

Malton Hub Frequently Asked Questions

Learn more by visiting mississauga.ca/maltonhub.

General					
How do you know what the community needs?	Through community consultations and surveys.				
What is the difference between the Youth Wellness Hub, across the street, and the Malton Hub?	Community consultations were completed to ensure that service and programming gaps are identified and actioned on, in support of youth in Malton. The goal is to compliment existing services, i.e. the Youth Wellness Hub and other youth serving organization....not to duplicate or compete. The goal is to enhance programs and services within the community, identifying trends and collectively evolving as trends and needs change.				
Will there be anything similar to this in the neighbourhood of Ascension of our Lord SS?	A large part of the success of moving this project forward is the availability of the former Lincoln M. Alexander pool. Currently, the City, working alongside SHIP, is focusing on the creation of a Community Hub for ALL youth; a common place to come together around common interests.				
What types of volunteer and job opportunities will be available?	Volunteer and employment opportunities would be available through partnerships with Volunteer MBC, a virtual internal opportunities board Youth - 40 community hours - LASS, ASS (10m walk)				
What is the process and timing for selecting the sub agencies?	<div style="display: flex; align-items: center;"> <div style="background-color: #76923c; color: white; padding: 10px; text-align: center; width: 150px;"> Anchor Partner Selection Process </div> <table border="1" style="margin-left: 20px; text-align: center;"> <tr> <td style="padding: 10px;"> 1 Issue RFEI* June 2021 </td> <td style="padding: 10px;"> 3 RFEI Closes September 2021 </td> </tr> <tr> <td style="padding: 10px;"> 2 Information Session June-July 2021 </td> <td style="padding: 10px;"> 4 RFP** Invitations December 2021 </td> </tr> </table> </div>	1 Issue RFEI* June 2021	3 RFEI Closes September 2021	2 Information Session June-July 2021	4 RFP** Invitations December 2021
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What will the operating costs be to run the building?	While the actual costs have not yet been determined, the goal is that they be aligned with current market costs and will be based on a shared operating model. For example, an anchor partner would have a monthly cost for their space along with a portion of the shared space and operating costs, i.e. heat, hydro, etc.				

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Programming	
What types of services/programming will be offered in the community space?	Community Kitchen for teaching, food production, breakfast and lunch programs Multi-purpose Room for meetings, events, classes Youth Drop-in Room Music Recording Room Small Rooms in support of spirituality, counselling, 1-2 people meetings, hoteling stations Atrium with a pop up stage
What types of services/programming will be offered in the agency spaces?	The Anchor Partner Selection Process, keeping in mind the unique needs of Malton youth as identified by the community, will determine this.
Will the youth room have video gaming, game tables?	While this is still in the development stages and will be in part, informed by the student and youth survey input, it may include comfy furniture, TV, foosball, ping pong, other interactive activities.
What type of equipment will the sound recording room have?	This will be determined through input of the community, and individuals with this type of experience and potential arts partners.
How do you plan to promote the programs/services offered at the Hub?	Through both traditional and non-traditional paths, i.e. social media, website, signage, City and SHIP websites.
Will there be a cost for services in the Hub?	The goal of the Hub is to provide no cost services through the Anchor Partners and no cost or very low cost services and activities through itinerant or external organizational partners. This will be determined in part by the organization providing a specific service.
Space/Design	
It looks like the design is a done deal, why are you reaching out to the community now?	A design is partly created to be able to reach out and get costing; additionally, some items are required by code, others by location of water, etc. The design was created based on previous consultations with the community. Spaces for food, creative arts, wellness and social services were common themes that emerged from the consultations which were used to create the design presented today. We are open to hear your feedback on the design.
How many agencies will the Hub be able to accommodate?	4-6 agencies with spaces ranging from approximately 500-1200 square feet.

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Will WIFI be available throughout the building?	Yes, in the common areas
Will washrooms be gender neutral or male/female?	The current design incorporates female washrooms and male washrooms. The layout also incorporates a barrier free gender neutral washroom and a universal washroom.
Will there be outdoor green space? Outdoor patio?	This is still to be determined.
Will there be an opportunity to display youth/community artwork in the Hub?	Yes, a process will be in place in support of this.
Will there be both quiet and louder community spaces?	Yes
What is the total square footage of renovated /addition space of the new Community hub?	The new Community hub provides for approximately 18,300 sq. ft. of area including a fully renovated ground floor (12,500 square feet) and a partial second floor (5,800 square feet).
How high will the ground and second floor be?	The floor to ceiling clear height of the ground floor is 7'9". The floor to ceiling clear height of the second floor is 8'3".
What will the exterior cladding be made of? Will you be adding more windows?	Exterior finishes will be a combination of heavy gauge metal siding system and brick/ architectural masonry veneer. The building elevation will have number of new windows added to allow for natural light and enhance the architectural expression of the building. A full height glazing will be incorporated on the north face of the building bringing much needed natural light in the central Atrium space.
What amenities will be provided in the atrium? Will special lighting be provided to allow for different type of performances?	The atrium space includes a feature bleacher stair that can serve as a lounge spot for youth as well as seating for events in the atrium. The space will be designed to be technology friendly with ample power, data outlets and USB charging ports incorporated along the walls and bleacher stair seating. Dimmable energy efficient lighting will be included for adaptability to events.
How big is the youth drop in space?	Youth Drop in Space is about 1,550 square feet. To maximize flexibility, the space comes with a foldable partition that can be used to subdivide the rooms to accommodate smaller sized gathering and events.

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What will be provided in the Music Recording Studio for students?	The Music Studio will come equipped with a ceiling mounted pipe grid and a green cyclorama background curtain for photography or video production. The space will include two recording and sound isolation booths outfitted with all the critical elements required to create professional produce audio recording sessions. The room will have the ability to provide Wi-Fi coverage if need be.
Will the equipment in the kitchen be able to accommodate a large volume of food? Can I cook my own food in the kitchen?	This full-size commercial kitchen will allow community groups the ability to provide a full culinary display and service multiple meal ideas. This kitchen will accommodate a training area and provide the community life skills that will support the home lifestyle
What kinds of Green Building Standards (GBS) features are being incorporated in the design?	Some of the GBS features being incorporated as a part of the project include: Increased roof and wall assembly insulation for better thermal performance Installation of high efficiency HVAC equipment to reduce energy consumption Bird-friendly glazing Construction waste management: Aiming for 75% diversion rate of the total construction and demolition materials for minimum of 3 material streams Use of Low-impact material with Low/No VOC (<i>volatile organic compound</i>) material
Access	
What are the operating hours?	Hours of operation are yet to be determined.
Will the space be accessible after operating hours?	Not initially, but may be revisited after the Hub is up and running.
Will the community be able to access the community spaces for free?	Yes, but it will depend on the purpose of the use and benefit to the community.
Will the services and programming offered by the agencies/anchor partners be free?	The goal of the Hub is to provide no cost services through the Anchor Partners and no cost or very low cost services and activities through itinerant or external organizational partners. This will be determined in part by the organization providing a specific service.

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Will the community be able to rent spaces for parties, meetings etc?	There be published rates for not-for-profits, residents, community businesses and organizations.
Can I access the school from the Hub?	No, the two-building structures will be kept separate with dedicated entrances to the hub and school. Maintaining separate entry points to each building will give complete access control and eliminate the need to have multiple access control points. The hub will be connected to school through a secure corridor that can be opened to facilitate youth access for programs/ events if required.
Will more parking be provided to accommodate the Hub?	Additional parking spots will be accommodated with the existing parking lot footprint to meet the zoning requirement for parking based on the Hub's occupancy load requirements.
How will people know where to find the Hub behind the school?	A new pylon sign will be installed at the front of the school to advertise the presence of the Hub. Additional wayfinding signage will also be installed along the route to the Community Hub entrance.
Will the building be accessible?	All access /exit points, hallways and doors will comply with OBC and AODA accessibility requirements. The proposed floor plan includes a Universal washroom that will compliant with AODA and City of Mississauga Facility accessibility Design Standards (FADS). The plan also incorporates a Gender Neutral washroom, which is designed to be barrier free. In addition both Female and Male bathrooms will have a B/F stall. The design also includes fully accessibly elevator for patrons to access the second floor. Ramp at the entrance will allow Barrier free path of travel. Auto door operators
Construction	
How long will the project be under construction?	The construction is expected to commence in Q1 2022 and will take about 14 to 18 months to complete. The hub is expected to open to the public in 2023.
What is the construction budget for the project?	The construction budget is estimated at \$8.5 million.
How much of the back parking area will be used during construction for staging?	The entire parking lot will be part of the construction zone. This is required to accommodate the contractor trailer, setting up staging areas for construction work and storage of construction vehicles, equipment and construction materials.

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<p>Will the construction impact school operation?</p>	<p>There will be minimal to no impact on school operations. A dedicated construction access route will be set up for the duration of the construction period. Delivery of construction materials and noisy work will be scheduled before and after school hours. Construction work that requires the extension of existing school infrastructure will be scheduled outside school hours or during the school break to minimize disruption to any school operations.</p>
<p>Will there be a lot of noise from the construction work?</p>	<p>The project will take all necessary precautions to minimize disruptions due to noise from construction work during school hours. Delivery of construction material and noisy work will be scheduled before and after school hours. Details of the construction schedule and work that can potential impact school operations will be communicated and coordinated with school administration and PDSB team members at all times.</p>
<p>Will the work smell at times?</p>	<p>All necessary precautions will be taken by the contractor to ensure that construction odours are contained in the construction space. The hub has a dedicated HVAC system and all points of connection to the school will be properly sealed to prevent migration of any smells arising from construction work.</p>
<p>Will the school portables continue to be on site for the duration of the construction work?</p>	<p>It is our understanding that existing PDSB portable will continue to be on site. We will continue to work with school administration to determine possible relocation of the portables if they interfere with construction access. Details will be finalized closer to start of construction.</p>