

Squash Court Booking Procedures at the Terry Fox Fitness Centre

Players booking squash courts can do so in person or by phone (905) 615-4670, seven (7) days in advance on weekdays and week-ends starting at 7:00am.

All players booking courts must follow the City of Mississauga Squash and Racquetball Court Booking Procedures displayed by our squash courts and stated below.

Reservations:

- Courts can be reserved up to 7 days in advance either by phone or in person.
- A court time shall consist of 40 minutes to commence at the scheduled time from the clock at the reception desk.
- A player may reserve one court per day (ONLY) in his or her name.
- **Only** one court per day can be booked per phone call or in person.
- The player must give their full name and phone # to the reception staff at the time of booking.
- The player who books the court is the **Owner** of that court time and is solely responsible for that booking in the event of a No-Show.
- A member is entitled to play, **as a partner**, on as many court times per day as they like.
- A **P.A.Y.G. player** must pay the appropriate per person court fee **for each court time** that they use.

Check-In Procedures:

- Players **must** check in at the reception desk and identify them self and their playing partner(s).
- If the players booked for the court fail to sign in at the reception desk within 5 minutes, after the court's start time, the **Court Owner** (only) will be assessed one '**No Show**' and the court will become available for booking by another player.

Court Cancellations:

- For the benefit of all players we request 24 hours notice of cancellation.

No Show Policy:

- Should a Court Owner **No Show** twice within a 60 day period at a single fitness centre, their court booking privileges will be revoked for a two week period at that fitness centre.