

# Minutes



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## PUBLIC VEHICLE ADVISORY COMMITTEE

THE CORPORATION OF THE CITY OF MISSISSAUGA

**TUESDAY, DECEMBER 13, 2011 – 9:05 a.m.**

**COUNCIL CHAMBER, 2nd FLOOR, CIVIC CENTRE  
300 CITY CENTRE DRIVE, MISSISSAUGA, ONTARIO L5B 3C1**  
<http://www.mississauga.ca>

Members Present	Councillor Nando Iannicca, Ward 7 ( <b>Chair</b> ) Councillor Ron Starr, Ward 6 ( <b>Vice Chair</b> ) Al Cormier (Citizen Member) Baljit Singh Pandori (Elected at Large) Gurvel Singh (Taxicab Brokerages) Harsimar Singh Sethi (City Area Taxicab Drivers) Nabil A. Nassar (Citizen Member) (Arrived at 9:17am) Paramvir Singh Nijjar (City Area Taxicab Owners)
Members Absent:	Craig McCutcheon (Limousine Owners)
Staff Present:	James Bisson, Manager Mobile Licensing Enforcement

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CALL TO ORDER – 9:05 a.m.

DECLARATIONS OF DIRECT (OR INDIRECT) PECUNIARY INTEREST – Nil

PRESENTATIONS/DEPUTATIONS – Nil

MATTERS CONSIDERED

1. Minutes of Previous Meeting(s)

Minutes of the Public Vehicle Advisory Committee meeting held October 24, 2011.

Adopted as presented: (Al Cormier)

2. PVAC-0005-2011 Driver Retraining Review

James Bisson, Manager of Mobile Licensing Enforcement presented the Corporate Report dated December 5, 2011 from the Commissioner of Transportation and Works outlining possible alternatives and cost-effective methods of providing driver retraining with a view to maintaining a high level of service, quality, professionalism and safety in the public vehicle industry in the City of Mississauga, while reducing the cost impact of the retraining to drivers.

Members of the Public Vehicle Advisory Committee made the following comments with respect to the Driver Retraining Review.

- Drivers feel it is a waste of time and money.
- Evening and weekends classes that would be offered are convenient for drivers.
- \$253 is too much money for drivers to pay.
- The recommendations made in the Corporate Report are reasonable.
- With drivers working 12 hour shifts, there isn't enough time for them to complete the training.
- After 5 years you are mature and have adapted to the industry standards. Complaints that are received are drivers with less than 5 years of experience.
- Experienced drivers should be the trainers and not City staff.
- As training is a complex matter and new issues arise, new drivers and drivers returning to the industry should complete the full course. Existing drivers could complete a short version of the test and if unsuccessful on the test could be brought in for further testing.

- Majority of complaints that are received are from new drivers and some old drivers who are repeat offenders, these drivers should go to training or receive discipline actions, not the whole industry.
- Information pertaining to bylaws, driving practices, customer service can be provided through online e-training.
- Training could be a one day course for a reasonable cost.
- When a new driver starts they should do the full training course and after 5 years do a refresher course to provide an update to any changes in the industry. The refresher course should be on the business aspect of the industry and not on how to be a good driver.
- A review of the Corporate Report needs to be completed to capture the following suggestions; a graduated form of retesting, a full course when you enter the industry and a five year modified refresher.

Members of the public who attended made the following comments with respect to Driver Retraining Review.

- Concerns were expressed about the timelines for pending items over the past few years.
- Consider compensation to drivers for training, similar to Mississauga Transit drivers, or the training costs for drivers be absorbed in the taxi meter rate.

#### RECOMMENDATION

That the report dated December 5, 2011 titled "PVAC-0005-2011 Driver Retraining Review" from the Commissioner, Transportation and Works, be received and referred to staff for a further review, based on comments and suggestions from Committee members, for a final report to be brought back to the February 14, 2012 meeting of the PVAC.  
(PVAC-0014-2011)

#### RECEIVED/REFERRED

Recommendation: PVAC-0014-2011

### 3. Refresher Training Program and Plate Lease Agreements

Letter dated November 21, 2011 from Harsimar Singh Sethi, City Area Taxicab Drivers representative with regard to driver refresher training program and plate lease agreements.

Concerns were addressed that drivers have entered into a private agreement regarding plate lease agreements and drivers are currently not happy with the current agreement.

As this is a complex matter this item will be referred and discussed at a later date.

RECOMMENDATION

That the letter dated November 21, 2011 from Harsimar Singh Sethi, City Area Taxicab Drivers representative with regard to driver refresher training program and plate lease agreements, be received and referred to staff for a review and report back to a future meeting of the PVAC.

RECEIVED/REFERRED

Recommendation PVAC-0015-2011

4. Advance Fare – Night time hours

Petition dated June 10, 2011 from approximately 64 night taxi drivers requesting the Committee to consider advance payment of an approximate fare/flat rate during night hours.

RECOMMENDATION

That the Petition dated June 10, 2011 from approximately 64 night taxi drivers requesting the Committee to consider advance payment of an approximate fare/flat rate during night hours, be received and referred to staff for review and report to a future meeting of the PVAC, based on the comments and suggestions at the December 13, 2011 meeting of the PVAC.

RECEIVED/REFERRED

Recommendation PVAC-0016-2011

INFORMATION ITEMS5. Integrated Taxicab Plate LocationRECOMMENDATION

That copy of letter dated November 30, 2011 from the Manager, Mobile Licensing and Enforcement to Mississauga Taxicab Plate Holders with respect to the taxicab industry's requirement to comply with the *Accessibility for Ontarians with Disabilities Act (AODA)*, Ontario Regulation 191/11, be received.

RECEIVED

Recommendation PVAC-0017-2011

## 6. Council Resolution Number 0268-2011 of November 23, 2011 with regard to the Benchmark Review of Licence Fees – Mobile Licensing Enforcement.

RECOMMENDATION

That Council Resolution Number 0268-2011 of November 23, 2011 with regard to the Benchmark Review of License Fees – Mobile Licensing Enforcement, be received.

RECEIVED

Recommendation PVAC-0018-2011

DATE OF NEXT MEETING –Tuesday, February 14, 2011

OTHER BUSINESS

ADJOURNMENT – 10:35A.M.