

CLEAR THE WAY THIS WINTER

**Your Guide to City-Cleared
Sidewalks and Routes**

November 1 – March 31

Clear the way this winter

Help keep our City safe by clearing your driveway, sidewalk and stairs, parking your vehicles in the driveway and helping out your elderly or disabled neighbours.

How is the City winter maintenance program done?

Priority roads

These are defined as major roads, arterial roads, and local collector roads including Burnhamthorpe Road, Dundas Street and The Collegeway. These roads are salted if the snow accumulation is less than eight centimetres (cm) or three inches. If accumulation is more than eight cm, priority roads are plowed and salted to achieve bare pavement within 12 hours after the end of a snowfall.

Local residential roads

Local residential roads are cleared after priority roads and within 24 hours after the end of a snowfall. They are not cleared to bare pavement but made safe and drivable. Cul de sacs, roads with 90 degree bends and dead end streets are left to the end of the snow clearing operations because they require a different plow that can easily manoeuvre sharp corners.

Bus stops, priority sidewalks and pedestrian crossings

Bus stops and sidewalks on priority roads or bus routes are cleared within 24 hours after the end of a snowfall with accumulation up to 15-30 cm (6-12 inches). If the snow accumulation is more than 30 cm (12 inches), it can take up to 36 hours after the end of the storm to have these areas cleared.

Frequently Asked Questions

When does the City begin its winter maintenance program?

The City starts its winter maintenance operations in the first week of November and continues until the end of March.

Will residential streets receive the same level of service no matter where they are located in the City?

All residential streets receive the same level of service within the 12-36 hour time frame after the end of a snowfall, depending on how the road is classified.

Is the City responsible for clearing snow from all roads?

The City is responsible for clearing city roads only. Regional roads such as Airport Road, Britannia Road West, Derry Road East and West, Dixie Road, Erin Mills Parkway (from North Sheridan Way to Mississauga Road) and Mississauga Road (from Turner Valley Road to Highway 407) are maintained by the Region of Peel. Additional information on Regional Roads is available at: www.peelregion.ca

What sidewalks does the City clear?

The City clears 1,300 kilometres of priority sidewalks (located on priority roads, bus routes and streets that access hospitals/schools/nursing homes). Our commitment to keeping priority sidewalk routes safe to travel on has led to improved levels of service. They are cleared within 24 hours of a snowfall ending, as compared to 36 hours in the past. We ask our residents and property owners to keep all other sidewalks safe by clearing snow in front of and adjacent to their property. If we damage sod during our sidewalk clearing operations, we ask residents to call in the spring and repairs will be scheduled in the summer.

When will snow plow damages be repaired?

The City is not responsible for damages to driveway curbs, plants or any other items placed within the city road allowance. Plow damages to city-owned trees, sod and pavement will be repaired in the summer.

Further information: www.mississauga.ca/snow

Our Levels of Service after the end of a snowfall:

Snowfall Accumulation	15 cm (6 inches) or less	15-30 cm (6-12 inches)	More than 30 cm (12 inches) or back-to-back snow storms
Priority Roads	12 hours	24 hours	More than 24 hours
Local residential roads, bus stops, priority sidewalks and pedestrian crossings	24 hours	36 hours	More than 36 hours

PLEASE ADHERE TO OUR ON-STREET PARKING RESTRICTION

Roads without parked cars are plowed faster
Remove your cars off city roads from

November 1 – March 31
2 – 6 a.m.

- Extended parking and boulevard parking are exempt
- The issuance of parking considerations may be suspended during ongoing snow clearing operations

For information on the **Snow Removal Subsidy Application Form** for low income seniors (65 or older) and low income physically disabled persons, visit:

www.mississauga.ca/snow

Call: **905-615-SNOW (7669)**

TTY: **905-896-5151**



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