

AGENDA



TOWING INDUSTRY ADVISORY COMMITTEE

THE CORPORATION OF THE CITY OF MISSISSAUGA

MONDAY, OCTOBER 22, 2012 - 9:00 A.M.

COUNCIL CHAMBER

SECOND FLOOR, CIVIC CENTRE

300 CITY CENTRE DRIVE, MISSISSAUGA, ONTARIO, L5B 3C1

www.mississauga.ca

Members

Councillor Ron Starr, Ward 6 (**Chair**)

John C. Lyons, Citizen Member (**Vice Chair**)

Councillor Nando Iannicca, Ward 7

Mark Bell, Citizen Member

Daniel Ghanime, Citizen Member

Todd Keely, Citizen Member

Tullio (Tony) Pento, Citizen Member

Daniel R. Wallace, Citizen Member

Contact: Stephanie Smith, Legislative Coordinator
Office of the City Clerk 905-615-3200 ext. 3795 Fax 905-615-4181
Stephanie.Smith@mississauga.ca

CALL TO ORDERDECLARATIONS OF DIRECT (OR INDIRECT) PECUNIARY INTERESTPRESENTATIONS/DEPUTATIONS

Karen Spencer, Advisor, City Manager's Office, with respect to the City Committees of Council Structure Review.

MATTERS TO BE CONSIDERED1. Minutes of Previous Meeting

Minutes of the Towing Industry Advisory Committee meeting held June 18, 2012.

RECOMMEND APPROVAL2. Amendments to the Tow Truck Licensing By-law 521-04, as amended, for the Licensing of Tow Truck Drivers

Corporate report dated October 15, 2012 from the Commissioner of Transportation and Works with respect to the Amendments to the Tow Truck Licensing By-law 521-04, as amended, for the Licensing of Tow Truck Drivers.

RECOMMENDATION

That the Towing Industry Advisory Committee provide comments on the recommended changes to the requirements for the licensing of tow truck drivers as outlined in the corporate report from the Commissioner, Transportation and Works, dated October 15, 2012 titled "Amendments to the Tow Truck Licensing By-law 521-04, as amended, for the Licensing of Tow Truck Drivers", and that a corporate report be brought forward to General Committee incorporating the Towing Industry Advisory Committee's comments and staff's recommendations.

RECOMMEND APPROVAL

3. Amendments to the Tow Truck Licensing By-law 521-04, as Amended, for Off-Road Winching and Accident Tow Rates

Corporate report dated October 15, 2012 from the Commissioner of Transportation and Works with respect to the Amendments to the Tow Truck Licensing By-law 521-04, as amended, for Off-Road Winching and Accident Tow Rates.

RECOMMENDATION

1. That Section 2 of Schedule 3 Tow Rates of the Tow Truck Licensing By-law 521-04, as amended, be revised to read every Owner and Driver of a Tow Truck who offers to tow or tows a passenger vehicle, light duty van or truck not exceeding six thousand (6,000) pounds (2,721 kg) in towing weight from a collision scene, shall only charge or cause to be charged an all inclusive flat rate towing fee of two hundred and fifty dollars (\$250), no more and no less, with no other additional charges other than the applicable federal and provincial taxes.
2. That Section 2.2 of Schedule 3 Tow Rates of the Tow Truck Licensing By-law 521-04, as amended, be deleted.

RECOMMEND APPROVAL

4. Vehicles Being Towed from Private Property

Correspondence from Daryl Bell, Manager Mobile Licensing Enforcement regarding vehicles being towed from private property.

RECOMMEND RECEIPT

5. Compliance and Enforcement of Licensed Vehicle Pound Facilities

Daryl Bell, Manager Mobile Licensing Enforcement to provide a verbal update regarding compliance and enforcement of licensed vehicle pound facilities.

6. Proof of Insurance Credentials

Daryl Bell, Manager Mobile Licensing Enforcement to provide a verbal update regarding proof of insurance credentials.

7. Action List – Towing Industry Advisory Committee Meeting Held on June 18, 2012

Action list of the Towing Industry Advisory Committee meeting held on June 18, 2012 provided to the Committee to update on the status of initiatives raised at prior meetings.

RECOMMEND RECEIPT

INFORMATION ITEMS

DATE OF NEXT MEETING – 9:00 a.m., Tuesday, December 10, 2012 Council Chamber

OTHER BUSINESS

ADJOURNMENT

OCT 22 2012

City Committees of Council Structure Review

The purpose of this project is to review the administration, mandate and structure of existing (and potential) City of Mississauga Committees of Council, and to make specific recommendations regarding these committees for Council approval.

The analysis will critically assess whether the committees operate effectively and efficiently while meeting the needs of City Council, citizens and the corporation.

In particular, the review will include:

- the purpose of each committee and how effectively it meets that purpose and whether it aligns with the City's Strategic Plan and corporate values
- the membership of the committee
- the citizen engagement opportunities within each committee
- the administration of the committee including time commitment, the decision-making framework, work processes, staff role, products and budgets
- the history of the committee, including significant revisions over time
- the mechanisms and opportunities to delegate authority

The research and analysis phase will be completed by November, 2012. The entire review will be completed by February, 2013 when the recommendations are formally approved by Council.

The Steering Committee members for this review include:

- Crystal Greer, Director of Legislative Services and City Clerk
- Gary Kent, Director of City Strategy and Innovations
- Mary Ellen Bench, City Solicitor

The Project Lead for this review is Karen Spencer, Advisor, City Manager's Office. Please contact Karen for further information at karen.spencer@mississauga.ca or at (905) 615-3200 x5766.

Committees to be reviewed in this project:

- Accessibility Advisory Committee
- Advertising Review Panel
- Audit Committee
- Budget Committee*
- Citizen Appointments
- Committee of Revision
- Council*
- Election Campaign Finances Committee
- Environmental Advisory Committee
- General Committee*
- Governance Committee
- Heritage Advisory Committee
- Incidents in City Facilities Appeal Committee
- Mississauga Celebration Square Events Committee
- Mississauga Appeal Tribunal
- Mississauga Cycling Advisory Committee
- Museums of Mississauga Advisory Committee
- Planning and Development Committee*
- Property Standards Committee
- Public Vehicle Advisory Committee
- Road Safety Mississauga Advisory Committee
- Traffic Safety Council
- Towing Industry Advisory Committee

(Total 23 committees)

* Governance Committee on May 14th 2012 gave direction that the governance structure for Council, General Committee, Planning and Development Committee and Budget Committee will remain as 'Committees of the Whole'.



Towing Industry Advisory Committee
OCT 22 2012

MINUTES

TOWING INDUSTRY ADVISORY COMMITTEE

MONDAY, JUNE 18, 2012 – 9:11 AM

COUNCIL CHAMBERS
SECOND FLOOR, MISSISSAUGA CIVIC CENTRE, MISSISSAUGA, ONTARIO
www.mississauga.ca

Members Present: Councillor Ron Starr, Ward 6 (Chair)
Councillor Nando Iannicca, Ward 7
Mark Bell (Citizen Member)
Daniel Ghanime (Citizen Member)
Todd Keely (Citizen Member)
Tullio (Tony) Pento (Citizen Member)
Daniel R. Wallace (Citizen Member) (arrived: 9:05am)

Members Absent: John C. Lyons (Citizen Member) (Vice Chair)

Staff Present: Mickey Frost, Director, Enforcement
Daryl Bell, Manager, Mobile Licensing Enforcement
Stephanie Smith, Legislative Coordinator, Office of the City Clerk

Stephanie Smith, Legislative Coordinator
Office of the City Clerk 905-615-3200 ext. 3795 Fax 905-615-4181
Stephanie.Smith@mississauga.ca

CALL TO ORDER – 9:11 a.m.

DECLARATIONS OF DIRECT (OR INDIRECT) PECUNIARY INTEREST - Nil

PRESENTATIONS/DEPUTATIONS

Mr. Naveed Butt, Resident, 3827 Manatee Way spoke to the Towing Industry Advisory Committee (TIAC) regarding his vehicle that was towed on February 9, 2012 at the Plaza located at 2515 Hurontario Road. Mr. Butt outlined to the Committee that his vehicle was towed by Atlantic Towing who received permission to tow any vehicle that violated the two hour parking on the premises as posted on the property parking lot by the property manager of Westside Properties. Mr. Butt expressed concern that the towing company failed to provide any documentation that he was in violation of any City of Mississauga by-law and he feels that the City of Mississauga has delegated its power to private property owners to enforce the City parking by-laws.

Councillor Starr addressed Mr. Butt's concerns and suggested that all documentation shown during the deputation be forwarded to Enforcement staff for a review and staff would follow-up with you in the coming weeks.

Mr. Butt expressed concern that documentation had already been forwarded to his Councillor Sue McFadden, Ward 10 who in return forwarded it to Enforcement staff. The staff member advised that the charges are within the limits but did not answer if the tow was justifiable or not.

Mickey Frost, Director, Enforcement advised that his office has only received one piece of documentation and agrees with Councillor Starr that Enforcement staff needs to receive all documentation to look into this matter. Mr. Frost also mentioned that he is not aware who responded to Mr. Butt.

Mr. Butt responded by reading an email that he received from Mr. Ed Spence, Mobile Enforcement Officer that he felt was contradicting and was unclear who Mr. Spence is and how he obtained his contact information. Councillor Starr reiterated that staff would look into the matter and will follow-up with Mr. Butt

Mr. Butt expressed concern about how the matter has been dealt with by the City of Mississauga. He further expressed concern about the membership of TIAC. Councillor Starr addressed Mr. Butt's concerns about the TIAC membership and advised that members are appointed by Council and Council has the final decision on recommendations from advisory Committees.

Recommendation

TIAC-0011-2012

That the deputation made by Mr. Naveed Butt regarding concerns about the towing industry be received and referred to Licensing and Enforcement staff for further review.

Received (T. Keely)

MATTERS CONSIDERED1. Minutes of Previous Meeting

That the minutes of the Towing Industry Advisory Committee meeting held February 28 2012 be approved as presented.

Approved (D. Ghanime)

2. Amendments to the Tow Truck Licensing By-Law 521-04, As Amended – Gross Vehicle Weight Rating

Corporate Report dated April 2, 2012 from the Commissioner of Transportation and Works with respect to amendments to the Tow Truck Licensing By-law 521-04 as amended – Gross Vehicle Weight Rating.

Todd Keely, expressed concern with the proposed Gross Vehicle Weight Rating (GVWR) as there is too much flexibility and room for error. Mr. Keely suggests that the GVWR should remain at 6000 pounds and if there are concerns between the insurance company or the towing company that a scale ticket be produced and the ownership should be on the towing company.

Daryl Bell, Manager, Mobile Licensing Enforcement explained that in determining the GVWR staff reviewed tow trucks with the combined weight of the two vehicles. When reviewing this issue we were not looking at it from the perspective of a loaded vehicle but looking at the stickers on each truck door and adding them up to produce your combined weight of the two vehicle.

Mr. Keely explained the tow is not the whole vehicle, because only the front axle weight is being towed. He further noted that the numbers in the report have too many variables and only the three major manufactures were considered. If we are going to change the GVWR then it should be a fare rate of 8800 pounds.

Daniel Ghanime, Citizen Member expressed concern with staff's recommendations to change the GVWR to 9500 pounds as other municipalities are using the 6000 pounds. Discussion ensued with respect to changing the GVWR. Mr. Ghanime noted that

modifications can be done to a vehicle to increase the weight that isn't included in the manufactures GVWR.

Recommendation

TIAC-0012-2012

That the Corporate Report prepared by Licensing and Enforcement staff with respect to amendments to the Tow Truck Licensing By-Law 521-04 - Gross Vehicle Weight Rating be referred back to staff for further review and for consideration at a future Towing Industry Advisory Committee meeting.

Received (M. Bell)

3. Amendments to the Tow Truck Licensing By-Law 521-04, As Amended – Single Versus Dual Wheel Rear Axle

Corporate report dated June 8, 2012 with respect to the amendments to the Tow Truck Licensing By-Law 521-04, as amended – Single Versus Dual Wheel Rear Axle.

Mr. Mark Bell noted that manufactures are now making new single wheel trucks that are equivalent to dual wheel trucks.

Mr. Daniel Wallace commented that he does not see the need to eliminate single wheel trucks if they are meeting the bylaw requirements and if the manufactures and the Ministry of Transportation are agreeing that they can carry these weights.

Daryl Bell, Manager, Mobile Licensing Enforcement commented that there are approximately 23 single wheel trucks that the City is aware and they are all in compliance with the requirements of the by-law. Mr. Mark Bell noted that the single wheel trucks that Daryl is referring to are new 2011 GMC trucks.

Councillor Starr asked the Committee if there is any public safety factor between single versus dual trucks. Discussion ensued with respect to any public safety factors between single versus dual trucks. Members of the Committee noted that if there were safety issues the Ministry of Transportation would get involved.

Recommendation

TIAC-0013-2012

That the Corporate Report prepared by Licensing and Enforcement staff with respect to amendments to the Tow Truck Licensing By-Law 521-04 – Single Versus Dual Wheel Rear Axle be left as is and be deferred for one year to further evaluate the industry standards.

Received (M. Bell)

4. Vehicle Pound Facility Inspection Update

Mickey Frost, Director, Enforcement provided the Committee with a verbal update regarding vehicle pound facility inspections. He noted they have now all been inspected and a number of property standards were issued and they are now all in compliance with City of Mississauga by-laws and staff will continue to make sure they are in compliance.

5. Action List – Towing Industry Advisory Committee Meeting Held on February 28, 2012

Committee members reviewed the attached action list.

OTHER BUSINESS

Councillor Starr raised the issue of capping the number of tow truck licenses and drivers licenses and put an immediate moratorium on any new licenses. He noted that there is a lot of pressure to bring this report to the September meeting, but we have to take a pro active step.

Recommendation

TIAC-0014-2012

The Towing Industry Advisory Committee recommends an immediate moratorium be placed on the issuance of any new tow truck and tow truck driver's licenses issued by the City of Mississauga pending a review of Tow Truck Licensing By-law 521-04 as amended, and that the by-law be amended to include more stringent licensing requirements.

Approved (D. Wallace)

Mark Bell stated that capping the licenses is a great idea. There needs to be criteria as to who can become a tow truck driver as the industry has no guidelines or regulations. Drivers should have some experience and training.

Adjournment 10:24a.m



Corporate Report

Clerk's Files

Originator's
Files

Towing Industry Advisory Committee OCT 22 2012

DATE: October 15, 2012

TO: Towing Industry Advisory Committee
Meeting Date: October 22, 2012

FROM: Martin Powell, P. Eng.
Commissioner, Transportation and Works

SUBJECT: Amendments to the Tow Truck Licensing By-law 521-04, as amended, for the Licensing of Tow Truck Drivers

RECOMMENDATION: That the Towing Industry Advisory Committee provide comments on the recommended changes to the requirements for the licensing of tow truck drivers as outlined in the corporate report from the Commissioner, Transportation and Works, dated October 15, 2012 titled "Amendments to the Tow Truck Licensing By-law 521-04, as amended, for the Licensing of Tow Truck Drivers", and that a corporate report be brought forward to General Committee incorporating the Towing Industry Advisory Committee's comments and staff's recommendations.

BACKGROUND: The Towing Industry Advisory Committee requested staff review the current Tow Truck Licensing By-law 521-04, as amended, to ensure the by-law is addressing the needs of the public and the towing industry. In addition, Peel Regional Police (PRP) have brought to staff's attention numerous concerns with currently licensed tow truck drivers in Mississauga. The concerns vary from public safety, criminal activity and breaches of consumer protection. In conjunction with these requests, staff have conducted a review of a number Mississauga tow truck drivers' licences. The review has resulted in a number of suspensions of tow truck drivers' licenses under the by-law

and an increase in the number of applications to the Mississauga Appeal Tribunal.

COMMENTS:

Staff reviewed the tow truck licensing by-laws of Brampton, Caledon, Halton, Oakville, Hamilton, Burlington, Vaughan and Toronto. Tow truck drivers are licensed in almost all municipalities and are required to provide a criminal record search (CRS) and a driver abstract when applying for a tow truck driver's license.

Concerns raised by the industry and by PRP are focused on Mississauga tow truck drivers' activities and driving habits after the issuance of the licence. Moreover, following a detailed review of numerous concerns being brought to the attention of the Manager, Mobile Licensing Enforcement, by PRP, staff have determined that appropriate changes to the by-law should include the requirement for a clean CRS and a driver abstract (containing three demerit points or less) to be supplied on initial application and each year on licence renewal.

The requirement for a clean CRS is in keeping with City policy for the hiring of City staff. The requirements for an individual seeking to be licensed as a tow truck driver by the City should be similar. Further, Peel Regional Police have a requirement in all of their towing contracts that any tow truck driver contracted to do a police seizure must have a clear criminal record.

Currently the Tow Truck Licensing By-law 521-04, as amended, does not specify criteria for granting a licence to tow truck drivers who have a criminal record and/or demerit points and as such leaves the decision open to interpretation. The driver abstract is currently reviewed by the Manager, Mobile Licensing Enforcement, when a tow truck driver reaches seven demerit points. The present requirements of the by-law when used in concert with these practices, ultimately results in more hearings before the Mississauga Appeal Tribunal.

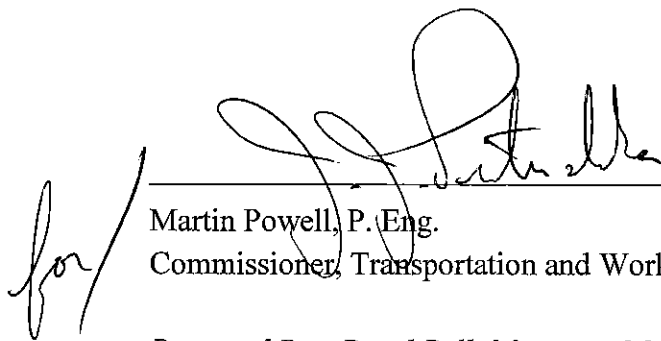
In addition, at its meeting of September 12, 2012, Council approved an amendment to the tow truck plates and tow truck driver licensing moratorium, in response to industry concerns. These amendments provided for an exemption to the moratorium for the issuing of new

tow truck driver licences subject to the new tow truck driver applicant providing a current clear CRS, possessing a valid driver's licence and providing a current driver's abstract showing three demerit points or less. Staff recommend that the Tow Truck Licensing By-law 521-04, as amended, reflect Peel Regional Police and the City of Mississauga's policies regarding CRS and driver abstracts. In addition, staff recommend that should these changes be made to the by-law, that the Tow Truck Plates and Tow Truck Driver Licensing moratorium be lifted.

FINANCIAL IMPACT: No direct financial impact would be experienced by The Corporation of the City of Mississauga.

CONCLUSION: Provisions contained in the Tow Truck Licensing By-law 521-04, as amended, do not provide adequate assurances to the public that tow truck drivers operating in Mississauga will drive and act in a manner which assures public safety and consumer protection. As a result, staff recommend that the by-law be amended to require tow truck driver applicants, on initial application and each year on renewal, to provide a clear current CRS, possess a valid driver's licence and provide a current driver abstract with three demerit points or less. The by-law must provide clear direction for the issuance or refusal of the tow truck driver's licence.

Should these changes be made to the by-law, staff would also recommend that the Tow Truck Plates and Tow Truck Driver Licensing moratorium be lifted.



for/

Martin Powell, P. Eng.
Commissioner, Transportation and Works Department

Prepared By: Daryl Bell, Manager, Mobile Licensing Enforcement



Corporate Report

Clerk's Files

Originator's
Files

Towing Industry Advisory Committee
OCT 22 2012

DATE: October 15, 2012

TO: Towing Industry Advisory Committee
Meeting Date: October 22, 2012

FROM: Martin Powell, P. Eng.
Commissioner, Transportation and Works

SUBJECT: Amendments to the Tow Truck Licensing By-law 521-04, as amended, for Off-Road Winching and Collision Tow Rates

- RECOMMENDATION:**
1. That Section 2 of Schedule 3 Tow Rates of the Tow Truck Licensing By-law 521-04, as amended, be revised to read every Owner and Driver of a Tow Truck who offers to tow or tows a passenger vehicle, light duty van or truck not exceeding six thousand (6,000) pounds (2,721 kg) in towing weight from a collision scene, shall only charge or cause to be charged an all inclusive flat rate towing fee of two hundred and fifty dollars (\$250), no more and no less, with no other additional charges other than the applicable federal and provincial taxes.
 2. That Section 2.2 of Schedule 3 Tow Rates of the Tow Truck Licensing By-law 521-04, as amended, be deleted.

BACKGROUND: Staff were requested by the Towing Industry Advisory Committee to review the collision tow rates and to amend the flat rate fees due to changes in the economy and the industry. In addition, staff have received complaints regarding questionable practices with charges for off-road winching.

COMMENTS:

Staff compared the flat tow rates and off-road winching fees charged by various municipalities in the GTA, including Brampton, Caledon, Hamilton and Vaughan. Only three municipalities charge off-road winching fees: Mississauga, Vaughan and Caledon. Caledon's off-road winching fee is \$90 while Mississauga's is \$103 and Vaughan's is \$125. The review of the flat tow rates found that Mississauga has the second highest flat tow rate at \$237 and Vaughan has the highest at \$250. The flat tow rate for Brampton and Caledon is \$200, Toronto is \$166 and Hamilton is \$125.

Staff have received numerous complaints that the off-road winching rates are not being applied in accordance with the by-law. Staff have investigated many complaints and found that while some complaints are unfounded, some have merit. The Manager, Mobile Licensing Enforcement, has found that off-road winching fees have been applied to accidents where the vehicles are on the center mediums, on the boulevards and in parking lots. The fees were being billed to vehicles which would only be partially off the travelled portion and in many cases could have been towed without the use of the winch.

The review has found that the fees charged in Mississauga are disproportionate with the surrounding municipalities and require attention to ensure that consumers are protected from unethical practices. Staff feel that by removing the off-road winching fees and raising the flat tow rate, the consumer and all other end users are better served by the by-law while also providing fair treatment of the towing industry.

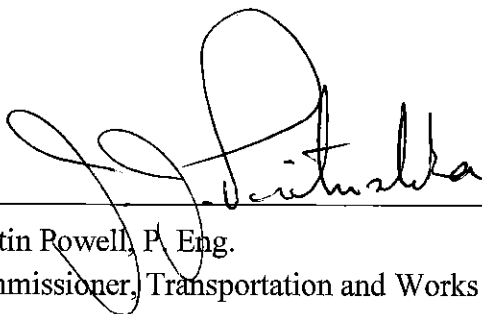

FINANCIAL IMPACT: No direct financial impact would be experienced by The Corporation of the City of Mississauga.

CONCLUSION:

Staff recommend that the Tow Truck Licensing By-law 521-04, as amended, be revised to remove off-road winching fees (\$103) and to raise the current flat tow rate to \$250. This amendment will protect consumers and other end users from unethical practices. The flat rate tow rate will also provide fairness and equity to the consumer and the towing industry.

ATTACHMENTS:

Appendix 1: Tow Rate Comparison Chart

Martin Powell, P. Eng.

Commissioner, Transportation and Works Department

Prepared By: Daryl Bell, Manager, Mobile Licensing Enforcement

Tow Rate Comparison Chart						
Rates	Municipality					
	Brampton	Caledon	Hamilton	Metro Toronto	Mississauga	Vaughan
Flat Tow Rate	\$200.00	\$200.00	\$125.00	\$166.00	\$237.00	\$250.00
Off-road winching		\$90.00			\$103.00	\$125.00

It has been brought to the attention of the City of Mississauga that you have been involved with having vehicles towed from your private property using a private towing contractor. This is in contravention of the City of Mississauga by-laws as indicated below. **Further contravention of the City of Mississauga By-laws will result in court action.** You can make arrangements with the City of Mississauga Parking Enforcement by contacting 311 to request assistance with the removal of vehicles from your property which are in violation of the City's by-laws.

THE TRAFFIC BY-LAW 555-00

PRIVATE PROPERTY AND MUNICIPAL PROPERTY

41. (1) In this section,

(a) "owner" when used in relation to property means a person authorized in writing by the property owner as defined in clauses (i), (ii), (iii) or (iv) above to act on the owner's behalf for requesting the enforcement of a by-law passed under this section:

and

(5) Where a person contravenes the provisions of subsections (2), (3) or (4) above, and subject to Sections (6) and (7), the vehicle shall be tagged and the provisions of Sections 46(1) and 6(2) of this By-law shall apply.

(6) The driver or owner of a motor vehicle parked or left on private property is not liable to any penalty or to have the motor vehicle removed from such property or impounded except upon the written complaint of the owner or occupant of the property given to a member of the Peel Regional Police Service or a municipal law enforcement officer. (113-10)

(7) Where the owner or occupant of property to which this section applies has posted signs stating condition on which a motor vehicle may be parked or left on the property or prohibiting the parking or leaving of a motor vehicle on the property, a motor vehicle parked or left on the property contrary to such conditions or prohibitions shall be deemed to have been parked or left without consent.

VEHICLE TOWING

46. (1) In addition to any other penalties provided for in this By-law, a member of the Peel Regional Police Service or a municipal law enforcement officer may, where a vehicle is parked or stopped in contravention of sections 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 20B, 21, 21A, 40, 41 or 51 of this By-law, cause that vehicle to be removed, taken away and stored in a suitable place. (200-05)

2) All costs and charges incurred for removing, caring for and storing a vehicle removed pursuant to subsection (1) of this section, shall be a lien upon the vehicle, which lien may be enforced in the manner provided for by the Repair and Storage Liens Act, R.S.O. 1990, Chapter R. 25, as amended.

And

THE CORPORATION OF THE CITY OF MISSISSAUGA, TOW TRUCK LICENSING BY-LAW 521-04

DRIVER PROHIBITION

31. No Licensed Driver shall:

*(1) commence to tow or otherwise convey or move any Vehicle, or hook, lift or connect the Vehicle to the Tow Truck, or perform any other services unless first requested so to do by a Hirer, or a peace officer or any member of a municipal fire department, or any Person authorized by law to direct the removal of the Vehicle from private or public property; The definition of "**Hirer**" means the Registered Owner of a Vehicle, to be towed or being towed, his/her agent or any Person lawfully in possession of the Vehicle to be towed or being towed.*

The City of Mississauga licensing by-laws are passed by council to provide consumer protection and public safety. The City is working diligently to provide service which ensures assistance with your private property matters in compliance with the City of Mississauga By-laws.

Thank you for your co-operation and if you require further information, please contact the under signed for further assistance.

Daryl Bell

Manager, Mobile Licensing Enforcement

City of Mississauga

(905) 615-3200 Ext 5573

daryl.bell@mississauga.ca

Towing Industry Advisory Committee Action List- October 22, 2012

Issue	Last Discussed on	Who	Status
Gross Vehicle Weight Rating (GVWR)	June 18, 2012	Enforcement Office	COMPLETED
Dual-Wheel Trucks	June 18, 2012	Enforcement Office	COMPLETED
Accident tow rate – amending flat rate	February 28, 2012	Enforcement Office	On October 22, 2012 agenda
Compliance and enforcement of Licensed Vehicle Impound Facilities (VPF)	February 28, 2012	Enforcement Office	On October 22, 2012 agenda
Bi-yearly Ontario Drivers Abstract and a Peel Regional Police criminal record search for all drivers	February 28, 2012	Enforcement Office	On October 22, 2012 agenda
Any company applying for a Tow Truck Owner's License must also show proof of an approved Vehicle Impound Facility which is located within the boundaries of the City of Mississauga	June 18, 2012	Enforcement Office	COMPLETED
Proof of insurance credentials	February 28, 2012	Enforcement Office	On October 22, 2012 agenda
Drivers complete the following – criminal record search every 6 months, drivers abstract every 6 months, and WSIB	February 28, 2012	Enforcement Office	On October 22, 2012 agenda
Towing Practices and Policies for the Peel Regional Police	June 18, 2012	Enforcement Office	COMPLETED
Capping the Number of Tow Truck Licenses	February 28, 2012	Enforcement Office	On October 22, 2012 agenda
Training/qualifications for drivers	February 28, 2012	Enforcement Office	In progress – Update will be provided at the December 10, 2012 meeting.