October 2021

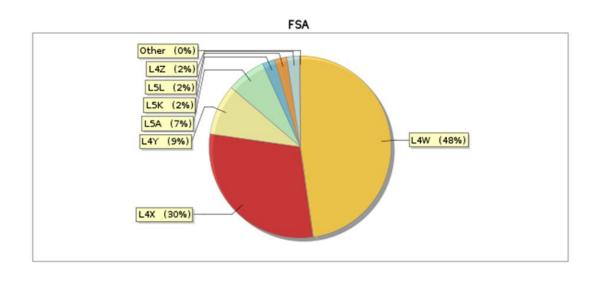
Burnhamthorpe CC Redevelopment

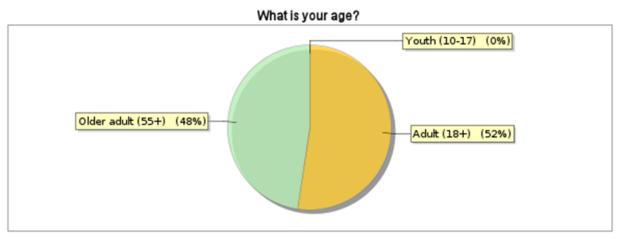
Engagement Survey Results



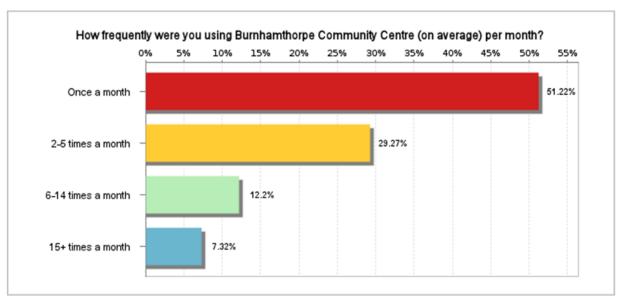


~20% of the respondents visit the Centre more than 6 times a month

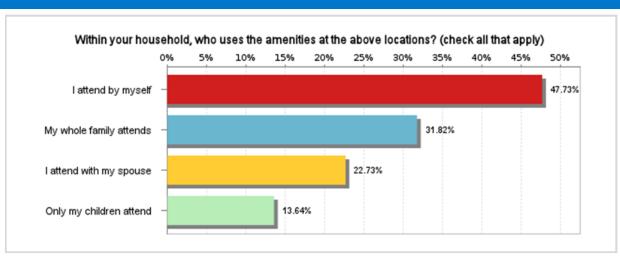




- > 78% respondents belong to L4W and L4X FSAs
- ➤ 52% of the respondents are 18 55 and 48% are Older Adults (55+)
- Frequency of use:
 - 51% visit the Community Centre once a month
 - 29% frequent the Centre 2-5 times a month
 - 12.2% use the Centre 6-14 times
 - o 7.32% visit >15 times a month



82% of the respondents drive to the site

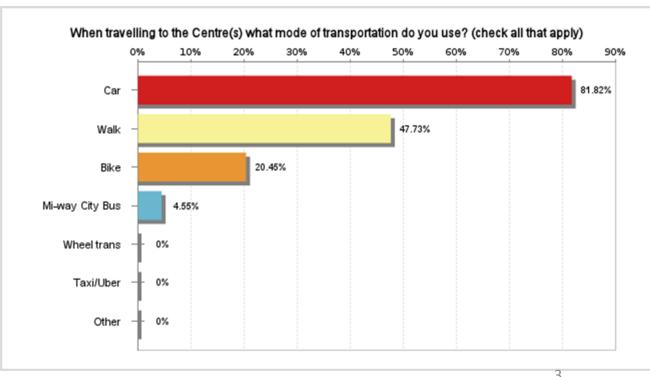


Mode of travel:

- Driving, walking and biking are the top 3 choices of the respondents
- > 81.82% of respondents get to the site by car
- Only 4.55% use MiWay
- Some people who selected car also selected walk and bike.

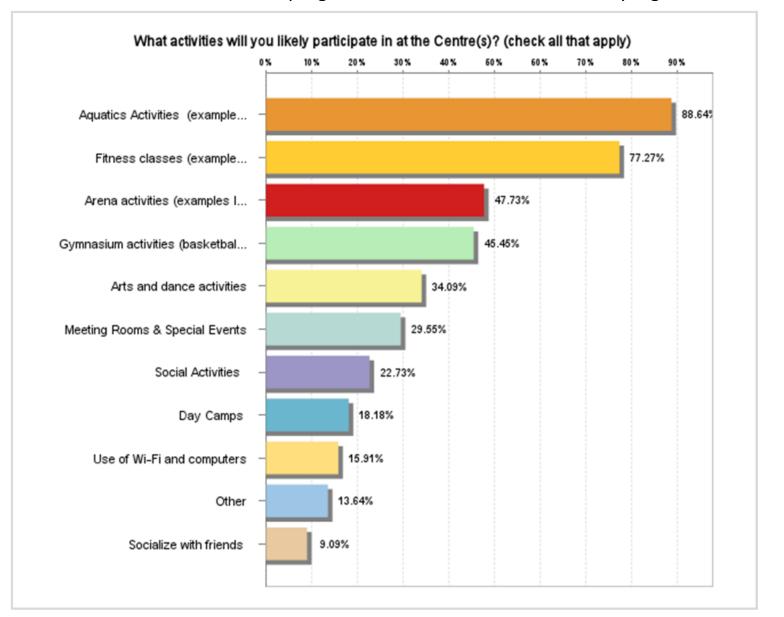
Participation and usage of the facilities:

- ➤ 47.7% of the respondents said that they visit the Centre by themselves most of the times
- > 36% respondents said that their entire family uses the amenities
- > 55% said that they attend drop-in programs regularly



Aquatics and Fitness activities are the most popular

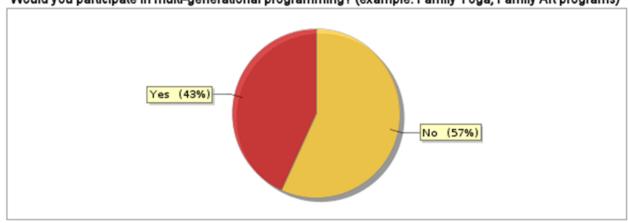
** The demand for more senior programs and older adult fitness is very high

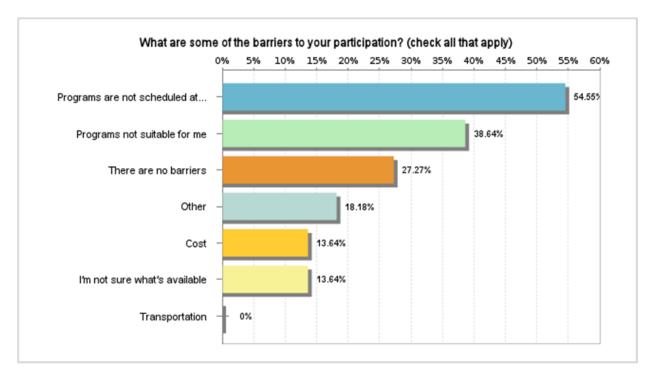


- When asked about programming that is more inclusive:
- Programs should be offered during the day time (weekdays and weekends) as well (like adult swim lessons, drop-in tennis, drop-in badminton)
- Outdoor rink, pool and other outdoor fitness programs
- Programs for seniors; information sessions; multi cultural potlucks / social gatherings with local talents and open mics
- ➤ Majority of respondents have mentioned that weight room equipment/exercise support and more older adult fitness programs will inspire them to use the Burnhamthorpe Fitness Centre more
- Upon re-opening the top programs that residents want:
- Drop-in weight training
- Spin classes
- Aquatics (Aqua fit, lane swims etc.)
- Skating
- Cardio classes
- HIIT
- Low Impact fitness
- o Pickle ball

43% of the respondents are open to multi generational programming







Top choices for multi-generational programs:

- Arts classes
- Yoga
- > Fitness classes
- Zumba/dance
- Martial arts
- Swim classes

- Majority of the respondents want more program offerings at the location with better timings
- Some have mentioned that there are not many programs for younger children
- Unlit parking lot was an area of concern as well