## Mississauga Library Code of Conduct

The Mississauga Library is committed to offering a welcoming and safe environment for all.

As a customer of the Mississauga Library, we ask you to:

- Be respectful and considerate of others.
- Do not leave a child or vulnerable person unattended. Children under 10 years of age must be supervised by a caregiver.
- Keep noise levels to a minimum.
- Bring in only registered guide or service animals.
- Wear proper clothing and footwear. Shirt and shoes must be worn at all times.
- Eat and drink in designated areas only.
- Be responsible for personal belongings.
- Refrain from running or using skateboards, rollerblades, scooters, or other like equipment.
- Ensure all items removed from the library are checked-out. If the security gate alarm goes off, please speak to staff.
- Seek permission from library staff to photograph, film or record on or near Library premises.
- Refrain from soliciting.

Everyone has the right to enjoy the services of the Library. The Mississauga Library will take action to address behaviour which disrespects the facility, its resources, staff and/or the rights of others to use the Library. Bullying, discrimination, harassment, violence, vandalism or verbal abuse will not be tolerated. Violating this Code may result in a person being told to leave the Library and/or having their library privileges suspended or cancelled.