

MINUTES



MISSISSAUGA ACCESSIBILITY ADVISORY COMMITTEE

THE CORPORATION OF THE CITY OF MISSISSAUGA

www.mississauga.ca

MONDAY, FEBRUARY 6, 2012 – 2 p.m.

**PROGRAM ROOM 1, MISSISSAUGA VALLEY COMMUNITY CENTRE
1275 Mississauga Valley Boulevard, Mississauga, Ontario, L5A 3R8**

MEMBERS PRESENT: Rabia Khedr, Citizen Member (CHAIR)
Carol MacEachern, Citizen Member (VICE-CHAIR)
Councillor Pat Saito, Ward 9
Glenn Barnes, Citizen Member
Naz Husain, Citizen Member
Melanie Taddeo, Citizen Member
Clement R. Lowe, Citizen Member
Darrin Ballard, Stakeholder Member
Mike Parris, Stakeholder Member
Amy E. Wilkinson, Stakeholder Member

MEMBERS ABSENT: Councillor Katie Mahoney, Ward 8
Carol-Ann Chafe, Citizen Member

STAFF PRESENT: Frank Buckley, Manager, Parks South District
Jayne Culbert, Older Adult Coordinator
Lawrence Franklin, Urban Designer
Laila Gabiazon, Project Manager, Facilities and Property Management
Virginia Kalapaca, Project Coordinator Landscape Architect
Lydia Kowalyk, Senior Buyer
Ann Lehman-Allison, Public Affairs Specialist
Betty Mansfield, Area Manager, Library Services
Suzanne Noga, Learning and Development Consultant
Linda Rampen, Aquatics Supervisor
Nigel Roberts, Manager Departmental Systems IT
Farhad Shahla, Transportation Project Engineer
Pamela Shanks, Corporate Policies Analyst
Diana Simpson, Accessibility Coordinator
Frank Spagnolo, Manager, Plan Examination Services
Alana Tyers, Transit Planner
Andrea Wilson-Peebles, Legal Counsel

CONTACT PERSON: Karen Morden, Legislative Coordinator
Legislative Services Division, Telephone: 905-615-3200, ext. 5423, Fax: 905-615-4181
karen.morden@mississauga.ca

CALL TO ORDER – 2:07 p.m.

DECLARATIONS OF DIRECT (OR INDIRECT) PECUNIARY INTEREST – Nil

APPROVAL OF AGENDA

There were two requests for additional agenda items under “Other Business”.

Rabia Khedr, Citizen Member and Chair, requested to speak about an upcoming event.

Glenn Barnes, Citizen Member, requested to provide an update on the Rick Hansen Event.

Approved (N. Husain)

DEPUTATIONS

- A. Item 2 Jayne Culbert, Coordinator, Older Adult Plan, with respect to the Mississauga Older Adult Plan: 2011 Update/2012 Initiatives.

Ms. Culbert gave a Powerpoint presentation entitled, “Mississauga Older Adult Plan: 2011 Update/2012 Initiatives. She provided a 2011 update and discussed the Vision of the Older Adult Plan, guiding principles, programming, diversity and inclusion, the Active Assist Program, the development of a new fees policy, marketing, community partnerships, an overview of various events in 2011, and 2011 grants that were applied for and received. Ms. Culbert noted that 2011 was a very busy and successful year with respect to the implementation of the Older Adult Plan.

Ms. Culbert then discussed the 2012 initiatives for the Older Adult Plan, which included the implementation of the new fees policy, the addition of 4,000 spaces in the Active Assist Program, marketing, expansion of community partnerships, transportation, making neighbourhoods accessible, 2012 grants that were applied for and received, media opportunities, and upcoming events that will be implemented in 2012. Ms. Culbert noted that the Older Adult Plan is intended to keep seniors healthy, active, engaged, and connected.

Naz Husain, Citizen Member expressed that she was impressed with the number of services for older adults in Mississauga, as listed in the Older Adult Plan, and there was general consensus from the Committee.

MATTERS TO BE CONSIDERED

1. Minutes of the Previous Meeting – November 28, 2011

Approved (M. Taddeo)

2. Older Adult Plan: 2011 Update/2012 Initiatives

Power Point presentation prepared by Jayne Culbert, Coordinator, Older Adult Plan, with respect to the Older Adult Plan: 2011 update and 2012 initiatives.

Recommendation

AAC-0001-2012

That the Older Adult Plan: 2011 Update/2012 Initiatives PowerPoint presentation, presented by Jayne Culbert, Coordinator, Older Adult Plan, at the Mississauga Accessibility Advisory Committee on February 6, 2012, be received.

(AAC-0001-2012)

Received (G. Barnes)

3. City of Mississauga Accessibility Plan: 2011 Annual Report, 2012-2017 Initiatives

Memorandum dated January 26, 2012 by Diana Simpson, Accessibility Coordinator, with respect to the City of Mississauga Accessibility Plan: 2011 Annual Report, 2012-2017 Initiatives.

Ms. Simpson gave an overview of her memorandum and discussed various highlights, which included a new Vision Statement for the Mississauga Accessibility Plan, the provision of a 5 year plan with reports to be made annually, the 40 items listed as successes, visioning strategies, and the inclusion of the MiWay Accessibility Plan.

Alana Tyers, Transit Planner, provided an overview of the MiWay Accessibility Plan and provided highlights and successes which included that the Mississauga Transit fleet is now 100% accessible, that bus routes are currently 87% accessible with the goal of them being 100% accessible in 2012, that existing policies had been revised to improve accessibility, and that there would be staff training on accessibility.

Ms. Simpson asked the Committee for support of the City of Mississauga Accessibility Plan: 2011 Annual Report, 2012-2017 Initiatives.

Recommendation

AAC-0002-2012

1. That the Memorandum dated January 26, 2012 from Diana Simpson, Accessibility Coordinator, with respect to the City of Mississauga Accessibility Plan: 2011 Annual Report, 2012-2017 Initiatives, be received; and
2. That the Mississauga Accessibility Advisory Committee supports the City of Mississauga Accessibility Plan: 2011 Annual Report, 2012-2017 Initiatives. (AAC-0002-2012)

Received (N. Husain)

4. Review of Site Plans for Private Sector Development Initiatives

Corporate Report dated January 9, 2012 from Brenda Breault, Commissioner of Corporate Services and Treasurer, with respect to the review of site plans for private sector development initiatives.

Rabia Khedr, Citizen Member and Chair, reviewed the Corporate Report and Recommendation which reads:

That the Facility Accessibility Design Subcommittee (FADS) continue with its mandate to review municipal facility projects (new builds and major renovation projects), and that accessibility reviews for site plans of private sector development initiatives remain with the Development and Design Division of the Planning & Building Department.

There was Committee discussion regarding why the recommendation had been made. It was noted that it was due to staff workload and that the design team was actively using Universal Design Principles and the Accessibility Design Manual. It was suggested that input from the Accessibility Advisory Committee and the Facility Accessibility Design Subcommittee (for private sector development) would be valuable in certain cases, at the discretion of the Development and Design Division, as required.

Discussion ensued regarding a mechanism to organize and coordinate requests for FADS input. It was suggested that the Committee share contact information, offer support on an informal basis, and that FADS hold an orientation meeting with Development and Design Division staff.

Recommendation

AAC-0003-2012

1. That the Facility Accessibility Design Subcommittee (FADS) continue with its mandate to review municipal facility projects (new builds and major renovation projects), and that accessibility reviews for site plans of private sector development initiatives remain with the Development and Design Division of the Planning and Building Department;
2. That the Development and Design Division of the Planning and Building Department consult with the Mississauga Accessibility Advisory Committee, on a voluntary, informal, and as-needed basis, to obtain feedback regarding accessibility reviews for site plans of private sector development initiatives; and
3. That the Mississauga Accessibility Advisory Committee's Facility Accessibility Design Subcommittee (FADS) meet with staff from the Development and Design Division of the Planning and Building Department at a future FADS meeting to discuss facility accessibility initiatives; for example, guidelines in the City of Mississauga's Accessibility Design Handbook.
(AAC-0003-2012)

Approved (C. MacEachern)

5. Annual National Access Awareness Event

Diana Simpson, Accessibility Coordinator, spoke to the Annual National Access Awareness Event to be held on Monday, June 4, 2012 in lieu of the June 4, 2012 Accessibility Advisory Committee meeting. Ms. Simpson noted that there would be guest speakers and the event would be held at the Mississauga Valley Community Centre.

ACCESSIBILITY FOR ONTARIANS WITH DISABILITIES ACT, 2005 (AODA)

(A) Integrated Accessibility Standards Regulation

Ms. Simpson provided a brief verbal update and noted that staff is continuing to work on this matter for the foreseeable future. Additionally, Ms. Simpson noted some of the staff who would be working on the project, as follows:

Ann Lehman-Allison, Public Affairs Specialist
Alana Tyers, Transit Planner
Suzanne Noga, Manager, People Planning
Pamela Shanks, Corporate Policies Analyst
Nigel Roberts, Manager Departmental Systems IT
Andrea Wilson-Peebles, Legal Counsel
Lydia Kowalyk, Senior Buyer

The Project Team gave a brief overview of the various aspects of the project and what roles they would play with respect to IASR implementation.

(B) Ontario Regulation 429/07, Accessible Customer Service Standard

Ms. Simpson noted that the Accessible Customer Service Standard has been implemented.

(C) Accessible Built Environment Standard – No update

(D) Accessibility Standards Advisory Council of Ontario

The Chair noted that her appointment to the Accessibility Standards Advisory Council of Ontario was for one year and that elections would be held annually.

SUBCOMMITTEE REPORTS - Nil

REGION OF PEEL ACCESSIBILITY ADVISORY COMMITTEE

Glenn Barnes and Naz Husain, Citizen Members, provided a brief verbal update.

Ms. Husain noted that the Region of Peel Accessibility Committee would be working on a strategic plan revision.

Mr. Barnes commented on the International Day of Disabled Persons Event with respect to customer service standards. Private sector organizations were invited to the event for information purposes and the organizations expressed interest in possible connections for staff training. As well, Mr. Barnes mentioned that he is concerned about the lack of specific requirements in the Accessible Customer Service Regulation regarding training methods and content.

PENDING WORK PLAN ITEMS

6. Pending Work Plan Items dated February 6, 2012

Ms. Simpson highlighted some successes including the Culture Heritage Awards of Excellence, the Urban Design Awards, and the completion of the Facilities and Property Management FADS update lunch and learn session which was held on January 25, 2012.

Recommendation
AAC-0004-2012

That the pending work plan items dated February 6, 2012, be received.

(AAC-0004-2012)

Received (G. Barnes)

ITEMS FOR INFORMATION

7. Peel Regional Police Press Release: Peel Police – Accessibility for Ontarians with Disabilities Act (A.O.D.A.)

Correspondence dated January 25, 2012 from Councillor Pat Saito, Ward 9, with respect to the Peel Regional Police press release, entitled Peel Police – Accessibility for Ontarians with Disabilities Act (A.O.D.A.).

Councillor Pat Saito, Ward 9, commented that the Peel Regional Police had launched a new web site and noted its improvements, the link for accessibility to police information and that the Peel Regional Police were seeking feedback on the new web site.

Recommendation

AAC-0005-2012

That the correspondence dated January 25, 2012 from Councillor Pat Saito, Ward 9, with respect to the Peel Regional Police press release, entitled Peel Police – Accessibility for Ontarians with Disabilities Act (A.O.D.A.), be received. (AAC-0005-2012)

Received (N. Husain)

8. The Riverwood Conservancy Enabling Garden

Correspondence dated November 28, 2011 from Douglas Markoff, Executive Director of The Riverwood Conservancy, with respect to the opening of The Riverwood Conservancy Enabling Garden in the spring of 2012.

Recommendation

AAC-0006-2012

That the correspondence dated November 28, 2011 from Douglas Markoff, Executive Director, The Riverwood Conservancy, with respect to the opening of The Riverwood Conservancy Enabling Garden in the spring of 2012, be received. Ward 6

(AAC-0006-2012)

Received (N. Husain)

OTHER BUSINESS

9. Accessibility in Swim Programs

Rabia Khedr, Citizen Member and Chair, addressed the committee and staff working group with respect to the City of Mississauga's accessibility policy and training requirements of instructors in Aquafit programs.

Ms. Khedr noted satisfaction with the instructor and gave suggestions with respect to making the program more accessible including toning down the music as it is at a large facility and noise is a factor and to ensure that the instructor is on deck and using a clear voice.

Linda Rampen, Aquatics Supervisor, attended the meeting to provide information. Ms. Rampen agreed that acoustics are a difficult issue to resolve. Additionally, she outlined and explained the training and teaching techniques that the Instructors had to complete. Ms. Rampen noted that the Instructors used a holistic approach and were very focused on meeting the needs of individuals. She also noted that Instructors are taught different communication techniques, using both verbal and visual cues, and that a support person would be welcome. Ms. Rampen noted that Instructors should be wearing headsets to amplify their voices and could suggest that it become a standard practice.

Mr. Barnes suggested that a future mandate of the AAC could be providing advice on programming, not just on policy.

10. Group Home By-Law

Rabia Khedr, Citizen Member and Chair, verbally addressed the committee and staff working group with respect to the City of Mississauga's by-law relating to the proximity of group homes and noted a recent Human Rights Tribunal from the City of Toronto.

Andrea Wilson-Peebles, Legal Counsel, explained the by-law to the Committee.

Ms. Khedr requested to have the by-law sent to her so that she could review.

11. Connect Learning Centre

Melanie Taddeo, Citizen Member and Founder/Director of the Connect Learning Centre, Mississauga Accessibility Advisory Committee, provided an update of upcoming initiatives at the Connect Learning Centre.

12. World Report on Disability

Naz Husain, Citizen Member provided highlights with respect to the WHO World Report on Disability and provided a document to the Committee entitled, "World Report on Disability, Factsheet: Main Messages and Recommendations".

Recommendation

AAC-0007-2012

That the document entitled World Report on Disability, Factsheet: Main Messages and Recommendations, presented by Naz Husain, Citizen Member, at the Mississauga Accessibility Advisory Committee on February 6, 2012, be received.

(AAC-0007-2012)

Received (G. Barnes)

13. Fundraiser

Rabia Khedr, Citizen Member and Chair, spoke to an upcoming fundraising event to be held on March 3, 2012.

14. Rick Hanson Event

Glenn Barnes, Citizen Member, spoke with respect to the Rick Hansen Event and commented that the event raised \$15,000 to be donated to the City and that the City would match the amount to be used to purchase accessible fitness equipment.

DATE OF NEXT MEETING(S)

Monday, February 13, 2012, 2 p.m. – Facility Accessibility Design Subcommittee meeting, Committee Room A, 2nd floor, Civic Centre

Monday, March 5, 2012, 2 p.m. – Mississauga Accessibility Advisory Committee meeting, Program Room 1, Mississauga Valley Community Centre

ADJOURNMENT – 4:15 p.m.