300 City Centre Dr. Mississauga, ON L5B 3C1 ~ chris.fonseca@mississauga.ca ~ 905-896-5300

Season's Greetings,

It has been an exhilarating start to my first term in office. I am grateful for your support and look forward to working with you on the many exciting endeavours in Ward 3.

In this newsletter you'll read about the Hanlan Feedermain and Mississauga City Feedermain and the routes they will take through Ward 3. The feedermains will improve water storage and pressure, and are necessary to meet the demands of our growing city.

You'll also find information inside on water efficiency rebate programs, how to minimize blue box contamination and what to do with hazardous waste.

You may have received my e-news blast. I am committed to keeping you informed on upcoming events and items of interest in our community. If you would like to be added to my mailing list, send me an email at ward3.enews@mississauga.ca.

For all other inquiries, contact me at *chris.fonseca@mississauga.ca*. I am also in the process of scheduling neighbourhood drop-ins where I can meet with residents to discuss City and Regional issues that are important to you. Visit my website for upcoming locations and times at **mississauga.ca/portal/cityhall/ward3**

All the best to you and your families for a joyous holiday season!





New buses for TransHelp

New bus designs have been added to the TransHelp fleet on a pilot basis. The new buses promise to deliver a smoother, more comfortable trip for passengers.

The shuttle model seats up to 14 ambulatory passengers and can accommodate a few wheelchair passengers. It is available for large groups planning charter outings. The low floor model offers an air ride suspension that kneels, eliminating the need for a lift. Call 905-791-1015 for information, rates, or to provide passenger feedback.

Working for You

The Region of Peel ensures its services are delivered efficiently, effectively and affordably. The annual Budget supports the resources needed to execute Council's Strategic Plan and Term of Council Priorities. It demonstrates the Region's goal to address community needs in a fiscally responsible way, while ensuring services are affordable. Planning decisions consider economic, social and environmental conditions to ensure the right services are delivered to the right people in the right way.

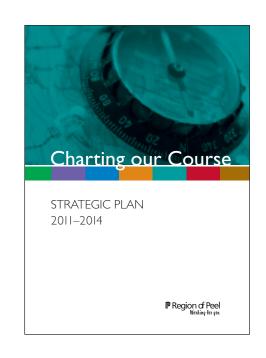
At time of publication, the Region's 2012 Budget was under review by Regional Council.

In 2011:

- 13,899 families and individuals received Ontario Works financial assistance and job supports
- 43 ambulances were on the road at peak times to respond to 80,000 9-1-1 calls
- 428,908 accessible transportation trips increased mobility for thousands of residents
- \bullet 16,205 families received rent-geared-to-income support
- 7,500 families were able to access subsidized child care spaces

- 1,551 lane kilometres of roads, 110 bridges, 39 major culverts and 416 signalized intersections moved people and goods efficiently
- 486,629 tonnes of waste was managed to ensure the smallest environmental impact
- 703 beds or the equivalent of 250,180 resident days of care were available in five long-term care centres
- 63,000 children screened for dental health
- 239,685 immunization records reviewed
- 10,850 children are assessed through the Healthy Babies Healthy Children program
- 91,000 catch basins treated for West Nile Virus
- 600 million litres of wastewater collected and treated each day for about 286,000 customers
- 580 million litres of municipal water treated, transmitted, and distributed each day to over 292,000 retail and wholesale customers
- Conservation Authorities protected and managed water resources, wetlands and forests, provided educational and recreational opportunities, preserved Peel's natural heritage features
- Police services increased the safety of people and property in Peel

Visit **peelregion.ca/corpserv/stratplan** to find out how the Region is charting a course to achieve its long-term vision for Peel.





Health Services Update

New Peel Regional Paramedic Services satellite station – Dixie Road and Winding Trail

New paramedic stations are being developed throughout the Region to ensure timely response to 9-1-1 medical calls. In Ward 3, a new Peel Regional Paramedic Services satellite station is being constructed at the northwest corner of Dixie Road and Winding Trail. The station will be a co-located facility with the City of Mississauga Fire and Emergency Services and is in the construction phase. The project is expected to be complete in August 2012.

For more information on the construction of new Paramedic facilities across Peel, visit **peelems.ca**

Peel Newcomer Event with Seniors



Having lunch with some new friends at the Peel Newcomer Picnic.

Getting rid of old appliances?

The Region of Peel collects large metal appliances and fixtures from the curb by appointment, which can be made by calling the Region at 905-791-9499 or online at **peelregion.ca/waste**. There is a \$15 fee for the first item, and \$10 for each additional item collected on the same day.

A full list of accepted items and payment methods can be found online or in your 2011/2012 *Waste Management Guide*. These items can also be dropped off at any Peel Community Recycling Centre (CRC) for free.

If you have a fridge or freezer that is 15 years or older, you may qualify for the Ontario Power Authority's fridge and freezer pick-up program. They will haul it out of your home and recycle it in an environmentally-friendly way for free – so you won't have to pay or do anything. And by ridding yourself of that old, energy-guzzling fridge, you could save up to \$125 a year on your electricity costs. Visit **powerauthority.on.ca** for details. If buying new, check with the store to see if they will take your old appliance when they deliver your new one.

Fewster Community Recycling Centre 1126 Fewster Dr., Mississauga Mon. to Sun., 8:30 a.m. – 4:30 p.m.

The flu: what you need to know

During the 2010-11 flu season, there were 596 cases of influenza reported in Peel. Immunization is still the most effective way to control the spread of flu within our community.

Take preventive steps to protect yourself and reduce the risk of infection:

- Stay home from work or school if you are sick (fever, headache, muscle ache, nausea, vomiting, diarrhea, tiredness, and cough)
- Clean your hands for 15 seconds, with alcohol handrinse, or with soap and water
- Cough and sneeze into your sleeve
- See your doctor to get this season's flu shot

Peel Public Health is hosting 35 flu shot clinics across Peel from Oct. 20, 2011 to Jan. 10, 2012, with several clinics being held during evenings and weekends.

Visit peelregion.ca/flu or call 905-799-7700.

Adult Day Services

Adult Day Services for older frail adults are provided at four of the Region's Long Term Care Centres. There are two located in Mississauga:

- Malton Village, 7075 Rexwood Rd.
- Sheridan Villa, 2460 Truscott Dr. Services include bathing and personal care, physiotherapy, daily exercise and recreation

programs.

For information, call 905-791-7800, or visit peelregion.ca/ltc/programs/adult-day.htm

Overview of the health system: a Region of Peel perspective

The Region of Peel Health Services department is part of a larger health system in Peel.

Health Services has an overall responsibility to provide leadership for Public Health, five Long Term Care homes and Paramedic Services (land ambulance) in Peel. The department works in partnership with other health service providers, agencies and organizations to improve the health of Peel's community.

Resources listed below can help with answers to questions about health services in our community.

- 2-1-1 provides community, social, health and government programs and services information
- For Peel Public Health services and programs, call Health Line Peel at 905-799-7700
- To find a family doctor or nurse practioner, call 1-800-445-1822 to register with Health Care Connect, or visit health.gov.on.ca/en/ms/ healthcareconnect/public/
- For seniors care options (community care services and long-term care) contact Community Care Access Centres at 310-CCAC (2222) or ccac-ont.ca
- For information and referral on mental health services call ConnexOntario at 1-866-531-2600 or visit connexontario.ca

Immunize on time, report every time

Children attending school must meet mandatory immunization requirements.

Every time your child is immunized be sure to update their record at Peel Public Health.

Records can be submitted in a number of ways:

- Fax record to 905-565-0426
- Call 905-799-7700
- Mail a copy to
 7120 Hurontario St., P.O. Box 555
 RPO Streetsville, Mississauga, ON L5M 2C1



Winter waste collection tips

Simple steps to help reduce litter and make your waste collector's job safer and more efficient.

Make sure your waste collector has a clear view and easy access to your waste and recyclable material at the end of your snow-cleared driveway.

Do not place your garbage receptacles or recycling boxes on or behind snow banks, or on icy surfaces for safety reasons.

On windy days, put your recycling boxes and garbage out for collection on the morning of your collection day by 7 a.m.

Stack your recycling boxes and place heavier items on top of lighter items to prevent materials from blowing away.

Don't overload your recycling boxes. If you need more room, pick up additional boxes at a cost of \$6 per box. To obtain a list of pick-up locations, visit **peelregion.ca/waste**, refer to your *Waste Management Guide* or call 905-791-9499.



You may place your recyclable material in a transparent (clear or tinted-blue) plastic bag for collection.

Exemption periods

The Region of Peel offers three exemption periods each year. You may place unlimited quantities of acceptable waste at the curb on your scheduled collection day during the following two-week period from Dec. 27, 2011 to Jan. 6, 2012.

Place your Christmas tree at the curb on your scheduled collection day during the week of Jan. 9, 2012.

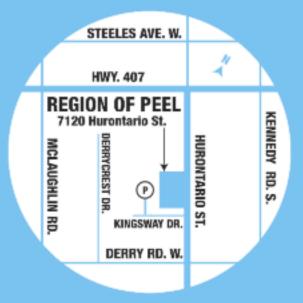
Human Services Update

Regional Services available at a new location: 7120 Hurontario St. in Mississauga

The Region of Peel is improving service access for residents by bringing Access Peel, Health and Human Services (Employment Resource Centre, Ontario Works, Housing and Child Care) together at a new location in Mississauga. The office is easily accessible by transit for Ward 3 residents.

The Region of Peel also has another location to access programs and services at 10 Peel Centre Dr. in Brampton.

Visit **peelregion.ca** or call 905-791-7800.



Services at Millcreek Drive in Mississauga have been relocated to 7120 Hurontario St.

Learn.Play.Care Child Care Centre – Ernest Majury

Ernest Majury is one of the Region of Peel's child care centres located in Ward 3 (Dixie Road and Burnhamthorpe). All 12 Regional Learn. Play. Care. Centres provide high-quality early learning and child care services for children from 18 months to 5 years of age.

Visit **peelregion.ca/children** or call 905-791-1585.

Ward 3 non-profit organizations receive funding towards homelessness initiatives

St. Mary's Food Bank and Our Place Peel recently received funding from the Federal Homelessness Partnering Strategy (HPS) 2009-2011. This funding, provided by Service Canada and administered by the Region of Peel, gives money to community agencies who work with the homeless or those at risk of homelessness. Twelve programs and projects throughout Peel were funded. Agencies who received funding were able to increase program capacity, build new infrastructure, or expand existing programs and services.

St. Mary's Food Bank used their funding to build St. Joseph's Community Kitchen at their food bank in east Mississauga. They installed new appliances, implemented a meals-on-wheels program, and serve free hot and nutritious meals every Tuesday. The agency continues to see an increase in clients and hopes to expand their available days/hours of service. Since the renovations were completed in March 2011, St. Joseph's Community Kitchen has served more than 1,360 meals to the public.

Our Place Peel, a shelter for youth between the ages of 16-30, received HPS funding to renovate their facility and to add six new transitional housing beds for youth who require a longer stay than what is available in the emergency shelter section of the facility. As a direct result of the HPS funding, up to six youth will now have shelter for up to four months while they receive counselling, healthy

lifestyle classes, and other support services that focus on educational and employment opportunities.

Visit stmarysfb.com and ourplacepeel.org

Peel Family Shelter

The Region of Peel administers \$2.9 million for the Peel Family Shelter, which provides emergency shelter for families in Peel – the first one established in the region. The facility is funded by the Region of Peel, while the Salvation Army manages the daily programming and staffing. Converted from a motel, the shelter provides emergency housing for approximately 37 families and can accommodate up to 133 people.

Summer Youth Job Challenge

As part of the Mayor's 2010 Summer Job Challenge, the Region of Peel carried on for a second year with its own summer youth employment program. Employment opportunities were provided to 75 youth this year who otherwise may not have had an opportunity to find employment. For two months, youth were placed in administrative, labour and service positions at the Region of Peel and – for the first time – at community agencies across Peel.

Peel Poverty Reduction Strategy Committee and the Social Assistance Review

Co-chaired by the United Way of Peel Region and the Region of Peel, the Peel Poverty Reduction Strategy Committee (PPRS) collaborates with community partners to respond to the growing, critical issue of poverty in Peel.

One measure is looking at Ontario's social assistance system – a complex system, which has as many as 800 rules. In its 2008 Poverty Reduction Strategy, the Ontario government committed to reviewing social assistance with a focus on removing barriers and increasing opportunities for people to work.

In July 2011, PPRS held a forum to engage community members in a consultation regarding changes to Ontario's Social Assistance review. The result was a position paper of recommendations that was submitted to the Commission for the Review of Social Assistance in Ontario. The Commission's report of recommendations will be released in June 2012.

Among its requests, the Committee is asking the province to give municipalities that administer the program greater flexibility to apply their knowledge of local conditions, needs and opportunities in supporting social assistance recipients.

Visit socialassistancereview.ca

Non-Profit and Peel Living Housing

Human Services invests \$158 million towards housing and homelessness programs, which include residential properties and Peel Living.

Ward 3 non-profit housing:

- Riley Court
- Sydenham Place
- Queen Frederica
- Summerville Pines
- Twin Pines



Summerville Pines

Community Investment

The Region administers a Community Investment Fund, which has been available for many non-profit agencies throughout Peel that provide social programs and services. Human Services invested \$3.7 million, which has benefited some of the residents of Ward 3.

Volunteer Mississauga Brampton Caledon

The Region of Peel invests \$102,000 for Volunteer Mississauga Brampton Caledon, which fosters and develops volunteerism in Peel by raising awareness of the power of service. Visit **volunteermbc.org** for opportunities on volunteering in your community.

Peel Newcomer Strategy Group

The Region of Peel invests \$50,000 in the Peel Newcomer Strategy Group to support the settlement of newcomers to our region. Visit peelnewcomer.org

Community Investment Fund

The Region administers a Community Investment Fund that provides funding to eligible non-profit agencies in Peel that provide human and health programs and services. Seven agencies in Peel were successful in their funding applications for the 2012 term including: the Peel Children's Aid Foundation, Interim Place and Catholic Family Services.

Visit peelregion.ca/social-services/ comm-progs-find.htm



Meeting the Mississauga Food Bank volunteers.

Household hazardous waste disposal

Many of us have a can of old paint sitting in our basement or a jug of leftover motor oil in the garage, that we're not exactly sure how to dispose of properly.

Household hazardous waste must never be disposed of in garbage or recycling containers, or poured down the drain because it can negatively impact our environment.

Instead, bring it to any of the Region's Community Recycling Centres for safe disposal, free of charge. The recycling centres accept a wide variety of household hazardous waste products, such as: paint, pesticides, motor oil, pharmaceuticals, cleaners, chlorine, pool chemicals and much more.

For a full list of accepted items, refer to your *Waste Management Guide* or visit **peelregion.ca/waste**

Also, as part of the Government of Ontario's Orange Drop program, you can take back certain hazardous waste material to the retailer where it was purchased. Visit makethedrop.ca

Proper disposal of household hazardous waste helps keep our air, water and soil clean.

Reduce blue box contamination and waste

The Region of Peel manages approximately 500,000 tonnes of waste (garbage, recyclable material and household hazardous waste) each year. This waste is generated by more than 400,000 Peel households and can fill approximately 62,000 curbside garbage trucks!

As our population grows, so does the amount of waste we generate. And in the past few years, so has the amount of non-recyclable material being placed in blue boxes. Refer to **wheredoesitgo.ca** or your

Waste Management Guide to ensure you're only placing recyclable items in your blue box or recycling bag.

In an effort to reduce contamination in the Blue Box program, the Region will be leaving obvious non-recyclable items at the curb. Also left behind will be recyclable items that are placed in garbage, grocery or shopping bags – the contents of these bags can't be easily identified at the curb and can't be sorted at the recycling facility.

Learn more at **peelregion.ca/waste**

Watermain replacements

The Region started replacing various watermains in 2011. The value of these works is \$4.1 million.

The Region has plans to replace various watermains and build a new watermain on Eglinton Avenue from Dixie Road to Satellite Drive in 2012. The value of these works is \$6.5 million.

The Hanlan Water Project - hanlanwaterproject.ca

The Hanlan Feedermain is an eight foot diameter pipe that will carry water from the Lakeview Water Treatment Plant to the Hanlan Reservoir and Pumping Station on Tomken Road at Britannia Road.



The Mississauga City Centre Subtransmission Main, a five foot diameter pipe, will deliver water from the Hanlan Pumping Station to Cawthra Road and Burnhamthorpe Road. The total project cost is \$480 million.

The Hanlan Feedermain is necessary to meet the water demands of future planned and approved Regional growth, including the Mississauga City Centre core, and to provide backup and flexibility if the existing Hanlan Feedermain needs to be temporarily shut off for inspection or repair. The Mississauga City Centre Subtransmission Main will provide water to the Square One and surrounding areas.

Construction will begin in December 2011 (Ward 3 construction will be in 2012/2013), and is expected to be complete by the end of 2015.

Your home's sewer system

The first step to understanding your home's sewer system is knowing there is a network of pipes and systems that run in and around your home.

The sanitary sewer takes water from toilets, showers, laundry and sinks and is called wastewater. The water is collected in pipes that run throughout your home, then sent through one central pipe running underneath your home, which goes to the Region of Peel's sanitary sewer system. All of the water collected in the sanitary sewer system is sent to a wastewater treatment facility before being returned to Lake Ontario.

As a homeowner you are responsible for your wastewater pipes inside and underneath your home to your property line. Keep them free of debris such as hair, grease and large objects so they function properly. If they get clogged, it's your responsibility to get them cleared out.

The storm sewer on your street collects rain water and melting snow, as well as water from lawn watering and car washing and sends it directly into Mississauga's storm sewer system. The water then flows into storm water management ponds, creeks and rivers and eventually ends up in Lake Ontario. Storm sewer pipes run beneath the road outside your home.

Storm water on your property is your responsibility. Ensure storm water gets to the sewer as easily as possible, by disconnecting downspouts directing the rainwater away from your home and onto your lawn. The grading of your property should ensure that water flows away from your home toward the storm sewer.

Avoid Basement Flooding

Disconnecting your downspouts and checking the grading of your property is a good way to protect your home and the sanitary sewer from flooding and back-ups. Repair any cracks or holes in your basement walls or floors, and be aware of what you flush or put down your sinks. Small objects, when they accumulate, can cause sanitary pipe blockages.

Visit peelregion.ca/pipes



I represent you on the following committees of Regional Council

Community Investment Committee
Housing Options for Older Adults in Peel
Peel Housing Corporation Board of Directors
Peel Newcomer Strategy Group
Regional Council/Management Section (Vice-Chair)
Toronto and Region Conservation Authority
Waste Management Committee

Contacts

Councillor Chris Fonseca

Ward 3 Councillor chris.fonseca@mississauga.ca mississauga.ca/portal/cityhall/ward3

Non-emergency calls for direct access to **government services** (Region and City)



Non-emergency calls for information and/or referral to **community**, **health**

and social services



City of Mississauga

300 City Centre Dr., Mississauga L5B 3C1 **mississauga.ca**



Region of Peel 10 Peel Centre Dr., Brampton L6T 4B9 peelregion.ca

905-791-7800













