  
416 441 2656  
| **Jamaican Canadian Association**  
995 Arrow Rd., Toronto  
416 746 5772 Ext. 247  
| **JIAS (Jewish Immigrant Aid Services) Toronto**  
4600 Bathurst St. #325, Toronto  
416 630 6481  
| **Job Skills - Ontario Self-Employment Benefit program**  
45 Sheppard Ave. E. #211, North York  
416 221 1648  
| **Job Skills - Simplicious Practice Firm**  
10 Milner Business Court #714, Scarborough  
416 412 1099  
| **JobStart**  
219 Dufferin St. #1C Toronto  
416 231 2295  
| **JobStart**  
219 Dufferin St. #1C Toronto  
416 231 2295  
www.jobstartworks.org | OTHER LOCATIONS 1> 41 Chauncey Ave., Etobicoke  
2> 2930 Lake Shore Blvd. E., Etobicoke |
Learn or Improve your English Language Skills Today at the Career Foundation!

“Free English Language Classes”

Newcomers to Canada who are:
- 18 years of age and older
- Permanent Residents or
- Convention Refugees or
- Those allowed to remain in Canada with government intent to grant permanent resident status (proof of immigration status required)

Assess English language skills for referral to free* English language classes such as Language Instruction for Newcomers to Canada (LINC), Enhanced Language Training (ELT), Occupation Specific Language Training (OSLT) and Language in the Workplace (LTW).

Please call to book an appointment at The Career Foundation Language Assessment Centre in York Region

Offsite assessments available in Markham and Simcoe County – contact us to find a location near you.

1.800.477.4217 or 905.707.1555
318 - 9050 Yonge Street, Richmond Hill
8:30A – 4:30P Monday – Friday
www.careerfoundation.com
<table>
<thead>
<tr>
<th>CONTACT INFO.</th>
<th>SERVICES</th>
</tr>
</thead>
</table>
| 74 Tycos Dr., Toronto | OTHER LOCATIONS 1> 1280 Finch Ave. W. #607, North York  
2> 1911 Finch Ave. W., Toronto / 14th Ave. #110, Markham  
3> 111 Wellesley St. E., Toronto  
4> 2868 Ellesmere Rd., Scarborough |
| www.jvstoronto.org | Kababayan Community Centre Multicultural Services  
1313 Queen St. W. #133, Toronto  
416 532 3888  
www.kababayan.org |
| 74 Tycos Dr., Toronto | OTHER LOCATIONS 1> 1280 Finch Ave. W. #607, North York  
2> 1911 Finch Ave. W., Toronto / 14th Ave. #110, Markham  
3> 111 Wellesley St. E., Toronto  
4> 2868 Ellesmere Rd., Scarborough |
| Kababayan Community Centre Multicultural Services  | KCWA Family & Social Services  
27 Madison Ave., Toronto  
416 340 1234  
www.kcwa.net |
| Services also in Tagalog, Hindi, Nepali and Urdu. | Mennonite New life Centre of Toronto  
1774 Queen St. E. , Toronto  
416 699 4527  
www.mnlct.org |
1992 Yonge St. #203, Toronto  
416 544 1992 Ext. 221  
www.midaynta.com |
3036 Danforth Ave. , Toronto  
416 691 7407 Ext. 326  
www.neighbourhoodlink.org |
31 Tapscott Rd. #T-81 (Malvern Town Centre), Scarborough  
416 396 9100  
www.next-steps.ca |
31 Tapscott Rd Unit 81, Scarborough  
416 396 4631  
www.newcomeryouth.com |
745 Danforth Ave., Toronto  
416 469 0196  
www.newcomerwomen.org |
| Newcomer Women’s Services  
Toronto  
745 Danforth Ave., Toronto  
416 469 0196  
www.newcomerwomen.org | OTHER LOCATION 705 Danforth Ave, Toronto |
<table>
<thead>
<tr>
<th>Name</th>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>North York Community House</strong></td>
<td>700 Lawrence Ave. W. #226, Toronto</td>
<td>416 784 0920</td>
<td><a href="http://www.nych.ca">www.nych.ca</a></td>
<td>General employment information. Transportation help. Referrals. Services also in Tamil, Spanish, Punjabi, Hindi, Urdu, Arabic, Gujarati, Swahili, Turkish, Filipino, Vietnamese, Bengali, Dari, Farsi, Pashto, Somali, Italian, Mandarin, Russian, Romanian.</td>
</tr>
<tr>
<td><strong>Oasis Dufferin Community Centre</strong></td>
<td>1219 Dufferin St., Toronto</td>
<td>416 536 4431</td>
<td><a href="http://www.oasisdufferin.org">www.oasisdufferin.org</a></td>
<td>General employment information. Referrals.</td>
</tr>
<tr>
<td><strong>Ontario Society of Professional Engineers</strong></td>
<td>4950 Yonge St. #502 Toronto</td>
<td>416 223 9961</td>
<td><a href="http://www.ospe.on.ca">www.ospe.on.ca</a></td>
<td>Bridge to employment program: for Internationally Trained Engineers, to Job readiness in the Green Economy. Examination Skills Preparation for Internationally Trained Engineers.</td>
</tr>
</tbody>
</table>

OTHER LOCATION 1205 Queen St W. #5, Toronto, 416-536-1783
<table>
<thead>
<tr>
<th>People and Organizations In North Toronto (POINT)</th>
<th>Resource centre (computers, fax and so on). Referrals.</th>
</tr>
</thead>
<tbody>
<tr>
<td>People and Organizations In North Toronto (POINT)</td>
<td>Resource centre (computers, fax and so on). Referrals.</td>
</tr>
<tr>
<td>Realco Canada Practice Firm</td>
<td>Practice Firm, to practice skills in an office environment while learning to job search. Referrals must come from their employment advisor.</td>
</tr>
<tr>
<td>CONTACT INFO.</td>
<td>SERVICES</td>
</tr>
<tr>
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</tr>
</tbody>
</table>
| **Scarborough Centre for Employment Accessibility**  
3478 Lawrence Ave. E. #C006, Scarborough  
416 396 8100  
| **Seneca Workforce Skills Centre**  
3660 Midland Ave. 2nd Fl., Scarborough  
416 293 3722  
| **Settlement Assistance and Family Support Services**  
1200 Markham Road #214, Scarborough  
416 431 4847  
| **Silayan Community Centre**  
240 Wellesley St. E. (Sub-basement Level 2), Toronto  
416 926 9505  
| **Skills for Change**  
791 St. Clair Ave. W., Toronto  
416 658 3101  
| **Somali Immigrant AID Organization in Toronto**  
1778 Weston Rd. #105, Toronto  
416 243 1988  
| **South Asian Family Support Services**  
1200 Markham Rd. #214, Toronto  
416 431 4847  
| **South Asian Women’s Centre**  
800 Lansdowne Ave. #1, Toronto  
416 537 2276  

**OTHER LOCATIONS**

**1**> 900 Dufferin St. #3, Toronto, 416-572-0490  
**2**> 10 Gateway Blvd. #105 & 115, Toronto, 416-658-3101

**1**> 4040 Lawrence Ave. E., Scarborough  
**2**> 1371 Neilson Rd. #219, Malvern
<table>
<thead>
<tr>
<th>CONTACT INFO.</th>
<th>SERVICES</th>
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</thead>
<tbody>
<tr>
<td><strong>OTHER LOCATION</strong> 685 Lansdowne Ave., Toronto</td>
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<tr>
<td><strong>OTHER LOCATIONS</strong> 1&gt; 3478 Lawrence Ave. E., Scarborough 2&gt; 315 Grandravine Dr., North York</td>
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</tr>
<tr>
<td><strong>OTHER LOCATION</strong> Various locations across G.T.A.</td>
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<tr>
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<tr>
<td><strong>OTHER LOCATION</strong> 1&gt; 3478 Lawrence Ave. E., Scarborough 2&gt; 315 Grandravine Dr., North York</td>
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<tr>
<td><strong>OTHER LOCATION</strong> 1470 Don Mills Rd., North York (inside Don Mills LINC)</td>
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<tr>
<td><strong>OTHER LOCATION</strong> 40 Wellesley St. E. 4th Fl., Toronto</td>
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<tr>
<td><strong>OTHER LOCATION</strong> 325 Bamburgh Circle #A107, Toronto, 416-502-9500</td>
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<tr>
<td><strong>Employment</strong></td>
<td><strong>Services</strong></td>
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</tbody>
</table>
| **The Learning Enrichment Foundation**  
116 Industry St., Toronto  
416 769 0830  
| **Thorncliffe Neighbourhood Office**  
18 Thorncliffe Park Dr., Toronto  
416 421 3054  
| **Times Change Women's Employment Service**  
365 Bloor St. E. #1704, Toronto  
416 927 1900  
| **Toronto Catholic District School Board**  
80 Sheppard Ave. E., Toronto  
416 397 6600 or 416 397 6593  
| **Toronto Community and Culture Centre**  
222 Elm St. #110, Toronto  
416 971 7883  
| **Toronto District School Board Employment Accessibility Exchange**  
Financial Corp. Practice Firm 3478 Lawrence Ave. E. #C002, Scarborough  
416 396 5664  
www.next-steps.ca  
www.work4disabled.ca  
| **Toronto District School Board Enhanced Language Training for Employment**  
170 Sheppard Ave. E. #200, Toronto  
416 395 5196  
| **Toronto District School Board Enhanced Language Training for Financial Services**  
515 Consumers Rd. #103, Toronto  
416 395 8270  
www.next-steps.ca  
www.work4disabled.ca  
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<tr>
<th>Service Provider</th>
<th>Address</th>
<th>Services</th>
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<tbody>
<tr>
<td></td>
<td>416 396 4435</td>
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<td></td>
<td><a href="http://www.elt4immigrantwomen.ca">www.elt4immigrantwomen.ca</a></td>
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<tr>
<td></td>
<td></td>
<td>OTHER LOCATION 1470 Don Mills Rd., North York (inside Don Mills LINC)</td>
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<tr>
<td></td>
<td>416 395 2015</td>
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<tr>
<td></td>
<td></td>
<td>OTHER LOCATION 3478 Lawrence Ave. E., Scarborough / 315 Grandravine Dr., North York</td>
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<td></td>
<td>416 439 9009</td>
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<td></td>
<td><a href="http://www.tropicanacommunity.org">www.tropicanacommunity.org</a></td>
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<tr>
<td></td>
<td></td>
<td>OTHER LOCATIONS 1&gt; Scarborough Town Centre Mall: 300 Borough Dr., Scarborough 2&gt; 505 Consumers Rd. #102 North York 3&gt; Infant/Toddler Centre: 400 McCowan Rd., Scarborough 4&gt; Preschool/Schoolage Centre: 1325 Danforth Rd., Scarborough 5&gt; 2380 Eglinton Ave. E., Scarborough</td>
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<tr>
<td></td>
<td>416 763 4982</td>
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<tr>
<td></td>
<td>tor.ucss.info</td>
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<tr>
<td></td>
<td>416 977 8325</td>
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<td></td>
<td><a href="http://www.usrc.ca">www.usrc.ca</a></td>
<td></td>
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<tr>
<td></td>
<td>416 536 3611 Ext. 221</td>
<td></td>
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<td></td>
<td><a href="http://www.vatoronto.ca">www.vatoronto.ca</a></td>
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<td></td>
<td>416 784 9544</td>
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<td></td>
<td>Toll Free: 1 888 336 9550</td>
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<td><a href="http://www.vpi-inc.com">www.vpi-inc.com</a></td>
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<tr>
<td></td>
<td>416 462 3110 Ext 2208</td>
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<td></td>
<td><a href="http://www.woodgreen.org">www.woodgreen.org</a></td>
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<tr>
<td></td>
<td>416 703 7770</td>
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<td></td>
<td><a href="http://www.workingskillscentre.com">www.workingskillscentre.com</a></td>
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<tr>
<td></td>
<td>416 532 2824</td>
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<td></td>
<td><a href="http://www.workingwomencentre.org">www.workingwomencentre.org</a></td>
<td></td>
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<tr>
<td></td>
<td></td>
<td>OTHER LOCATIONS 1&gt; 5 Fairview Mall Dr #478, Toronto, 416-494-7978 2&gt; 1 York Gate Blvd. #F4 - #2B Toronto, 416-650-0529</td>
</tr>
</tbody>
</table>
START YOUR CAREER TODAY

Excellence in Pharmaceutical Education and Training

Diploma Program in
• Food Safety & Quality
  HACCP Certificate
• Pharmaceutical Quality Control
• Professional Regulatory Affairs
• Pharmaceutical QA & QC
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North York, Ontario, Canada M2J 4R4

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Registered & licensed by the Ministry of Colleges and Universities under the Private Career Colleges Act
<table>
<thead>
<tr>
<th>CONTACT INFO.</th>
<th>SERVICES</th>
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</thead>
<tbody>
<tr>
<td><strong>World Education Services (WES)</strong></td>
<td>Credentials assessment. Referrals. Languages Bureau for translation and evaluation of international academic documents and credentials.</td>
</tr>
<tr>
<td>45 Charles St. E. #700, Toronto</td>
<td></td>
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<tr>
<td>416 972 0070</td>
<td></td>
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<tr>
<td><a href="http://www.wes.org/ca">www.wes.org/ca</a></td>
<td></td>
</tr>
<tr>
<td>55 Eglinton Ave. E. #208, Toronto</td>
<td></td>
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<tr>
<td>647 258 0388</td>
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<tr>
<td><a href="http://www.worldservicecargo.com">www.worldservicecargo.com</a></td>
<td></td>
</tr>
<tr>
<td>721 Bloor St. W. #303, Toronto</td>
<td></td>
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<tr>
<td>416 538 9412 Ext. 222</td>
<td></td>
</tr>
<tr>
<td><a href="http://www.ymcatronto.org">www.ymcatronto.org</a></td>
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<tr>
<td><strong>YMCA of Greater Toronto</strong></td>
<td>Other Locations:</td>
</tr>
<tr>
<td>Newcomer Settlement Programs (NIC, LINC, NYLD)</td>
<td>1&gt; North York YMCA Employment &amp; Newcomer Centre: 4580 Dufferin St., 2nd Fl., Toronto</td>
</tr>
<tr>
<td>42 Charles St. E., Toronto</td>
<td>2&gt; Scarborough YMCA Employment &amp; Newcomer Centre: 10 Milner Business Court #600, Toronto</td>
</tr>
<tr>
<td>416 928 9622</td>
<td>3&gt; Toronto Reference Library (LSP site): 789 Yonge St. Toronto</td>
</tr>
<tr>
<td><a href="http://www.ymcatronto.org">www.ymcatronto.org</a></td>
<td>4&gt; Centennial Library (LSP site): 578 Finch Ave. W, Toronto</td>
</tr>
<tr>
<td><strong>York Weston Community Services Centre</strong></td>
<td>5&gt; Scarborough Town YMCA Employment &amp; Newcomer Centre: 230 Town Centre Court, Toronto</td>
</tr>
<tr>
<td>2105 Weston Rd. #2103, Toronto</td>
<td>6&gt; Etobicoke YMCA Employment &amp; Newcomer Centre: 1530 Albion Rd. #83, Toronto</td>
</tr>
<tr>
<td>416 240 7726</td>
<td>7&gt; Scarborough North East YMCA Employment Resource Centre: 5635 Finch Ave. E., Toronto</td>
</tr>
<tr>
<td><a href="http://www.yorkweston.ca">www.yorkweston.ca</a></td>
<td>8&gt; YMCA Scarborough Hub: 2660 Eglinton Ave. E., Toronto</td>
</tr>
<tr>
<td><strong>Youth Employment Services (Y.E.S)</strong></td>
<td>9&gt; YMCA Korean Community Services:</td>
</tr>
<tr>
<td>555 Richmond St. W. #711, Toronto</td>
<td>10&gt; YMCA Employment Resource Centre: 8 Nelson St. W. #306, Brampton</td>
</tr>
<tr>
<td>416 504 5516</td>
<td>11&gt; YMCA Employment Resource Centre: 151 City Center Dr., 8th Fl., Mississauga</td>
</tr>
<tr>
<td><a href="http://www.yes.on.ca">www.yes.on.ca</a></td>
<td></td>
</tr>
<tr>
<td>3090 Kingston Rd. 3rd Fl., Scarborough</td>
<td>Other Location 1&gt; 1610 Bloor Street W., Toronto, 416 535-8448</td>
</tr>
<tr>
<td>416 269 0090</td>
<td>2&gt; 2562 Eglinton Avenue W., Toronto, 416 656-8900</td>
</tr>
<tr>
<td><a href="http://www.ywcatronto.org">www.ywcatronto.org</a></td>
<td></td>
</tr>
<tr>
<td>222 Dixon Rd. #207, Etobicoke</td>
<td></td>
</tr>
<tr>
<td>416 964 3883</td>
<td></td>
</tr>
<tr>
<td>ywcatoronto.org</td>
<td></td>
</tr>
</tbody>
</table>
### CONTACT INFO.

**YWCA Toronto - JUMP Scarborough Program**  
3090 Kingston Rd. #205, Scarborough  
416-266-0303  
[www.ywcatoronto.org/employment/ywca_jump.htm](http://www.ywcatoronto.org/employment/ywca_jump.htm)

**YWCA LINC**  
222 Dixon Rd. #307, Etobicoke  
416 242 3939  
[www.ywcatoronto.org](http://www.ywcatoronto.org)

**Peel & Halton**

**African Community Services of Peel**  
3476 Glen Erin Dr. #13A, Mississauga  
905 828 8787  
[www.africancommunityservices.com](http://www.africancommunityservices.com)

**Alliance Francaise de Toronto**  
4261 Sherwoodtown Blvd., Mississauga  
905 272 4444  
[www.alliance-francaise.ca](http://www.alliance-francaise.ca)

**Brampton Multicultural Community Centre**  
197 County Court Blvd. #303-304, Brampton  
905 790 8482  
[www.bmccentre.org](http://www.bmccentre.org)

**Brampton Neighbourhood Resource Centre**  
30 kennedy Rd. S., Brampton  
905 452 1262 Ext. 221  
[www.bnrc.org](http://www.bnrc.org)

**Brian J Fleming Catholic Adult Learning Centre**  
870 Queen St W., Mississauga  
905 891 3034  
[www.dpcdsb.org/coopcentre](http://www.dpcdsb.org/coopcentre)

**Caledon Community Services**  
18 King St. E., Upper Level Royal Courtyards, Bolton  
905 951 2300  
[www.ccs4u.org](http://www.ccs4u.org)

**Catholic Crosscultural Services**  
3660 Hurontario St 7th Fl, Mississauga  
905 273 4140  
[www.cathcrosscultural.org](http://www.cathcrosscultural.org)

### SERVICES

**YWCA Toronto - JUMP Scarborough Program**  
- General employment information.  
- Orientation / Referrals.  
- Career assessment.  
- Résumé / cover letter building assistance.  
- Job interview preparation.  
- Soft skills training.  
- Canadian labour market preparation.  
- Employment and skills related training such as cashier, customer service and server training.  
- Youth also receive free computer training, and are also offered certified training in CPR/Emergency First Aid, Babysitting and Food Handling.  
- Resource centre (computers, fax and so on).  
- Transportation help.  
- Referrals.  
- Services also in Hindi, Mandarin, Tamil, Tibetan and Urdu.

**YWCA LINC**  
- Daycare.  
- Transportation help.

**Peel & Halton**

**African Community Services of Peel**  
- General employment information.  
- Orientation / Referrals.  
- Workshops (Job search workshops).  
- Résumé / cover letter building assistance.  
- Job interview preparation.  
- Networking opportunities.  
- Canadian labour market preparation.  
- Resource centre (computers, fax and so on).  
- Transportation help.  
- Referrals.

**Alliance Francaise de Toronto**  
- Job board.  
- Resource centre (computers, fax and so on).  
- Referrals.  
- Services in French.  
- French library.

**Brampton Multicultural Community Centre**  
- General employment information.  
- Orientation / Referrals.  
- Career assessment.  
- Career planning.  
- Workshops (Job search workshops).  
- Résumé / cover letter building assistance.  
- Job interview preparation.  
- Networking opportunities.  
- Soft skills training.  
- Canadian labour market preparation.  
- Job Finding Club.  
- Job Connect.  
- Resource centre (computers, fax and so on).  
- Referrals.  
- Services in English, French, African, Spanish, Tamil, Punjabi, Urdu, Hindi, Farsi, Arabic & Gujrati.

**Brampton Neighbourhood Resource Centre**  
- Orientation / Referrals.  
- Career assessment.  
- Workshops (Job search workshops).  
- Résumé / cover letter building assistance.  
- Job interview preparation.  
- Resource centre (computers, fax and so on).  
- Referrals.  
- Services also in French, Spanish.  
- Family program.  
- Youth program.  
- Earlier care centre.  
- Facilities for disabled people.  
- Volunteer opportunities.

**Brampton Neighbourhood Resource Centre**  
- Orientation / Referrals.  
- Career assessment.  
- Workshops (Job search workshops).  
- Résumé / cover letter building assistance.  
- Job interview preparation.  
- Resource centre (computers, fax and so on).  
- Referrals.  
- Services also in French, Spanish.  
- Family program.  
- Youth program.  
- Earlier care centre.  
- Facilities for disabled people.  
- Volunteer opportunities.

**Brian J Fleming Catholic Adult Learning Centre**  
- Co-op program to gain work experience.  
- Résumé / cover letter building assistance.  
- Job interview preparation.  
- Networking opportunities and Canadian labour market preparation.

**Caledon Community Services**  
- General employment information.  
- Orientation / Referrals.  
- Career assessment.  
- Career planning.  
- Workshops (Job search workshops).  
- Résumé / cover letter building assistance.  
- Job interview preparation.  
- Networking opportunities.  
- Soft skills training.  
- Resource centre (computers, fax and so on).  
- Referrals.

**Catholic Crosscultural Services**  
- General employment information.  
- Orientation / Referrals.  
- Career planning.  
- Workshops (Job search workshops).  
- Résumé / cover letter building assistance.  
- Job interview preparation.  
- Networking opportunities.  
- Soft skills training.  
- Canadian labour market preparation.  
- Volunteer opportunities to gain work experience.  
- Resource centre (computers, fax and so on).  
- Referrals.  
- Services available in many languages such as Arabic, Bengali, Cantonese, Croatian, Farsi, Hindi, Hungarian, Korean, Mandarin, Pashtu, Polish, Punjabi, Romanian, Russian, Serbian, Sinhali, Spanish, Swahili, Tagalog, Turkish, Urdu.
### Centre for Education and Training
Mississauga Executive Centre
2 Robert Speck Parkway #800, Mississauga
905 949 0049
www.tcet.com


### Chinese Association of Mississauga
1177 Central Pkwy W. #16, Mississauga
905 275 8558
www.chineseassociationmississauga.com

General employment information. Referrals. Services in English, Cantonese, Mandarin.

### Collège Boréal
130 Dundas St. E., Mississauga
905 306 1562
www.borealc.on.ca


### Community MicroSkills Development Centre – Peel
499 Main St. S., Brampton
905 453 5996
www.microskills.ca


### Dixie Bloor Neighbourhood Centre
1420 Burnhamthorpe Rd. E. #315, Mississauga
905 629 1873
www.dbnc.ca


### Dufferin-Peel Adult Learning Centre-St. Gabriel
871 Queen St. W. #100, Mississauga
905 362 0701
www.dpcdsb.org/coopcentre


### Dufferin-Peel Catholic District School Board - Adult and Continuing Education
870 Queen St. W. #100, Mississauga
905 891 9263
coned.dpcdsb.org

General employment information. Transportation help. Referrals.

### Other Locations
1> 263 Queen St. #14, Brampton, 905-595-0722
2> 7700 Hurontario St. #314, Brampton, 905-457-4747
3> 3233 Brandon Gate Dr. #6, Mississauga, (Malton), 905-677-0007
4> Career Coach (mobile service - locations across Peel Region)
5> Itinerant Newcomer Information Services - Caledon, Bolton, Meadowvale, Mississauga Central, Milton
6> 171 Speers Rd.#20, Oakville, 905-875-3851
toll free: 1-866-277-5462 (*services vary by location)

### Other Locations Employment Programs
3415 Dixie Rd. #402, Mississauga, 905-206-0755

### Other Locations
1> 2338 Hurontario St. #202, Mississauga
2> 377 Burnhamthorpe Rd. E. # 128, Mississauga
3> 1177 Central Pkwy W. # 16 (Golden Square Centre), Mississauga
4> 3355 Colonial Dr. #25, Mississauga
5> 1370 Dundas St. E. #203, Mississauga
6> 4300 Cawthra Rd., Mississauga
7> 2170 Sherobee Rd., Mississauga
8> 6955 Millcreek Dr., Mississauga
9> 752 Ray Lawson Blvd. #15, Brampton
10> 53 Queen St. N., Mississauga
11> 6133 Glen Erin Dr., Mississauga
<table>
<thead>
<tr>
<th>CONTACT INFO.</th>
<th>SERVICES</th>
</tr>
</thead>
</table>
| **Goodwill, the Amity Group**  
4039 New St., Burlington  
905 633 8324  
| **Halton Multicultural Council**  
1092 Speers Rd., Oakville  
905 842 2486  
| **Humber College - Community Employment Services**  
1 Bartley Bull Pkwy #12, Brampton  
905 455 4073  
| **India Rainbow Community Services of Peel**  
3038 Hurontario St. # 206, Mississauga  
905 275 2369  
| **Integration Centre for All Newcomers**  
9050 Dixie Rd, Brampton  
905 451 7768  
| **Job Skills - Simfit Practice Firm & Ontario Self-Employment Benefit program**  
55 City Centre Dr. #701, Mississauga  
905 306 7104  
| **Job Skills Employment Services Centre**  
905 453 7896  
| **Job Skills - Ontario Self-Employment Benefit program**  
199 County Court Blvd. #102, Brampton  
905 460 8585  
| **Malton Neighbourhood Centre**  
3540 Moningstar Dr., Mississauga  
905 677 6270 Ext. 2263  
| **Newcomer Centre of Peel**  
165 Dundas St. W. #116, Mississauga  
905 306 0577  
<table>
<thead>
<tr>
<th>CONTACT INFO.</th>
<th>SERVICES</th>
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</thead>
</table>
| **Newcomer Centre of Peel**  
165 Dundas St. W. #116, Mississauga  
905 306 0577  
| **Palestine House Educational and Cultural Centre**  
3195 Erindale Station Rd., Mississauga  
905 270 3622  
| **Peel Career Assessment Services**  
975 Meyerside Dr., Mississauga  
905 670 1967  
| **Peel Multicultural Council**  
6630 Turner Valley Rd., Mississauga  
905 819 1144  
| **Peel-Halton-Dufferin Adult Learning Network**  
6677 Meadowvale Town Centre Circle, Mississauga  
905 812 3533  
www.phdaln.on.ca | Information and referral about adult learning opportunities in Peel, Halton and Dufferin. |
| **Polycultural Immigrant and Community Services**  
2225 Erin Mills Pkwy, Mississauga  
905 403 8860  
| **Sheridan - Community Employment Services**  
407 Iroquois Shore Rd, #A13, Oakville  
905 845 9430  
| **Skills for Change**  
21 Nelson St. W. # 1A, Brampton  
905 595 1679  
| **Spectra Community Support Services**  
P.O Box 74116, Brampton  
905 459 8439  
# CONTACT INFO.

<table>
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<tr>
<th>SERVICES</th>
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</thead>
</table>
| **The Centre for Skills Development and Training**  
860 Harrington Court, Burlington  
905 333 3499  
www.thecentre.on.ca |
| **The Cross-Cultural Community Services Association (TCCSA)**  
888 Dundas St. E. #B6-1, Mississauga  
905 615 9500  
www.tccsa.on.ca |
| **The Women’s Centre**  
Hopedale Mall - 1515 Rebecca St #229, Oakville  
905 847 5520  
www.haltonwomenscentre.org |
| **vpi Inc.**  
2600 Skymark Ave. Bld 4 #201, Mississauga  
905 624 3353  
www.vpi-inc.com |
| **We Welcome the World Centre Mississauga**  
100 Elm Dr., Mississauga  
905 366 8791  
www.peelschools.org |
| General employment information. Orientation / Referrals. Resource centre (computers, fax and so on). Daycare. Transportation help. Referrals. Welcome centre staff provide information and assistance in multiple languages. Interpreters for languages not spoken by welcome centre staff. |

### About Midaynta

Midaynta Community Services is a registered Canadian Charity organization that provides settlement services and other programs that advance education by providing courses, seminars, meetings, counselling and other support services. Midaynta’s aim is to improve the standard of living of families, women and children, youth and seniors by the provision of quality settlement services through social, community economic development and capacity building. We provide free and friendly settlement ad community development services and advocate for largely underserved marginalized communities. Even though the settlement services provided continue to play a major role in the community’s integration process, Midaynta has expanded its services to the community considerably. Today, the organization is managing and delivering more than a dozen programs and services in the areas of settlement, employment, public education, housing and homelessness, child welfare protection, mental health support, family violence and crisis prevention/intervention and counseling, problem gambling services, victims services, socially isolated women support, youth leadership development and crime prevention, youth sports and recreation, seniors services and general community development. We have intensified our outreach efforts, expanded our programs and services, established new collaborations, networking and partnerships with both mainstream and ethno-cultural organizations in the city and increased our service delivery base substantially.
## Central

<table>
<thead>
<tr>
<th>Service Provider</th>
<th>Contact Information</th>
<th>Services Provided</th>
</tr>
</thead>
</table>

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**Are you looking for work in your field? Are you new in Canada?**

**Our Program may be for you!**

**If you are skilled in one of:**
- Logistics
- Supply Chain
- Civil Engineering
- Quality Assurance
- Project Management
- Information Technology
- Sales & Marketing
- Inventory Management
- Finance
- Business Administration

**And if you have:**
- Education & Experience in one of these Occupations outside Canada
- Legal entitlement to work in Canada
- Good English Skills at CLB level 7 or higher
- Willingness & commitment to complete 6-8 month program

**We offer:**

3 Dynamic Bridging to Employment Programs For Internationally Trained Individuals:
- Newcomer Integration and Employment Program
- Supply Chain Awareness and Employment Program
- Green Economy Program

**Contact MicroSkills today**

**Etobicoke Location:**
1, 7 and 9 Vulcan Street
Etobicoke, ON M9W 1L3
416-247-7181 Ext. 2249

**Brampton Location:**
499 Main Street South
Brampton, ON L6T 1N7
905-453-5996 Ext. 2805

**North York Location:**
200 Consumers Road
North York, ON M2J 4R4
416-247-7181 Ext. 2345

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This project is funded by **Ontario**
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<tr>
<th>CONTACT INFO.</th>
<th>SERVICES</th>
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</table>
| **JIAS**  
(Jewish Immigrant Aid Services)  
9200 Bathurst St. #7 Vaughan  
905 881 6500  
| **Job Skills - Head Office**  
130 Davis Dr.#14 (PO Box 34), Newmarket  
905 898 5138  
| **Job Skills**  
Simpressions Practice Firm  
80 Micro Crt.#100, Markham  
905 940 8004  
| **JVS Toronto**  
14th Ave. #110, Markham  
416 787 1151  
| **New Canadians Centre**  
Peterborough  
205 Sherbrooke St., Peterborough  
705 743 0882  
| **Next-Step Employment Centre**  
Vaughn  
4585 Highway 7 #7-9 , Vaughan  
905 851 6551  
| **Northern Lights Employment Services Centre**  
231 Bayview Dr. #201, Barrie  
705 728 0897  
www.northernlightscanada.ca/barrie | Career assessments, workshops. Information on job search techniques (resumes, cover letters, and interviews, job posting, apprenticeship, and training information). Information and referral to other programs and services including Ontario Self Employment Benefit Program and Second Career. Services to employers (including: free job posting services, information and resources including employer rights and responsibilities, job matching, placement and follow-up, apprenticeship information, candidates and incentives). Access to computers, internet, printing and scanning; telephone, photocopier, and fax machines. |
| **Outreach Literacy Program (John Howard Society of Kawartha Lakes and Haliburton)**  
31 Peel St., Lindsay  
705 328 0472 Ext. 26  
www.jhscklh.on.ca | Assistance on building résumé and cover letter. Volunteer opportunities. |
<table>
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<tr>
<th>CONTACT INFO.</th>
<th>SERVICES</th>
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</thead>
<tbody>
<tr>
<td><strong>Pieces of History Practice Firm</strong>&lt;br&gt;4300 Steeles Ave. W., Woodbridge&lt;br&gt;905 265 7581&lt;br&gt;<a href="mailto:contact@piecesofhistory.ca">contact@piecesofhistory.ca</a></td>
<td>Practice Firm.</td>
</tr>
<tr>
<td><strong>Quinte United Immigrant Services</strong>&lt;br&gt;41 Octavia St.#1, Belleville&lt;br&gt;613 968 7723&lt;br&gt;www.quis-immigration.org</td>
<td>General employment information. Resource centre (computers, fax and so on). Referrals.</td>
</tr>
<tr>
<td><strong>The Career Centre Bayfield Mall</strong>&lt;br&gt;320 Bayfield St., Barrie&lt;br&gt;705 725 8990&lt;br&gt;www.barriecareercentre.com</td>
<td>General employment information. Workshops (Job search workshops). Refers the employment services to the YMCA of Simcoe.</td>
</tr>
<tr>
<td><strong>The Help Centre</strong>&lt;br&gt;1005 Elgin St. W.#301, Cobourg&lt;br&gt;905 372 2646&lt;br&gt;www.thehelpcentre.ca</td>
<td>Résumé / cover letter building assistance. Resource centre (computers, fax and so on). Referrals.</td>
</tr>
</tbody>
</table>
## CONTACT INFO.

### Welcome Centre
**Immigrant Services**  
9100 Jane St. Bldg. H, #56-67, Vaughan  
877 781 1155  
www.welcomecentre.ca

**Services**  
- General employment information.
- Orientation / Referrals.
- Career assessment.
- Career planning.
- Workshops (Job search workshops).
- Résumé / cover letter building assistance.
- Job interview preparation.
- Networking opportunities.
- Canadian labour market preparation.
- Resource centre (computers, fax and so on).
- Daycare.
- Referrals.
- Multi-lingual interpreters are available.

**OTHER LOCATIONS**  
1> 8400 Woodbine Ave.#102-103, Markham  
2> 7220 Kennedy Rd. (Kennedy Fields Plaza), Markham  
3> 16655 Yonge S.#26, Newmarket  
4> 9325 Yonge St., Richmond Hill

### YMCA of Simcoe Muskoka Newcomer Services
320 Bayfield St.#63A  
(Bayfield Mall), Barrie  
705 797 2020  
www.ymcaofsimcoemuskoka.ca

**Services**  
- General employment information.
- Orientation / Referrals.
- Résumé / cover letter building assistance.
- Networking opportunities.
- Daycare.
- Transportation help.
- Referrals.
- Ability to serve in Russian, Ukrainian, Spanish, Portuguese, Chinese, German.
- Itinerant settlement counsellors in Midland, Orillia, Collingwood, Innisfil, Bradford, Alliston.

### Yorkworks
37 Sandiford Drive, #211  
Whitchurch-Stouffville  
905 640 2352  
www.yorkworks.ca

**Services**  
- General employment information.
- Orientation / Referrals.
- Career assessment.
- Career planning.
- Workshops (Job search workshops).
- Résumé / cover letter building assistance.
- Job interview preparation.
- Networking opportunities.
- Soft skills training.
- Canadian labour market preparation.
- Job Finding Club.
- Job Connect.
- Assistance for entrepreneurs.
- Resource centre (computers, fax and so on).
- Referrals.
- Assistance with applications for skills development and training.
- Targeted wages subsidies.
- Self-employment benefits.
- Second Career Strategy.

**OTHER LOCATION**  
20887 Dalton Rd.#5, Sutton, 905-722-1480

### West

### Adult Language and Learning
48 Fifth St. #310, Chatham  
519 354 7424  
www.adultlanguageandlearning.ca

**Services**  
- General employment information.
- Orientation / Referrals.
- Career assessment.
- Workshops (Job search workshops).
- Résumé / cover letter building assistance.
- Job interview preparation.
- Networking opportunities.
- Soft skills training.
- Resource centre (computers, fax and so on).
- Daycare.
- Transportation help.
- Referrals.
- Services also in Arabic, Chinese, French, Spanish, Vietnamese.
- Literacy and Essential Skills Training.

### Canadian Youth Business Foundation
285 King St. #203, London  
519 439 2923  
www.cybf.ca

**Services**  
- General employment information.
- Career planning.
- Networking opportunities.
- Assistance for entrepreneurs.
- CYBF Newcomer Program for support in launching a business.
- Newcomer Program.
- Pre-Launch Coaching.
- Start-Up Financing.
- Mentoring.
- Business Resources.
- Services also in French.

### CARE (Creating Access to Regulated Employment) Centre for Internationally Educated Nurses London
416 226 2800  
www.care4nurses.org

**Services**  
- Credentials assessment.
- Career assessment.
- Workshops (Job search workshops).
- Résumé / cover letter building assistance.
- Job interview preparation.
- Networking opportunities.
- Observational Job Shadowing.
- Resource centre (computers, fax and so on).
- One on one case management support.
- Nursing Readiness Assessment.
- Exam preparation workshops for the CRNE and CPNRE Alumni Networking Group.
- CPR/First-Aid courses.
- Community Health workshops.
- Nursing/Language resource library.

### Conestoga College Institute of Technology and Advanced Learning
299 Doon Valley Dr., Kitchener  
519 748 3535  
www.conestogac.on.ca

**Services**  
- General employment information.
- Orientation / Referrals.
- Career assessment.
- Career planning.
- Workshops (Job search workshops).
- Résumé / cover letter building assistance.
- Job interview preparation.
- Networking opportunities.
- Soft skills training.
- Canadian labour market preparation.
- Job Finding Club.
- Assistance for entrepreneurs.
- Internationally Trained Individuals Internship Program.
- Internationally Trained Immigrant Advisors.
- Career advising.
- Academic advisement.
- Labour market information.
- Linkages to employers.
- Mentoring.
- On the job training.
- Program registration.
- Resource centre (computers, fax and so on).
- Transportation help.
- Referrals.
- Bilingual Services available.

**OTHER LOCATIONS**  
1> 108 University Ave. E., Waterloo, 519-885-0300 ext. 5226  
2> 285 Weber St. N. #5, Waterloo, 519-772-4605 ext. 5601  
3> 460 Speedvale Ave. W., Guelph, 519-824-9390 ext. 156

### Cultural Coalition of Chatham-Kent
425 McNaughton Ave. W., Chatham  
519 354 0430  
www.ccck.ca

**Services**  
- General employment information.
- Orientation / Referrals.
- Career assessment.
- Workshops (Job search workshops).
- Networking opportunities.
- Assistance for entrepreneurs.
- Job Shawoding Programs.
- Mentorship Programs.
- Referrals.
Credit Education Week Canada

November 15 - 19

A week of events showcasing financial information on:

- Credit
- Budgeting
- Banking
- Money Management
- Housing

For more information on the week's scheduled events visit

www.crediteducationweekcanada.com
<table>
<thead>
<tr>
<th>CONTACT INFO.</th>
<th>SERVICES</th>
</tr>
</thead>
</table>
| **Esso YMCA Learning and Career Center**  
660 Oakdale Ave., Sarnia  
519 336 5950  
| **Focus for Ethnic Women**  
145 Columbia St. W. #9, Waterloo  
519 746 3411  
| **French Canadian Association of Ontario**  
495 Richmond St.#200, London  
519 850 2236  
www.acfo-ls-org | Resource centre (computers, fax and so on). Transportation help. Services also in French. |
| **Kitchener Waterloo YMCA Immigrant and Employment Services**  
800 King St. W., 3rd Fl., Kitchener  
519 579 9622  
| **Kitchener-Waterloo Multicultural Centre**  
102 King St. W., Kitchener  
519 745 2531  
| **London Cross Cultural Learner Centre**  
505 Dundas St., London  
519 432 1133  
| **London Employment Help Centre**  
114 Dundas St. , London  
519 439 0501 Ext. 240  
| **London Training Centre**  
316 Rectory St. 3rd Fl., London  
519 685 4331 Ext. 27  
| **LUSO Community Services**  
1193 Oxford St. E.#2, London  
519 452 1466  
| **Lutherwood**  
165 King St. E., Kitchener  
519 743 2460 Ext. 410  

OTHER LOCATIONS

**Esso YMCA Learning and Career Center**  
660 Oakdale Ave., Sarnia  
519 336 5950  
ymcasar.org

**Focus for Ethnic Women**  
145 Columbia St. W. #9, Waterloo  
519 746 3411  
www.few.on.ca

**French Canadian Association of Ontario**  
495 Richmond St.#200, London  
519 850 2236  
www.acfo-ls-org

**Kitchener Waterloo YMCA Immigrant and Employment Services**  
800 King St. W., 3rd Fl., Kitchener  
519 579 9622  
www.ymcacambridgekw.ca

**Kitchener-Waterloo Multicultural Centre**  
102 King St. W., Kitchener  
519 745 2531  
www.kwmc.on.ca

**London Cross Cultural Learner Centre**  
505 Dundas St., London  
519 432 1133  
www.lcclc.org

**London Employment Help Centre**  
114 Dundas St. , London  
519 439 0501 Ext. 240  
www.lehc.ca

**London Training Centre**  
316 Rectory St. 3rd Fl., London  
519 685 4331 Ext. 27  
www.londontraining.on.ca

**LUSO Community Services**  
1193 Oxford St. E.#2, London  
519 452 1466  
www.lusocentre.org

**Lutherwood**  
165 King St. E., Kitchener  
519 743 2460 Ext. 410  
www.lutherwood.ca

**Other Locations**

1> 30 Wyndham St. N., Guelph, 519-822-4141  
2> 105 King St. W., Chatham, 519-355-0800
<table>
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<tr>
<th><strong>CONTACT INFO.</strong></th>
<th><strong>SERVICES</strong></th>
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</table>
| **Naylor-McLeod Group Limited**  
55 Cork St. #303,305, Guelph  
519 821 5003  
| **New Canadians Centre for Excellence Inc.**  
660 Ouellette Ave. #1202, 2nd Fl., Windsor  
519 258 4076  
| **Northern Lights Employment Services Centre**  
409 Weber St. W. #2, Kitchener  
519 576 2681  
www.northernlightscanada.ca/kitchener | Career assessments, workshops. Information on job search techniques (resumes, cover letters, and interviews, job posting, apprenticeship, and training information). Information and referral to other programs and services including Ontario Self Employment Benefit Program and Second Career. Services to employers (including: free job posting services, information and resources including employer rights and responsibilities, job matching, placement and follow-up, apprenticeship information, candidates and incentives). Access to computers, internet, printing and scanning; telephone, photocopier, and fax machines. |
| **Skills International**  
141 Dundas St. 4th Fl., London  
519 663 0774  
| **South London Neighbourhood Resource Centre**  
1119 Jalna Blvd., London  
519-686-8600  
| **St. George’s Centre for ESL**  
21 King St., Guelph  
519 766 9551 guelphesl.ca | Daycare. Transportation help. |
| **Thames Valley District School Board - G.A. Wheable Adult Centre**  
70 Jacqueline St., London  
519 452 2660  
| **Unemployed Help Centre Windsor Inc.**  
6955 Cantelon Dr., Windsor  
519 944 4900  
| **vpi Inc.**  
220 Trillium Court Bldg 1 #100, Walkerton  
519 881 4900  
Toll Free: 1 888 336 9550  
## South

### CARE (Creating Access to Regulated Employment) Centre for Internationally Educated Nurses
100 James St. S. #2, Hamilton
905 521 1777
www.care4nurses.org

- General employment information.
- Orientation / Referrals.
- Career assessment.
- Career planning.
- Workshops (Job search workshops).
- Résumé / cover letter building assistance.
- Job interview preparation.
- Networking opportunities.
- Credential assessment.
- Career assessment.
- Workshops (Job search workshops).
- Résumé / cover letter building assistance.
- Job interview preparation.
- Networking opportunities.
- Assistance for entrepreneurs.
- Mentorship program.
- Referrals.
- Services also in Arabic, Bosnian, Cantonese Mandarin, Farsi/Dari, French, Hindi, Kannada, Mandarin, Marathi, Portuguese, Punjabi, Serbian, Slovak, Spanish, Urdu, Vietnamese.

### Career Development Centre
181 ain St. W. 3rd Fl., Hamilton
905 546 2424
www.hamilton.ca/
healthandsocialservices

- General employment information.
- Orientation / Referrals.
- Career assessment.
- Career planning.
- Workshops (Job search workshops).
- Résumé / cover letter building assistance.
- Job interview preparation.
- Networking opportunities.
- Soft skills training.
- Assistance for entrepreneurs.
- Ontario Disability Support Program (ODSP).
- Resource centre (computers, fax and so on).
- Referrals.

### Employment Hamilton
67 Victoria Ave. S., Hamilton
905 522 4902
www.EmploymentHamilton.com

- General employment information.
- Orientation / Referrals.
- Career assessment.
- Career planning.
- Workshops (Job search workshops).
- Résumé / cover letter building assistance.
- Job interview preparation.
- Employment Ontario Employment Service provider.
- Resource centre (computers, fax and so on).
- Referrals.

### Employment Help Centre
4521 Ontario St. #11, Beasmeville
905 563 9675
www.employm enhelp.org

- General employment information.
- Orientation / Referrals.
- Career assessment.
- Career planning.
- Workshops (Job search workshops).
- Résumé / cover letter building assistance.
- Job interview preparation.
- Networking opportunities.
- Canadian labour market preparation.
- Assistance for entrepreneurs.
- Mentoring components and Employment Ontario Programs and services, including Job Development.
- Resource centre (computers, fax and so on).
- Referrals.
- Services also in Spanish, Slovenian.

### Fletcher & Associates
269 Herkimer St., Hamilton
905 526 0807 Ext 25

- General employment information.
- Orientation / Referrals.
- Workshops (Job search workshops).
- Résumé / cover letter building assistance.
- Job interview preparation.
- Networking opportunities.
- Service Canada.
- Skills link Program.
- Direct Employment Program.
- Transportation help.
The YMCA of Greater Toronto is a charity focused on community support and development, with an aim to provide every individual within its communities with opportunities for personal growth, community involvement, and leadership. As one of the largest charities in North America, the YMCA of Greater Toronto helps over 400,000 people each year through multiple programs that include: child care; health, fitness and recreation; camps; volunteering; international programs; youth outreach; family development; youth leadership; employment services; and, newcomer services.

Since its inception in the late 1970s as the first YMCA settlement program, Korean Community Services (KCS) has been offering one-on-one support to mostly Korean and Mandarin-speaking newcomers settling in the area that is now known as Little Korea, along Bloor Street West. KCS offers clients basic orientation, settlement workshops, interpretation and translation services, form-filling assistance, counselling, and a community income tax clinic.

In 1992, the YMCA opened the Language Assessment and Referral Centre and began evaluating the English language skills of newcomers and referring them to classes for LINC (Language Instruction for Newcomers to Canada). Landed immigrants receive support in finding English language training that best meets their needs, including those with childminding. The Centre now also assesses for a variety of Higher-Level Language Training Programs which include: Enhanced Language Training (ELT), Occupation-Specific Language Training (OSLT), Bridge-to-Work (BTW), and Specialized Language Training (SLT).

In 2001, the YMCA launched the first Newcomer Information Centre (NIC), a ‘welcome hub’ offering settlement information and referral; education, employment and Canadian culture workshops; community guest speakers; and youth services. Registered members receive member cards that provide access to a resource centre with computers, internet, library, and business machines.

In 2007, the Newcomer Youth Leadership Development (NYLD) program was introduced as a means to assist newcomer youth and their parents to have a positive settlement experience. NYLD is a unique leadership-based youth group program which focuses on integration, settlement, skill-building, volunteerism and community involvement. Parents can take part in workshops that relate to raising youth in Canada. Additionally, family engagement activities allow both parents and youth to take part in field trips, celebrations and special events.

In 2009, Voices: the YMCA Newcomer Youth Film Project was launched, providing newcomer youth with hands-on training to shoot and edit their own short films, inspired by their immigration and settlement experiences. The films are premiered at the YMCA Voices Film Festival, then compiled onto DVD format and distributed to schools, libraries, settlement agencies, arts organizations and more.

YMCA Newcomer Settlement Programs have locations all across the GTA and are funded by Citizenship and Immigration Canada. Visit www.ymcagta.org/newcomers to learn more.
<table>
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<th>SERVICES</th>
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| **Fort Erie Multicultural Centre**  
52 Jarvis St. (P.O. Box 104),  
Fort Erie  
905 871 3641  

**OTHER LOCATIONS**  
1> Peace Bridge Newcomer Centre: 80 Queen St., Fort Erie, (P.O. Box 104)  
2> St. John’s Adult Learning Centre: 54 Jarvis St., Fort Erie, (P.O. Box 104) |

| **Goodwill Works Employment Solutions**  
225 King William St., Hamilton  
905 526 8482 Ext. 307  

**OTHER LOCATION**  
4039 New St., Burlington, 905-633-8384 |

| **Immigrant Women’s Centre**  
8 Main St. E. #101, Hamilton  
905 529 5209  

**OTHER LOCATIONS**  
1> 182 Rebecca St., Hamilton, 905-525-9676  
2> 1119 Fennell Ave. E. #236, Hamilton, 905-387-1100 |

| **Multicultural Network of Niagara Falls**  
6841 Morrison St., Niagara Falls  
905 356 2249  

**OTHER LOCATION**  
Welland Campus: 300 Woodlawn Rd., Welland, 905-735-2211 |

| **Niagara College**  
135 Taylor Rd., Niagara-on-the-Lake  
905 641 2252  

**OTHER LOCATION**  
Welland Campus: 300 Woodlawn Rd., Welland, 905-735-2211 |

| **Niagara Folk Arts Multicultural Centre**  
85 Church St., St. Catharines  
905-685-6589  
[www.folk-arts.ca](http://www.folk-arts.ca) | Job Search Workshop. Crossroads: Introduction to self-employment program for newcomer women. Introduces women to how to start a business in Canada. Offered twice per year - (Spring and Fall), please call for more information 905-685-6589 ext. 231 |

| **Ontario Office Works Inc. Northtown Plaza**  
325 Thorold Rd. #1020, Welland  
905 734 1483  

| **PATH Employment Services**  
31 King St. E. #100, Hamilton  
905 528 6611  

| **Robert Land Community Association**  
Eva Rothwell Resource Centre  
460 Wentworth St. N., Hamilton  
905 526 1558  

| **Scholars Education Centre**  
891 Upper James St., Hamilton  
905 387 0128  
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<tr>
<td>360 James St. N. (Lower Concourse), Hamilton 905 667 7476 <a href="http://www.sisohamilton.org">www.sisohamilton.org</a></td>
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<td><strong>CONTACT INFO.</strong></td>
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<td>Employment</td>
<td>Settlement and Integration Services Organization (SISO)</td>
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<td>360 James St. N. (Lower Concourse), Hamilton 905 667 7476 <a href="http://www.sisohamilton.org">www.sisohamilton.org</a></td>
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<td><strong>OTHER LOCATIONS</strong></td>
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<td>3&gt; Youth Centre: The Globe 24 Main St. W., Hamilton, 905-527-2049</td>
<td>3&gt; Youth Centre: The Globe 24 Main St. W., Hamilton, 905-527-2049</td>
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<tr>
<td>4&gt; New Dawn Reception Centre: 21 Rosedene Ave., Hamilton, 905-574-9783</td>
<td>4&gt; New Dawn Reception Centre: 21 Rosedene Ave., Hamilton, 905-574-9783</td>
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<td><strong>St. Charles Adult Education Centres</strong></td>
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<td>2&gt; 380 Main St. E., Hamilton</td>
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<td>3&gt; 60 Barlake Ave., Hamilton</td>
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<tr>
<td>4&gt; 1603 Main St. W. #3, Hamilton</td>
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<td><strong>vpi Inc.</strong></td>
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<td>4&gt; 1603 Main St. W. #3, Hamilton</td>
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<td><strong>Welland Heritage Council and Multicultural Centre</strong></td>
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<td><strong>YMCA - Newcomer Information Centre for Youth</strong></td>
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<td><strong>YMCA Immigrant Settlement Services</strong></td>
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<td>47 Robinson St., Simcoe</td>
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<td><strong>YMCA of Niagara</strong></td>
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### CONTACT INFO.

**EMPLOYMENT**

**East**

| **Catholic Immigration Centre of Ottawa** | General employment information. Orientation / Referrals. Bridge Programs: Career transition for Internationally Trained Doctors / Alternative Career Transitions for International Legal Professionals. Services also in French, Albanian, Arabic, Bosnian, Cambodian, Chinese (Mandarin and Cantonese), Creole, Croatian, Dari, Farsi, Gujarathi, Hindi, Italian, Karen, Serbo-Croatian, Somali, Spanish, Swahili, Turkish, Vietnamese, and others. |
| **Cornwall and District Immigrant Services Agency** | General employment information. Resource centre (computers, fax and so on). Referrals. |
| **Kingston Community Health Centres - Immigrant Services Kingston and Area (ISKA)** | General employment information. Transportation help. Referrals. |
| **Kingston Literacy and Skills LINC** | Guidance for employment preparation is integrated into the general LINC curriculum, at the higher levels. Specialist employment counsellors. Resource centre (computers, fax and so on). Daycare. Transportation help. Referrals. |

**OTHER LOCATIONS**

1> Ottawa Public Library branches: 1910 St. Laurent, Ottawa
2> 363 Lorry Greenberg Dr., Ottawa
3> 120 Metcalfe, Ottawa
4> 2036 Ogilvie, Ottawa
<table>
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<tr>
<th>CONTACT INFO.</th>
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<tr>
<td><strong>Ottawa Community Loan Fund</strong>&lt;br&gt;22 O’Meara St., Ottawa&lt;br&gt;613 594 3535&lt;br&gt;www.oclf.org</td>
<td>Assistance for entrepreneurs.</td>
</tr>
<tr>
<td><strong>South-East Ottawa Community Health Centre</strong>&lt;br&gt;1355 Bank St.#600, Ottawa&lt;br&gt;613 737 5115&lt;br&gt;www.seochc.on.ca</td>
<td>General employment information. Orientation / Referrals. Networking opportunities. Resource centre (computers, fax and so on). Transportation help. Referrals.</td>
</tr>
<tr>
<td><strong>St. Nicholas Adult High School</strong>&lt;br&gt;893 Admiral Avenue, Ottawa&lt;br&gt;613 228 8888&lt;br&gt;adulths.ottawacatholicschools.ca</td>
<td>Job Connect. Daycare.</td>
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</table>

**OTHER LOCATIONS**<br>Frontenac Employment Resource Centre 2779 Rutledge Road, Sydenham, Ontario, KOH 2T0<br>1545 Carling Ave. #204, Ottawa, 613-688-2150<br>Services at schools and community centres all around Ottawa.
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<tr>
<td><strong>TR Leger School of Adult, Alternative Continuing Education: ESL and LINC</strong>&lt;br&gt;435 Second St. W., Cornwall&lt;br&gt;613 937 0121&lt;br&gt;www.cornwallinc.ca</td>
<td>Daycare. Transportation help.</td>
</tr>
<tr>
<td><strong>Confederation College</strong>&lt;br&gt;1450 Nakina Dr. (PO Box 398), Thunder Bay&lt;br&gt;807 475 6110&lt;br&gt;www.confederationc.on.ca</td>
<td>General employment information. Career assessment. Résumé / cover letter building assistance. Job Connect. Resource centre (computers, fax and so on). Daycare.</td>
</tr>
<tr>
<td><strong>North Bay and District Multicultural Centre</strong>&lt;br&gt;374 Fraser St., North Bay&lt;br&gt;705 495 8931&lt;br&gt;www.nbdmc.ca</td>
<td>General employment information. Orientation / Referrals. Résumé / cover letter building assistance. Networking opportunities. Resource centre (computers, fax and so on). Referrals. Services available in other languages.</td>
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<td>Organization</td>
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