

Code of Conduct

Mississauga Library is committed to offering a welcoming and safe environment for all.

As a customer of Mississauga Library, we ask you to:

- Be respectful and considerate of others.
- Do not leave a child or vulnerable person unattended.
Children under 10 years of age must be supervised by a caregiver.
- Keep noise levels to a minimum.
- Bring in only registered guide or service animals.
- Wear proper clothing and footwear.
Shirt and shoes must be worn at all times.
- Eat and drink in designated areas only.
- Be responsible for personal belongings.
- Refrain from running or using skateboards, rollerblades, scooters, or other like equipment.
- Ensure all items removed from the library are checked-out.
If the security gate alarm goes off, please speak to staff.
- Seek permission from library staff to photograph, film or record on or near library premises.
- Refrain from soliciting.

Everyone has the right to enjoy the services of the library. Mississauga Library will take action to address behaviour which disrespects the facility, its resources, staff and/or the rights of others to use the library. Bullying, discrimination, harassment, violence, vandalism or verbal abuse will not be tolerated. Violating this Code may result in a person being told to leave the library and/or having their library privileges suspended or cancelled.