



## **Outdoor Pools – FAQ**

### **When are pools opening?**

Lions Club of Port Credit and Streetsville Outdoor Pools open on Saturday, June 12, 2021. The remaining 5 outdoor pools will open on Saturday June 19, 2021. A number of procedures have been put in place to ensure we are in compliant with the Province's Step 1 Reopening Plan.

### **What programs will be offered?**

#### **Fun Swim**

Fun swim is an unstructured recreational swim for all ages. Please refer to the swim admission standards to help you have a safe and positive swim experience.

Parents/ guardians are responsible for ensuring that physical distancing of 2m is maintained throughout the swim (with the exception of those within your group).

Following the provincial legislation regarding reduced capacity, swims times must be reserved online. ALL MUST REGISTER TO RESERVE YOUR SPACE.

#### **Lane Swim**

Lane swim is a structured swim for continuous lap swimming. This swim is best for those whom are comfortable in deep water and can swim 25m. Pools are divided into double lanes to allow for a circular pattern while swimming with a maximum of 3 swimmers per double lane. Lane division will be based on the pace of the swimmers.

Following the provincial legislation regarding reduced capacity, swims times must be reserved online. ALL MUST REGISTER TO RESERVE YOUR SPACE.

To accommodate as many community members as possible we request that you only book 1 swim per day.

### **Do I have to reserve my spot in advance?**

Yes, following the provincial guidelines regarding reduced capacity, swimmers are encouraged to reserve their swims times in advance. Although swimmers have the option to reserve online and pay on site, reservation is on a first come, first served basis. Please limit your reservation to one type of swim per day to accommodate as many guests as possible. Each pool attendee must be included in your reservation.

**What happens if I can't attend or don't show up to the swim I reserved?**

If you know in advance that you will not be able to attend the spot you reserved, please withdraw from it on line or contact the pool office. If you do not show up for your reserved time swim within the first 10 minutes, your spot will be forfeited and you will be withdrawn. These spots will be given to those waiting on standby.

**Is there anything I should be aware of before visiting a City pool?**

Before visiting a City pool, users must complete the [Ontario Ministry of Health self-assessment for COVID-19](#) and if they do not pass the assessment, they should not go to the pool.

**Are pools safe during a pandemic? What measures are you taking to ensure safety?**

Yes. Participants need to continue to take general precautions, including physical distancing of at least 2 metres/6 feet, especially in communal areas.

To ensure the health and safety of staff and participants, the following precautions will be implemented at the outdoor pools and wading pool:

- Controlled access through entry/exit points ensure required distancing
- Customers are to arrive ready to swim, on deck showers will be available
- Increased cleaning measures in accordance with Recreation and Parks Divisional Standard Operating Procedures
- Use of physical markers and signage to indicate the appropriate 2 metres/6 feet spacing distance and traffic flow, where appropriate
- Strict adherence to the established employee guidelines, processes and screening requirements, those displaying symptoms will not be admitted
- On-deck first aid treatment stations will be established for outdoor pools
- Reduced resting areas (chairs and lawn chairs) and pool/swimmer capacity
- Staff will follow all revised CPR and First Aid treatment processes, as amended by the Lifesaving Society
- Only essential equipment will be provided to patrons and all shared equipment will be disinfected between users
- Slides and diving boards will be available to use and cleaned/disinfected as per the Recreation and Parks Divisional Standard Operating Procedures

**Will the front desk at the outdoor pools be open?**

Yes, swimmers are encouraged to reserve their swim in advance and then payment will be taken at the pool.

**Can I use my ActiveAssist credits to register?**

Yes, ActiveAssist credits may be used toward both of the swims.

**Can I use my membership for the swims?**

Yes, swim memberships will be available to purchase on site. Adult memberships will be available for purchase online

**Will the change rooms and lockers be available?**

Change rooms and lockers will not be available. Swimmers are asked to shower at home and arrive to the pool "swim ready". On deck showers will be available for use. Also please leave all valuables at home, designated spots for belongings will be marked within the pool enclosure.

**Will equipment be available?**

Lif jackets and various other pieces of equipment will be available and disinfected in-between each use.

**How many people are allowed to swim at once?**

To ensure the health and safety of staff and participants, there will be controlled access through one entry/exit point. Lane Swims will be three swimmers per double lane. Capacities for Fun Swims will be limited to 25% of normal capacity. Participants must respect and listen to staff's instructions around physical distancing at all times.

**How will lifeguards ensure everyone's health and safety? What if someone needs help?**

All lifeguards will be adhering to provincial and Lifesaving Society recommendations. Physical distancing measures will be in place in pools and on pool decks and PPE (personal protective equipment) will be used when physical distancing is not possible.

**Will pools be open longer during heat alerts?**

Decisions to extend pool hours are made daily while a heat alert is in place, based on weather risks and resource availability. For up-to-date information on extended pool hours, pool locations and regular operating hours, please call 311 or visit [mississauga.ca/swimming](https://mississauga.ca/swimming)

**What rules is the City complying with in reopening its outdoor pools?**

To reopen City-owned pools, the City is complying with all applicable legislation, including:

- [Reopening Ontario – Step 1](#)