



# MINUTES

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## TOWING INDUSTRY ADVISORY COMMITTEE

MONDAY, DECEMBER 10, 2012 – 9:08 AM

COUNCIL CHAMBERS  
SECOND FLOOR, MISSISSAUGA CIVIC CENTRE, MISSISSAUGA, ONTARIO  
[www.mississauga.ca](http://www.mississauga.ca)

**Members Present:** Councillor Ron Starr, Ward 6 (Chair)  
John C. Lyons (Citizen Member) (Vice Chair)  
Mark Bell (Citizen Member)  
Daniel Ghanime (Citizen Member)  
Tullio (Tony) Pento (Citizen Member)  
Daniel R. Wallace (Citizen Member)

**Staff Present:** Daryl Bell, Manager, Mobile Licensing Enforcement  
Stephanie Smith, Legislative Coordinator, Office of the City Clerk

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Office of the City Clerk 905-615-3200 ext. 3795 Fax 905-615-4181  
[Stephanie.Smith@mississauga.ca](mailto:Stephanie.Smith@mississauga.ca)

CALL TO ORDER – 9:05 a.m.

DECLARATIONS OF DIRECT (OR INDIRECT) PECUNIARY INTEREST - Nil

MATTERS CONSIDERED

1. Minutes of Previous Meeting

That the minutes of the Towing Industry Advisory Committee meeting held on October 22, 2012 be approved as presented.

Approved (J. Lyons)

2. Status of Citizen Membership for Towing Industry Advisory Committee

Members of the Towing Industry Advisory Committee (TIAC) reviewed the memorandum dated December 5, 2012 with respect to the status of citizen membership for the TIAC.

Recommendation

TIAC-0019-2012

That the memorandum dated December 5, 2012 with respect to the status of citizen membership for the Towing Industry Advisory Committee be received.

Received (D. Wallace)

3. Amendments to the Tow Truck Licensing By-law 521-04, as amended, Identification Markings on Tow Trucks

Daryl Bell, Manager, Mobile Licensing Enforcement spoke to the matter of identification markings on Tow Trucks. Mr. Bell outlined that concerns were received from the public regarding the trouble of identify identifying information along the side panels. Mr. Bell outlined the proposed requirements of identification markings on tow trucks.

Mark Bell expressed concern with the proposed amendments with adding additional numbers to the fender and the placement of identification markings. He indicated this would create increased confusion to the public. Daryl Bell provided further clarification that the removal of the unit truck number would be replaced with the City of Mississauga truck licensing number above the mouldings. Mark Bell noted that this would have a huge financial impact on drivers if they have to remark their vehicles.

Daniel Wallace spoke to the matter and noted that the issue regarding identification markings is due to trucks not having contrasting colours. He noted that markings should be clear and to the proper size and that the placement of markings should not matter.

Daryl Bell noted that majority of identification markings are located on the bottom half of the truck moulding and it is recommended that markings are to be above the body mouldings and that the lettering must be a minimum of 8 centimetres and be of a contrasting colour.

Tony Pento enquired if placement of marking could be approved by Licensing and Enforcement staff as different models of vehicles has various placements of mouldings.

Councillor Starr noted that body mouldings vary from different manufactures and that the placement could be approved by staff as long as it is clearly identifiable to the public.

Daniel Ghanime commented that towing companies are owned and operated by other companies creating multiple names on a truck. He suggested removing the own and operated name as that would create less confusion to the public.

John Lyons commented that identification marking placement should be approved by the Manager of Licensing and Enforcement rather than all identification information being placed above the mouldings.

Lisa Goncalves, Office Manager, Abram Towing expressed concerns with the proposal as Abram's currently advertises the company's contact information on the fenders and on the doors.

#### Recommendation

TIAC-0020-2012

That the corporate report dated November 22, 2012 from the Commissioner of Transportation and Works with respect to amendments to the Tow Truck Licensing By-law 521-04, as amended, identification markings on tow trucks be referred back to Licensing and Enforcement staff for further review and brought back to a future Towing Industry Advisory Committee meeting.

Received (T. Pento)

#### 4. Amendments to the Tow Truck Licensing By-law 521-04, as amended, Requirement for Driver Experience to become a Tow Truck Driver

Daryl Bell, Manager, Mobile Licensing Enforcement spoke to the matter of requirements for driver experience to become a tow truck driver. He advised that an age limit cannot be imposed as that is a human rights violation. He outlined that a driver would now require at least seven years of driving experience after completing the requirements of a full "G" driver's license to obtain a tow truck license.

Members of the Towing Industry Advisory Committee (TIAC) spoke to the matter and advised insurance companies would not provide insurance to drivers under the age of 25 and noted that they are in support of the recommendations.

Recommendation

TIAC-0021-2012

1. That a by-law be enacted to amend Section 4(1) of the Tow Truck Licensing By-law 521-04, as amended, to include driver experience.
2. That Section 4(1) of the Tow Truck Licensing By-law 521-04, as amended, be repealed and replaced with the following:

*"No Person shall be licensed under this by-law unless he/she has at least seven years driving experience after completing the requirements of a full "G" driver's licence; is a citizen of Canada or a landed immigrant, or has a valid employment authorization issued by the Government of Canada to work as a Driver and has a working knowledge of English."*

Approved (D. Wallace)

5. Training/Qualifications for Tow Truck Drivers

Daryl Bell, Manager, Mobile Licensing Enforcement provided a verbal update regarding training/qualifications for tow truck drivers. He noted that the program would be offered by City staff and that staff are still creating a training program for the industry.

6. Memorandum Dated November 22, 2012 With Respect to the Proposed 2013 Towing Industry Advisory Committee Meeting Dates

Members of the Towing Industry Advisory Committee (TIAC) reviewed the 2013 TIAC meeting dates.

Recommendation

TIAC-0022-2012

That the memorandum dated November 22, 2012 from Stephanie Smith, Legislative Coordinator with respect to the proposed 2013 Towing Industry Advisory Committee meeting dates be received.

Received (D. Wallace)

7. Action List – Towing Industry Advisory Committee Meeting Held on October 22, 2012

Members of the Towing Industry Advisory Committee (TIAC) reviewed the action list.

Recommendation

TIAC-0023-2012

That the action list of the Towing Industry Advisory Committee meeting held on October 22, 2012 provided to the Committee to update on the status of initiatives raised at prior meetings be received.

Received (M. Bell)OTHER BUSINESS

Mark Bell enquired about the status of the referred corporate report regarding points against driver's abstracts and the criminal records search criteria. Daryl Bell noted that the amended report would be coming forth to the next Towing Industry Advisory Committee (TIAC) meeting. Mark Bell sought clarification regarding the status of obtaining a tow truck license. Daryl Bell explained that there is still a moratorium in place and a driver is required to produce a clean criminal record search, drivers abstract with no more than 3 points and a letter of support from the employing company.

Mark Bell noted that Halton Regions tow rates had been provided to Daryl Bell and enquired if the rates previously approved were in effect. Councillor Starr indicated that rates were received at Council.

Discussion ensued with respect to the issuance of tow truck licenses. Members of TIAC expressed concern about the issuance of licenses during the moratorium. Councillor Starr advised that the matter would be reviewed.

ADJOURNMENT 9:56 a.m