

Parent Information

Thank you for registering your child(ren) in our programs. We hope you and your child have an enjoyable experience. The following information is provided to assist you with understanding our operations. Should you have any questions, please speak with the Manager on Duty at any Community Centre.

Non-Parent Participation Programs/Parents & Caregivers Waiting Outside Program Area

To enhance skill development and learning outcomes for all children, in programs where the parent/guardian is not required to physically participate; we request that parents/guardians remain outside the designated program area. Should you require additional communication about your child or the program, please speak to the instructor at the end of the class. If this is not possible the instructor will direct you to the Program Supervisor or Manager on Duty. Parents/guardians are invited to join their child on the first and last day of the program if they wish to observe.

Safe Arrival and Dismissal

Safe arrival and dismissal procedures are in place to promote the safety of children participating in registered programs as well as create a regular opportunity for Instructors to communicate information to parents/guardians.

- Parents/Guardians are responsible to ensure the safe arrival of their child into program activities.
- Parents/Guardians are required to pick up their child from the room/pool/ice surface where the program is occurring at the conclusion of the program.
- Parents/Guardians are asked to remain in the facility for any program that is less than one hour in length or is a preschool program.
- This ensures that parental support is available should a child require assistance (i.e. washroom, becomes ill, having difficulty participating).
- Children 10 years and older may arrive unescorted. Parents/Guardians need to be aware of their responsibility to ensure their child arrives at program.
- Children 10 years of age and older may be dismissed at the end of a program unescorted only if written consent is provided from a parent/guardian.

Age Requirements

We specify ages with every program to ensure healthy child development and the course content are balanced. The following outlines the requirements for the various age groups:

Preschool Programs

Children taking part in programs listed between the ages of 0 to 5 years must be the designated program age within 30 days of the program start date, including “All Year (Sept-June)” programs.

For preschool children participating without parent support, children must be fully toilet trained and able to take care of their toileting needs independently. Please ensure your child has been to the washroom prior to the start of the program.

Children and Youth Programs

Children taking part in programs listed between the ages of 5 to 14 years must be the designated program age by the end of the program session. Some programs may have specific requirements, such as by the start date of the program, due to the nature of the program.

For programs listed as “All Year (Sept-June)”, children must be the designated age by December 31.