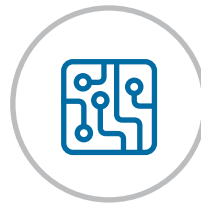


Delivering the Right Services



9,584 fire safety inspections
18,000 residents receiving Fire Safety Public Education



828 km of high-speed fibre connecting 968 facilities
15.9 million City website views



340,000 311 Citizen Contact Centre inquiries



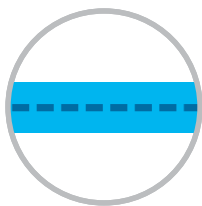
23,472 cultural artifacts
59 pieces of Public Art



18 libraries
1,000,000 items available



11 community centres
7 outdoor pools
25 ice pads



\$5 billion worth of transportation infrastructure
5,682 lane km of road network
594 km bike lanes, multi-use trails, park paths and bike routes
276 bridges and culvert structures



265 playgrounds
3,162 hectares of parkland
358,357 hours of parkland maintenance provided
29,100 City-owned trees maintained
44,748 trees planted through the One Million Trees program in 2019

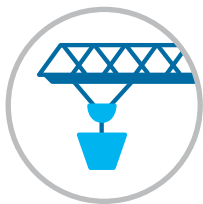
Delivering the Right Services



Over 35 By-laws
actively enforced



\$32.5 Million new winter
maintenance contract



4,599 ePlans online
building permit
applications
79,000 building,
plumbing, heating
and sign inspections



79 MiWay transit routes
including:
8 express routes
55 local routes
16 school routes