

MINUTES



MISSISSAUGA ACCESSIBILITY ADVISORY COMMITTEE

THE CORPORATION OF THE CITY OF MISSISSAUGA

www.mississauga.ca

MONDAY, NOVEMBER 29, 2010 – 2:00 p.m.

PROGRAM ROOM 1, MISSISSAUGA VALLEY COMMUNITY CENTRE
1275 Mississauga Valley Boulevard, Mississauga, Ontario, L5A 3R8

Members Present

Councillor Katie Mahoney, Ward 8 (left at 3:05 p.m.)
Councillor Pat Saito, Ward 9
Naz Husain, Citizen Member (Vice-Chair)
Glenn Barnes, Citizen Member
Kristine Beavis, Citizen Member
Hans Bueschleb, Citizen Member
Al Cormier, Stakeholder Member

Members Absent

Rabia Khedr, Citizen Member (Chair)
Clement Lowe, Citizen Member
Carol MacEachern, Citizen Member

Staff Present

Sonja Banic, Manager, Public Affairs
James Bisson, Manager, Mobile Licensing Enforcement
Lori-anne Bonham, Project Coordinator, Landscape Architecture
Frank Buckley, Parks Manager South District
Lawrence Franklin, Urban Designer, Development & Design Division
Lydia Kowalyk, Senior Buyer
Raymond Lau, Roadway Programmer
Marian Matson, Supervisor, Building Inspection
Suzanne Noga, Acting Staffing & Development Consultant, Corporate HR
Ken Owen, Director of Facilities & Property Management
Nigel Roberts, Manager Departmental Systems IT
Pamela Shanks, Corporate Policies Analyst
Diana Simpson, Accessibility Coordinator
Sacha Smith, Legislative Coordinator
Allison Stark, Technical Business Analyst
Alana Tyers, Transit Planner

CONTACT PERSON: Julie Lavertu, Legislative Coordinator
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CALL TO ORDER – 2:08 p.m.

Councillors Saito and Mahoney thanked Committee members for serving on the Accessibility Advisory Committee (AAC) during the past term and acknowledged Mr. Bueschleb, who resigned from the AAC at this meeting.

Ms. Husain thanked Councillors Saito and Mahoney for their work on the AAC.

DECLARATIONS OF DIRECT (OR INDIRECT) PECUNIARY INTEREST - Nil

APPROVAL OF AGENDA

Ms. Simpson requested to speak about Inspiration Lakeview in “Other Business.”

Mr. Bisson requested that Item 13 (Email messages dated October 17, 2010 from Councillor Pat Saito, Ward 9, regarding Accessible Taxi Script Program) be moved up on the agenda and considered after the deputation.

Approved as amended (K. Mahoney)

DEPUTATION

- A. Suzanne Adamkowski, the Manager of Client Relations at the PRESTO Project Office, presented a PowerPoint presentation regarding PRESTO’s accessibility features and Customers’ Panel, including its goals and recruitment strategies.

Ms. Adamkowski reported that PRESTO is designed to current accessibility standards and guidelines and designed to allow customers with disabilities to be self-reliant and able to use the system at their own convenience with independence, dignity, and ease. PRESTO established an Accessibility Advisory Group, made up of municipal/regional transit agencies representatives and accessibility organizations, to provide input on various components of PRESTO.

PRESTO involves a contact-less, audible chip card. PRESTO’s website meets WCAG 1.0 (staff are striving to meet WCAG 2.0 AA) and contains American sign language videos with audio commentary. PRESTO staff are committed to continuous improvement and have drafted a strategy on this matter.

Ms. Adamkowski reported that PRESTO staff are currently recruiting PRESTO users, including people with disabilities, for a Customers’ Panel. This Panel will provide feedback on existing services, service enhancements, equipment changes, and customer communications. Ms. Adamkowski encouraged AAC

members to contact her or the Legislative Coordinator if they are interested.

Committee members questioned Ms. Adamkowski about the participation of disabled transit providers in PRESTO, paying for PRESTO with credit and debit cards and cell phones, providing safe and private balance checking options for visually impaired PRESTO users, and improving PRESTO as a whole.

Ms. Stark provided a brief update on Mississauga Transit's plans for PRESTO and its expansion on GO Transit routes in the City of Mississauga.

ITEMS FOR INFORMATION

13. Email messages dated October 17, 2010 from Councillor Pat Saito, Ward 9, regarding Accessible Taxi Script Program.

Mr. Bisson advised that the Region of Peel is currently working on licensing accessible taxis and that the agreement should be ready by next week. All taxi companies in the Region of Peel will be able to join the taxi script program and offer their services to people with disabilities. Currently, there are 250 people on TransHelp's waiting list and 31 accessible cabs for on-demand service.

Mr. Bisson stated that all taxi companies receive a 6-hour training course on dealing with people with disabilities. If Mississauga residents with disabilities experience any problems or issues with taxi companies, they should contact him.

Recommendation

AAC-0039-2010

That the email messages dated October 17, 2010 from Councillor Pat Saito, Ward 9, regarding Accessible Taxi Script Program be received.

Received (P. Saito)

MATTERS TO BE CONSIDERED

1. Minutes of the previous meeting – September 13, 2010

Approved (G. Barnes)

2. 2011 Meeting Dates for AAC and FADS

Memorandum dated November 8, 2010 from Julie Lavertu, Legislative Coordinator, to advise the Chair and Members of the Accessibility Advisory Committee and Facility Accessibility Design Subcommittee of the meetings

scheduled in 2011.

Recommendation

AAC-0030-2010

That the memorandum dated November 8, 2010 from Julie Lavertu, Legislative Coordinator, advising the Chair and Members of the Accessibility Advisory Committee and Facility Accessibility Design Subcommittee of the meetings scheduled in 2011, be received.

Received (G. Barnes)

NEW BUSINESS

3. Mississauga Accessibility Plan

Memorandum dated November 3, 2010 and Progress Report dated November 12, 2010 from Diana Simpson, Accessibility Coordinator, on an update regarding the City of Mississauga Accessibility Plan.

Ms. Simpson provided an overview of her Progress Report and noted that she is drafting a full plan that will be discussed at the AAC's next meeting.

Mr. Barnes asked for clarification about Mississauga Transit's MiWay buses and their accessibility features.

Ms. Tyers explained that MiWay is a branding refresher for Mississauga Transit that created a hierarchy between express and lower tier bus routes. Launched in October 2010, MiWay does not incorporate new accessibility features. Ms. Tyers noted that 63% of the Mississauga Transit system is accessible and that more accessibility improvements are expected in 2011, including the installation of more concrete pads and the improvement of sidewalks.

Recommendation

AAC-0031-2010

That the memorandum dated November 3, 2010 and Progress Report dated November 12, 2010 from Diana Simpson, Accessibility Coordinator, on an update regarding the City of Mississauga Accessibility Plan be received.

Received (K. Beavis)

4. Budget Request from Road Safety Mississauga for Traffic Calming

Correspondence dated October 12, 2010 from Jim Harries, Chair, Road Safety Mississauga, requesting support in seeking a budget allocation for a pilot project

for traffic calming.

Councillor Saito, who is also a member of the Road Safety Mississauga Committee, requested that AAC members support this request. She noted that traffic calming is one of the most common requests received by Councillors and that the pilot project would operate out of the Transportation and Works Department. Councillor Saito added that the AAC would be consulted about accessibility-related traffic calming matters. If the pilot project succeeds, Council may decide to fund it for more than one year.

Councillor Saito noted that there are fifteen traffic calming techniques that could be used, including roundabouts and removable speed humps. She added that traffic calming needs to focus on neighbourhoods, rather than individual streets.

Committee members spoke about the budget request, whether a full-time staff person was necessary, the effectiveness of different traffic calming methods, and how other jurisdictions have successfully implemented traffic calming.

Councillor Saito noted that traffic calming projects are time intensive and require a lot of public consultation. She noted that the full-time staff person would be setting up and managing the entire program which would be time consuming.

Recommendation

AAC-0032-2010

That Council be advised that the Accessibility Advisory Committee supports Road Safety Mississauga's September 28, 2010 motion that the Budget Committee be requested to allocate funding for one full-time contract staff position in the Traffic Engineering and Operations section of the Transportation and Works Department's 2011 operating budget and business plan, to coordinate the implementation of a Traffic Calming pilot project, as well as a \$100,000 capital budget allocation to fund the construction or purchase of components for that pilot project.

Direction (A. Cormier)

ACCESSIBILITY FOR ONTARIANS WITH DISABILITIES ACT, 2005 (AODA) – ACCESSIBILITY STANDARDS

5. Proposed Transportation Standard

Correspondence dated October 12, 2010 from Martin Powell, Commissioner, Transportation and Works, regarding Mississauga Transit's response to the proposed transportation standard.

Mr. Cormier noted that he was disappointed with the courtesy seating proposal.

Recommendation

AAC-0033-2010

That the correspondence dated October 12, 2010 from Martin Powell, Commissioner, Transportation and Works, regarding Mississauga Transit's response to the proposed transportation standard be received.

Received (P. Saito)

6. Proposed Integrated Accessibility Regulation

Correspondence dated October 13, 2010 from Norman Sandberg, President, Association of Municipalities of Ontario (AMO), regarding AMO's response to the proposed Integrated Accessibility Regulation as posted on the Regulatory Registry.

Further to a question from Committee members, Ms. Simpson indicated that the AMO has not yet received a response from the government to their letter.

Recommendation

AAC-0034-2010

That the correspondence dated October 13, 2010 from Norman Sandberg, President, Association of Municipalities of Ontario (AMO), regarding AMO's response to the proposed Integrated Accessibility Regulation as posted on the Regulatory Registry be received.

Received (P. Saito)

7. Ontario Regulation 429/07 - Accessible Customer Service Standard

Ms. Simpson provided an update on behalf of Shawn Slack, Director of Customer and Business Services. She indicated that an Accessible Customer Service Sustainment Plan was in place and that election workers for the 2010 municipal election were trained on accessible customer service using a video as a key tool.

8. Accessible Built Environment Standard

No update at this time.

SUBCOMMITTEE REPORTS

9. Facility Accessibility Design Subcommittee Report from the meeting of September 20, 2010

Recommendation – New Municipal Park, 7150 Saint Barbara Boulevard

AAC-0035-2010

1. That the proposed concept for the New Municipal Park at 7150 Saint Barbara Boulevard, as presented by Stephanie Snow, Harrington McAvan Ltd., Landscape Architects, to the Facility Accessibility Design Subcommittee on September 20, 2010, be received.
2. That subject to the suggestions contained in the Facility Accessibility Design Subcommittee Report dated September 20, 2010 titled New Municipal Park, 7150 Saint Barbara Boulevard, the Facility Accessibility Advisory Subcommittee is satisfied with the preliminary design as presented.

Recommendation – Special Needs Garden, Riverwood Park, 4300 Riverwood Park Lane

AAC-0036-2010

1. That the proposed concept for the Special Needs Garden at The Riverwood Conservancy, as presented by Douglas Markoff, Executive Director, The Riverwood Conservancy, and Rod MacDonald, Landscape Architect for The Landplan Collaborative Ltd., to the Facility Accessibility Design Subcommittee on September 20, 2010, be received.
2. That the Facility Accessibility Design Subcommittee is satisfied with the proposed concept of the Special Needs Garden at The Riverwood Conservancy, as presented.
3. That the Mississauga Accessibility Advisory Committee visit the Special Needs Garden in 2011 once this project is complete.

Approved (A. Cormier)

10. Promotional Awareness Subcommittee Report from the meeting of November 4, 2010

Ms. Simpson indicated that planning for the National Access Awareness Week event would begin in early 2011 and asked Committee members to provide her with their feedback about speakers, topics, and other details.

Recommendation

AAC-0037-2010

That the Report dated November 4, 2010 from the Promotional Awareness Subcommittee be received and that the recommendations be supported as follows:

- a. That further efforts to integrate accessibility criteria into existing City of Mississauga internal awards programs be pursued.
- b. That the award categories, award eligibility, and judging criteria of the Mississauga Urban Design Awards be strengthened to incorporate accessibility criteria.
- c. That partnering with a community based organization for the implementation

- of an accessibility awards program be investigated.
- d. That a formal, separate Accessibility Awards Program not be implemented at this time.
 - e. That the Exceptional Accessible Customer Service Award continue to be implemented.

Approved (G. Barnes)

REGION OF PEEL ACCESSIBILITY ADVISORY COMMITTEE

11. Citizen Members Naz Husain and Glenn Barnes will provide a verbal update.

Ms. Husain and Mr. Barnes advised that there was no update, as the Region of Peel's AAC had not met since September 2010.

PENDING WORK PLAN ITEMS

12. Pending work plan items dated November 29, 2010

Further to a comment by Ms. Husain, Ms. Simpson confirmed that there would be a number of visits for the AAC in 2011, but noted that this would be manageable.

Mr. Barnes asked Ms. Simpson to elaborate on the Accessibility Staff Working Group meeting on November 1, 2010 and the standards expected in 2011.

Mr. Barnes spoke about the lack of accessibility at some Mississauga food banks and asked if this would fall within the AAC's and the City's scope. Councillor Saito stated that most food banks in Mississauga are run by boards and churches and cannot find good locations because of limited funds. Councillor Saito recommended that Mr. Barnes share his concerns with the Region of Peel.

Recommendation

AAC-0038-2010

That the pending work plan items dated November 29, 2010 be received for information.

Received (G. Barnes)

OTHER BUSINESS

Ms. Simpson encouraged AAC members to attend the upcoming Inspiration Lakeview visioning sessions.

Councillor Saito updated the AAC on Mississauga's first outdoor fitness circuit in Lake Aquitaine Park. The equipment is installed and two pieces are designed for people in wheelchairs. The circuit is on an accessible and safe rubber matting surface and has been very popular with all age groups and fitness levels.

DATE OF NEXT MEETING(S)

Accessibility Advisory Committee (AAC) on Monday, February 7, 2011 at 2:00 p.m. in Program Room 1, Mississauga Valley Community Centre.

Facility Accessibility Design Subcommittee (FADS) on Monday, February 14, 2011 at 1:30 p.m. in Committee Room D, 2nd Floor, Civic Centre.

ADJOURNMENT – 3:50 p.m.