
Accessibility Advisory Committee

Date

2018/06/18

Time

2:02 PM

Location

Civic Centre, Committee Room A- Second Floor,
300 Civic Centre Drive, Mississauga, Ontario, L5B 3C1

Members Present

Councillor Matt Mahoney, Ward 8
Councillor Pat Saito, Ward 9
Carol-Ann Chafe, Citizen Member (Chair)
Melanie Taddeo, Citizen Member (Vice-Chair)
Clement Lowe, Citizen Member
Asim Zaidi, Citizen Member
Mashkoo Sherwani, Citizen Member
Sally Wall, Stakeholder Member
Rabia Khedr, Citizen Member

Members Absent

Alfie Smith, Stakeholder Member
Naz Husain, Citizen Member
Mandi Buckner, Stakeholder Member

Staff Present

Rasul Kassam, Supervisor, Accessibility Planning
Jennifer Cowan, Accessibility Specialist
Anna Cascioli, Senior Manager, Facilities Development & Accessibility
Virginia Kalapaca, Project Manager, Park Development
Marie-France Chartrand, Legal Counsel
Michael Foley, Manager, Mobile Licensing Enforcement
Pamela Shanks, Corporate Policies Analyst
Trish Sarnicki, Legislative Coordinator, Office of the City Clerk

Find it online

<http://www.mississauga.ca/portal/cityhall/accessibilityadvisory>

1. **CALL TO ORDER – 2:02 PM**

Carol-Ann Chafe, Chair, requested everyone present at the meeting introduce themselves.

2. **APPROVAL OF AGENDA**

Approved (M .Taddeo)

3. **DECLARATION OF CONFLICT OF INTEREST – Nil.**

4. **MINUTES OF PREVIOUS MEETING**

4.1 Minutes from the April 30, 2018 Accessibility Advisory Committee meeting

Approved (Councillor Mahoney)

5. **DEPUTATIONS**

5.1. Jay Stoyan, Disability Channel and Frank Sroka, OWLware Ltd. to speak regarding The Disability Channel

Mr. Stoyan provided an overview of The Disability Channel (TDC), noting that the channel is for worldwide engagement, empowerment and awareness about the disability community and also employs people with disabilities. Mr. Stoyan added that TDC is the first disability company that is featured on a streaming television service with RokuTV and noted viewers, fans and subscribers can access information and watch pre-recorded and live videos from Facebook, RokuTV and YouTube. Mr. Sroka spoke to TDC partnering with Owlware Ltd., a company that is recognized by Ontario Disability Support Program (ODSP) that provides employment support with respect to job placement and services the needs of individuals facing barriers to employment. Mr. Sroka noted that TDC has been working with the Toronto Catholic District School Board for a mentoring program where the studio is brought into the classroom for students to learn about disability and produce their own five minute segment.

Councillor Saito spoke to attending a taping of the show, with Carol-Ann Chafe, Chair, and Asim Zaidi, Citizen Member, noting that she was on the show to speak about the Accessibility Advisory Committee and added that she had a positive impression of TDC.

Melanie Taddeo, Citizen Member noted that it would be a great addition to Peel Region if TDC was available for individuals, charities, etc.

In response to questions from Rabia Khedr, Citizen Member, Mr. Stoyan responded that if one has a smart TV, the channel (TDC) is free but that RokuTV itself is not free. Mr. Stoyan added that there are 12,000 viewers worldwide, with the USA, Canada and Mexico being the top three countries with the most viewers of TDC. Mr. Stoyan stated that funding for the for-profit organization comes from a variety of donors, noting the

government has been very supportive. Mr. Stoyan added that TDC is taped in Mississauga at MindShare Workspace, which is located in Erin Mills Town Centre, noting it is a co-working and podcast taping space
<http://mindshareworkspace.com/>

In response to a question from Ms. Taddeo, Mr. Stoyan noted all videos are available free on TDC's website, or on YouTube.

RECOMMENDATION

1. That the deputation and associated presentation by Jay Stoyan, Disability Channel and Frank Sroka, OWLware Ltd. with respect to the Disability Channel be received.
2. That the matter of the Disability Channel be referred to Accessibility Planning staff for further discussion.

Received (A. Zaidi)

Recommendation AAC-0023-2018

5.2. Michelle Berquist, Project Leader, Transportation Planning to speak regarding Mississauga Moves: Consultation on Vision & Goals

Ms. Berquist provided an overview of the Mississauga Moves: Consultation on Vision & Goals and spoke to how the Transportation Master Plan works alongside the City's Official Plan, and other city-wide plans. Ms. Berquist noted the Master Plan is currently launching phase two of public engagement requesting further feedback from residents and stakeholders. Ms. Berquist noted that transportation means freedom, and lack of mobility can feel like confinement, especially when accessible service is not available or as accessible as it should be. In addition, business growth can be constrained if people cannot come to work here. Ms. Berquist spoke to the draft vision statement, noting six goals to realize the vision: integration, connectivity, safety, inclusion, resilience and health, and explained that inclusion means that the vision is for an accessible network, where moving is easy regardless of a person's age, ability, income or familiarity with the city. Ms. Berquist added that the final Plan will come before Council for approval in early 2019.

Questions from Committee Members arose with regard to the following:

- Whether the BRT is faster than the Burnhamthorpe bus from Eastgate Parkway;
- Wayfinding dots from bus stops to intersections;
- Audible signals suggested as wayfinding technique;
- Maps in the waiting spaces for the bus, as well as wayfinding;

In response to these questions, Ms. Berquist noted that the BRT is a dedicated route and that the Burnhamthorpe bus would be susceptible to traffic jams, that wayfinding efforts have not been universal but that there have been efforts made to put the dots after intersections, that audible signals and maps in waiting spaces will be in the recommendations included in the plan.

Carol-Ann Chafe, Chair noted the importance of completing online surveys and

participating in community events to provide feedback.

RECOMMENDATION

That the deputation and associated presentation by Michelle Berquist, Project Leader, Transportation Planning with respect to Mississauga Moves: Consultation on Vision & Goals be received.

5.3

Received (M. Taddeo)
Recommendation AAC-0024-2018

Access 2 Card

Ms. Cowan, Accessibility Specialist spoke to the matter of the of the Access 2 Card noting Integrated Accessibility Standards Regulation requires organizations to allow a support person entry and to communicate if an admission fee will be charged for the support person. Ms. Cowan noted that the City's Accessibility Policy waives admission fees for the accompanying support person and that the policy applies to all programs or services that are operated by the City of Mississauga, where an admission fee is charged. Ms. Cowan noted that the City's policy does not to apply to the Living Arts Centre (LAC), as it is independently operated; the LAC does charge a fee for ticketed performances, but registered support persons are admitted to courses and camps, free of charge. Ms. Cowan spoke to the Access2 Card Program noting it is a free program for the City to participate, that the membership fee is \$20 for a 3 year membership and that the card is only accepted at two venues in the City of Mississauga: Family Jingle and Mingle (Christmas Show) and the Sky Zone Trampoline Park. Ms. Cowan discussed options for the Committee to consider with respect to the matter, such as sending out a communications email to city staff reminding them of the policy and to post it on Inside Mississauga, or to send a letter to the LAC requesting them to consider participating in the Access2 Card program.

Committee Members discussed whether to write a letter to the LAC requesting them to participate in the Access2 Card Program, but noted it is an independently operated organization and not a City run service or program.

Rabia Khedr, Citizen Member noted that touching base with Access 2 Card persons to do more outreach could be beneficial.

RECOMMENDATION

1. That the briefing note by Jennifer Cowan, Accessibility Specialist date June 4, 2018 with respect to the City of Mississauga Admission Fees for Support Persons & Access2 Card Program be received.
2. That the deputation and associated presentation by Jennifer Cowan, Accessibility Specialist with respect to City of Mississauga Admission Fees for Support Persons & Access2 Card Program be received.
3. That Accessibility Planning staff be directed to communicate the Accessibility Policy (Policy # 03-08-05) as it pertains to admission fees for support persons to all managers and supervisors via email, and to be posted on Inside Mississauga.
4. That staff from Accessibility Planning contact the Access2 Card program to discuss

promoting the program at other venues in Mississauga.

Received (R. Khedr)
Recommendation AAC-0025-2018

6. **PUBLIC QUESTION PERIOD**

No members of the public requested to speak.

7. **MATTERS CONSIDERED**

7.1. ACCESSIBILITY FOR ONTARIANS WITH DISABILITIES ACT, 2005 (AODA)

No discussion took place on this item.

7.2. Region of Peel Accessibility Advisory Committee Update

No discussion took place on this item.

7.3. Terms of Reference

Jennifer Cowan, Accessibility Specialist, spoke to the Committee's Terms of Reference, noting the following changes: removal of any mention of the Ontarians with Disabilities Act (ODA) as this legislation was repealed in 2016; including the legislative requirements under the Accessibility for Ontarians with Disabilities Act (AODA); and updating information on the Staff Support Group (StART). Ms. Cowan also noted that Accessibility Planning will work with Legislative Services to update the AAC Resource Manual and have it ready for the AAC's first meeting in 2019.

RECOMMENDATION

1. That the memorandum by Jennifer Cowan, Accessibility Specialist dated June 11, 2018 with respect to Accessibility Advisory Committee Terms of Reference – 2018 Update be received for information.
2. That the Accessibility Advisory Committee Terms of Reference updated for the June 18, 2018 meeting be approved.

Received/Approved (Councillor Mahoney)
Recommendation AAC-0026-2018

7.4. Accessibility Advisory Committee Work Plan

No discussion took place on this item.

RECOMMENDATION

That the Accessibility Advisory Committee Work Plan updated for the June 18, 2018 meeting of the Accessibility Advisory Committee be approved.

Received (Councillor Mahoney)
Recommendation AAC-0027-2018

8. **SUBCOMMITTEE REPORTS**

8.1. Facility Accessibility Design Subcommittee Report – February 12, 2018

RECOMMENDATION

1. That the presentation regarding Iceland Arena Renovations to the Facility Accessibility Design Subcommittee on February 12, 2018 be received;
2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the design of the Iceland Arena Renovations.

Received (A. Zaidi)
Recommendation AAC-0028-2018

8.2. Accessible Transportation Subcommittee Report - May 14, 2018

RECOMMENDATION

That the deputation and associated presentation by Michael Foley, Mobile Licensing Enforcement with respect to On Demand Accessible Taxi Service be received.

Received (M. Taddeo)
Recommendation AAC-0029-2018

RECOMMENDATION

That the deputation and associated presentation by Brian Barber, Training Officer, Mississauga Transit with respect to Accessibility Training Video for Bus Operators be received.

Received (Councillor Mahoney)
Recommendation AAC-0030-2018

8.3. Facility Accessibility Design Subcommittee Report - May 28, 2018

RECOMMENDATION

That the deputation and associated presentation by Tom Brzeziak, Parking Coordinator, Transportation and Works with respect to Traffic By-law be received.

Received (M. Taddeo)
Recommendation AAC-0031-2018

RECOMMENDATION

1. That the presentation regarding Westwood Mall Washrooms to the Facility Accessibility Design Subcommittee on May 28, 2018 be received;
2. That subject to the comments on the presentation, the Facility Accessibility

Design Subcommittee is satisfied with the design of the Westwood Mall Washrooms.

Received (A. Zaidi)
Recommendation AAC-0032-2018

RECOMMENDATION

1. That the presentation regarding P-531 New Community Park Development to the Facility Accessibility Design Subcommittee on May 28, 2018 be received;
2. That subject to the comments on the presentation, the Facility Accessibility Design Subcommittee is satisfied with the design of the P-531 New Community Park Development.

Received (M. Taddeo)
Recommendation AAC-0033-2018

9. **INFORMATION ITEMS**

9.1. Resignation of Stakeholder Member Mandi Buckner

RECOMMENDATION

That the memorandum by Trish Sarnicki, Legislative Coordinator dated May 3, 2018 with respect to the Resignation of Stakeholder Member Mandi Buckner be received for information.

Received (A. Zaidi)
Recommendation AAC-0034-2018

10. **OTHER BUSINESS**

The Legislative Coordinator noted that the Facility Accessibility Design Subcommittee meeting originally scheduled for Monday, June 25, 2018 at 1:30 p.m. had been cancelled due to the item not being ready for review, with an email to be sent to Members after the meeting to remind them of the cancellation.

Councillor Saito spoke to the Forward Movement, and noted that the official logo had been painted at the courthouse, an event that some members of the Committee had attended. Councillor Saito also spoke to the courtesy parking available at the seniors fair, noting that there were 10 to 12 available spaces along the wall of the Meadowvale Community Centre, with an installation on posts noting courtesy parking which some of the seniors at the event expressed appreciation for.

In response to a question from Councillor Saito, Anna Cascioli, Senior Manager, Facilities Development & Accessibility responded that the issue has been directed to Shari Lichterman, Director of Recreation, noting that there needs to be adequate seating inside near the doors.

In response to a question from Councillor Saito, Rasul Kassam Supervisor, Accessibility Planning referenced the discussion surrounding MiWay priority seating, noting the use of pinned buttons could be uncomfortable for those with disabilities. Carol-Ann Chafe, Chair, noted an option of a card that could be shown to avoid a dialogue when requiring a seat, or for the bus to kneel.

Ms. Chafe spoke to a Free Networking MeetUp that is held monthly for people with disabilities, who are currently, or planning to become, an entrepreneur or career professional. She noted that members share resources, support each other, network, and learn accessibility in Microsoft products and programs (with free training sessions for members), with the meetings currently held in Mississauga and extended to Toronto 2 months ago, with more locations coming soon. Ms. Chafe noted she would share more information as well a link to the Legislative Coordinator via email, for distribution to the Committee.

Councillor Saito provided an update with respect to the matter of electronic voting, noting that the Governance Committee was pleased with the AAC's recommendation. Councillor Saito noted that it would be up to legal counsel and the Clerk's department to figure out the actual criteria a member would have to meet in order to attend a meeting and vote remotely. Councillor Saito noted the matter had the approval of Governance Committee, as well as Council.

In response to a question from Ms. Chafe, Ms. Cascioli noted that outside organizations that request Facility Accessibility Design Subcommittee (FADS) input could be forwarded to Accessibility Planning for review and suggestions, but noted this is outside the protocol, as the FADS mandate is to review City-owned properties.

Ms. Chafe, Chair thanked Committee Members for their contributions to the Committee.

11. **DATE OF NEXT MEETING** - Nil

12. **ADJOURNMENT** – 3:20 PM