



Transportation and Works Department

CUSTOMER SERVICE COUNTER

SERVICES	PROCESSING TIME
Road Occupancy Permits Excess Load Moving Permits	At least three business days
Region of Peel Recycling Bins Garbage Tags	Same business day
Map Books and Guides, Most Paper Maps Digital Mapping Data	Same business day
Customized Mapping Services	At least one business day

Fee and Deposit Payments are accepted for the following:

- Site Plan Inspection
- Lot Grading
- Municipal Services Protection
- Pool Enclosure Inspection
- Road Rehabilitation
- Environmental Compliance Inquiries
- Work Orders for Curb and Culvert Modifications
- Erosion and Sediment Control
- Traffic Data
- Civic Address Change

Fees and deposits are outlined in these City of Mississauga By-Laws:
 Transportation and Works Fees and Charges By-Law
 Road Occupancy, Lot Grading, Municipal Services Protection Deposit By-Law
 Available on www.mississauga.ca/bylaws

In Person
3185 Mavis Road, 1st floor
Mississauga, ON L5C 1T7

Phone: 905-615-4950

E-Mail: tw.counter@mississauga.ca

Fax: 905-615-3172

Technical Inquiries: Consultations with City staff are available by appointment

Business Hours: Monday to Friday, 8:30 am to 4:30 pm

Fee Payment Methods: Cash, Debit Card, Certified Cheque, Money Order,
 VISA, American Express, MasterCard

Refundable Deposit Methods: Cash, Debit Card, Certified Cheque, Money Order

Application Forms: www.mississauga.ca/twforms