



MINUTES

MISSISSAUGA ACCESSIBILITY ADVISORY COMMITTEE

MONDAY, JUNE 8, 2009

PROGRAM ROOM 1, MISSISSAUGA VALLEY COMMUNITY CENTRE
1275 Mississauga Valley Boulevard, Mississauga, ON L5A 3R8
www.mississauga.ca

Members Present:

Councillor Katie Mahoney, Ward 8
Rabia Khedr, Citizen Member (Chair)
Glenn Barnes, Citizen Member
Kristine Beavis, Citizen Member
Hans Bueschleb, Citizen Member
Carol-Ann Chafe, Citizen Member
Al Cormier, Chair Transportation Accessibility Standards Development
Committee
Jim Hardman (The Canadian Hearing Society)
Clement Lowe, Citizen Member
Nazira Remtulla, Citizen Member

Members Absent:

Councillor Pat Saito, Ward 9
Naz Husain, Citizen Member (Vice-Chair)

Staff Present:

Lori-anne Bonham, Project Coordinator, Landscape Architecture
Finola Pearson, Public Affairs Specialist
Lawrence Franklin, Urban Designer, Development & Design Division
Diana Simpson, Accessibility Coordinator
Nigel Roberts, Manager Departmental Systems IT
Raymond Lau, Infrastructure Programmer
Mickey Frost, Manager, Transit Operations
Alana Tyers, Transit Planner
Lisa Boyce-Gonsalves, Community Child and Youth Consultant
Antonietta DiSalvo, Staffing & Development Consultant, Corporate HR
Iris Albreish, Administrative Assistant, Transportation Asset Management
Marian Mattson, Supervisor, Building Inspection
Evelyn Eichenbaum, Legislative Coordinator, Office of the City Clerk

CALL TO ORDER – 2:05 p.m.

DECLARATIONS OF DIRECT (OR INDIRECT) PECUNIARY INTEREST - NIL

DEPUTATIONS

A. Mississauga Transit Operators Announcing All Stops

Mickey Frost, Manager, Transit Operations, introduced the video that has been utilized to train the Mississauga Transit Operators about announcing all stops. The video began with an introductory message from Rabia Khedr, Chair, on behalf of the Accessibility Advisory Committee, then proceeded with an overview of the legislative background pertaining to the AODA. The video continued at length with operational instructions for Mississauga Transit drivers on announcing forthcoming bus stops.

In response to a question about the whether low compliance of this policy has resulted in any disciplinary action, Mr. Frost responded that disciplinary action does not take place until a third incident of low compliance occurs through the audit process. Due to the number of transit drivers, the likelihood of a third incident will possibly occur during the next audit.

Mr. Frost also described the intricacies involved in the implementation of this program taking into account Ministry of Labour and union requirements in meeting the expectations of the Ontario Human Rights Commission.

Jim Hardman noted that he hopes that after completion of this temporary program, the “next stop” signs are left in place as a visual cue for people with hearing loss. Mr. Frost said that a decision has not been made about the signs, but the automated system will have both audio and visual components to announce upcoming stops.

Committee members concluded by emphasizing that they are still committed to working with Mississauga Transit to achieve an attitudinal shift. A suggestion was made to remind patrons to thank drivers for calling out stops.

MATTERS CONSIDERED:

1. Administrative Matters:

1.1 Confirmation / Additions to the Agenda of this Meeting

The following items were added to the agenda under "Other Business":

- 9.1 Portable washroom facilities in City parks
- 9.2 The Hurontario Street Main Street study
- 9.3 The upcoming Wheels in Motion event

Approved (Hans Bueschleb)

MG.26

1.2 Minutes of Previous Meeting – April 20, 2009

On a motion by Glenn Barnes, the minutes of the Accessibility Advisory Committee meeting held on April 20, 2009 were adopted as presented.

Adopted (Glenn Barnes)
MG.26

2. Business Arising out of Previous Meeting(s)

2.1 Mississauga Transit Operators Announcing All Stops

2.1.1 Mickey Frost, Manager, Transit Operations, presented the video that was produced to train the Mississauga Transit Operators about Announcing All Stops.

2.1.2 E-mail from Martin Powell in response to Councillor Saito's inquiry about transit operator compliance for the manual announcement of bus stop locations.

Received for Information (Councillor Katie Mahoney)
See recommendation AAC-0025-2009
CS.12.DIS / CS.12.INF

3. New Business - Nil

4. Accessibility for Ontarians with Disabilities Act, 2005 (AODA) Standards

4.1 Transportation Accessibility Standards

Al Cormier noted that the Transportation Standard is still undergoing interministerial review within the provincial government.

4.2 Ontario Regulation 429/07 - Accessibility Standards for Customer Service

Antonietta DiSalvo spoke to the corporate accessibility training program entitled "May I Help You?" Staff consulted with Diana Simpson as well as the AAC's Corporate Policies and Procedures Subcommittee regarding the program. Staff hope to launch the e-learning in late June or early July. Those staff members who do not have access to a computer will have face-to-face training arranged for them.

4.3 Built Environment Accessibility Standards

Communiqué regarding the Accessible Built Environment Standards Development Committee Meeting #9 on May 11 and 12, 2009.

Diana Simpson indicated that the draft initial standard was to be submitted at the end of May. Public consultation should follow shortly.

4.4 Employment Accessibility Standards

4.4.1 Corporate Report dated April 24, 2009 from the Commissioner of Corporate Services and Treasurer with respect to the Initial Proposed Employment Accessibility Standard.

4.4.2 Copy of letter dated May 20, 2009 from the Association of Municipalities of Ontario to Madeleine Meilleur, Minister of Community and Social Services, regarding the draft Employment Standard.

4.5 Information and Communications Accessibility Standards

No update at this time.

Recommend Receipt (Glenn Barnes)
See recommendation AAC-0025-2009
CS.12.DIS / CS.12.INF

5. Subcommittee Reports

5.1 Facility Accessibility Design Subcommittee Report dated May 21, 2009 - Preliminary Design for BRT bus station design.

Recommendation:

1. That the preliminary design of Bus Rapid Transit stations as presented by Scott Anderson, Senior Project Manager, Bus Rapid Transit, Transportation Project Office; Scott Bowers, McCormick Rankin Corporation; and Bob Topping, Designable Environments, to the Facility Accessibility Design Subcommittee at its meeting on May 21, 2009, be received for information.
2. That subject to the suggestions contained in the Facility Accessibility Design Subcommittee Report dated May 21, 2009 titled Bus Rapid Transit Project – Preliminary Design, the Facility Accessibility Design Subcommittee is satisfied with the preliminary design as presented.

Supported (Carol-Ann Chafe)
See recommendation AAC-0026-2009
MG.26.FAC

- 5.2 Facility Accessibility Design Subcommittee Report dated May 21, 2009 - Design Guidelines and Site Plan Requirements: New Dwellings, Replacement Housing and Additions, and the Urban Design Handbook for Low-Rise Multiple Dwellings

Recommendation:

1. That the Design Guidelines and Site Plan Requirements: New Dwellings, Replacement Housing and Additions, and Urban Design Handbook for Low-Rise Multiple Dwellings as presented by Lawrence Franklin, Urban Designer, Development and Design Division, to the Facility Accessibility Design Subcommittee at its meeting on May 21, 2009, be received for information.
2. That upon approval of the Provincial Accessible Built Environment Standard, the Development and Design Division of the Planning and Building Department be recommended to revise the publications: "Design Guidelines and Site Plan Requirements: New Dwellings, Replacement Housing and Additions", and "Urban Design Handbook for Low-Rise Multiple Dwellings" so that these documents are in compliance with the Standard.

Supported (Councillor Katie Mahoney)
See recommendation AAC-0027-2009
MG.26.FAC

- 5.3 Corporate Policies and Procedures Subcommittee Report dated May 28, 2009 - Presentation of the E-learning module of Accessible Customer Service Training

Recommendation:

1. That the report from the Corporate Policies and Procedures Subcommittee dated May 28, 2009, be received for information.
2. That subject to the suggestions made at its meeting on May 28, 2009, the Corporate Policies and Procedures Subcommittee is satisfied with the draft City of Mississauga e-learning module of Accessible Customer Service Training, as presented by Antonietta DiSalvo, Staffing & Development Consultant.

Supported (Carol-Ann Chafe)
See recommendation AAC-0028-2009
CA.24.SER

5.4 Promotional Awareness Subcommittee Report dated May 28, 2009 -
Potential Accessibility Awards

Recommendation:

1. That the report from the Promotional Awareness Subcommittee dated May 28, 2009, regarding potential accessibility awards, be received for information.

Received (Al Cormier)

See recommendation AAC-0025-2009
PR.04

6. Peel Region Accessibility Advisory Committee

Glenn Barnes noted that the committee had been given the opportunity to review the customer service presentation prepared for regional staff intranet training.

7. Pending Work Plan Items

Pending Work Plan Items Report dated June 8, 2009 on the status of items emanating out of previous Accessibility Advisory Committee meetings.

Received (Carol-Ann Chafe)

See recommendation AAC-0025-2009
MG.26.INF

8. Items for Information

Staff noted that in future, information items would be distributed electronically to AAC members as they are received, and would not be held for inclusion in an upcoming AAC agenda. If AAC members would like any of these information items included in an agenda for further discussion at an AAC meeting, they can do so by advising the legislative coordinator of their request. This process will provide for more timely distribution of materials and mirror a similar process in place for Council. A request was made to continue to include any information items emanating from the City of Mississauga in the agenda.

- 8.1 News Release dated April 17, 2009 from the Peel District School Board concerning students from Applewood School and Stephen Lewis Secondary School "signing" anthems at a Blue Jays game.
- 8.2 News Release dated April 22, 2009 from the City of Mississauga regarding Success in the City – 2008 highlights.
- 8.3 News Release dated April 22, 2009 from the City of Mississauga announcing approval of the Strategic Plan.

- 8.4 Promotional material for the Recreation-able inclusive recreation forum in Thunder Bay from Sept. 30-Oct. 2, 2009.
- 8.5 Promotional material concerning the Tetra Society Technology Forum on June 18, 2009.
- 8.6 Media Release dated May 13, 2009 from Peel Region concerning Universal Accessibility Standards for Future Social Housing Developments.

Received for Information (Nazira Remtulla)
See recommendation AAC-0025-2009
MG.26.INF / TS.09

9. Other Business

9.1 Portable washroom facilities in City parks

Rabia Khedr expressed concern about the lack of accessible washrooms at some outdoor recreational facilities. She also mentioned a concern about hygiene issues. Lori-anne Bonham explained that washroom facilities are provided in City parks as: 1) permanent facilities built in high-level community destinations (locations determined through Washroom Study and formal assessment process); 2) portable units provided in conjunction with sports organizations; and 3) event groups making arrangements for specific special events. Ms. Bonham indicated that washrooms are visited daily to ensure sufficient supplies and are cleaned several times per week. Any concerns about washroom cleanliness should be reported to the city's Customer Service Line.

Rabia indicated that she would speak to the Sports Association about ensuring accessible units.

9.2 The Hurontario Street Main Street study

Diana Simpson reminded committee members about the Hurontario Street Main Street Study taking place on June 10, 2009 with an update on bus and rapid transit routes.

9.3 The upcoming Wheels in Motion event

Glenn Barnes reminded committee members about the upcoming Rick Hansen Wheels in Motion event taking place at the Lakefront Promenade Park on June 14, 2009. The website for the event is:
www.wheelsinmotion.org.

9.4 Secondary Dwellings in Homes

Al Cormier mentioned that secondary dwellings will be allowed in detached homes as required by the Provincial Growth Plan. He indicated that the disability community may look for more affordable housing and more intensity and ultimately more transit through this initiative. The AAC may be interested in receiving more information on this topic. Finola Pearson noted that there will be public consultation on this issue in the fall. Lawrence Franklin indicated that he would investigate arranging a presentation on the topic.

PR.03 / PR.04

9. Date of Next Meetings:

Facility Accessibility Design Subcommittee:

Thursday, June 25, 2009 at 1:30 p.m.
Classroom 3 at the Central Library

Accessibility Advisory Committee:

Monday, September 14, 2009 at 2:00 p.m.
Program Room 1, Mississauga Valley Community Centre

ADJOURNMENT: 3:45 p.m.