



To unsubscribe from mailing lists/alerts, or change your password & other account information, you will need to login the portal.

How to Login/Reset Your Password

To login, simply enter your username and password in the login box located on the top-right corner of any portal page, and press "GO".

If you have forgotten your password or username, please visit the "[Lost Username/Password Page](#)", which can be accessed from within the login box on any portal page. Once on the retrieval page, you will be able to retrieve your username or reset your password.

Unsubscribe from Newsletters and email Alerts

Login the portal and click the "My Profile" link located in the top-right corner of the page.

To unsubscribe from newsletters, click the "eNewsletters" link from the left hand navigation on the "My Profile" page. Click the "edit/sign up for mailing lists" link. Unselect the newsletters you no longer wish to receive, and press the submit button.

To unsubscribe from email alerts, click the "Email Alerts" link from the left-hand navigation menu on the "My Profile" page. Click the "alert configuration" link. Unselect the email lists you no longer wish to receive, and press the submit button.

Change Account Information

Login the portal and click the "My Profile" link located in the top-right corner of the page. Click the "Personal Information" link on the "My Profile" page, and you will be taken to a form where you can change your account information.

More Information

Should you require more information or assistance, please respond to webmaster@mississauga.ca