

Code of Conduct

Our libraries are dynamic, vibrant spaces where community members share space and engage in a variety of activities. Noise levels may vary throughout the building.

As a customer, we ask that you:

- Be respectful and considerate of others
- Do not leave a child or vulnerable person unattended
- Ensure that children under 10 are supervised by a caregiver
- Keep noise at a reasonable level and consider using designated quiet spaces (available at some locations)
- Bring in only registered guide or service animals
- Wear appropriate clothing and footwear at all times
- Eat and drink where permitted (except where posted otherwise)
- Be responsible for personal belongings
- Refrain from running or using bikes, skateboards, rollerblades, scooters, or similar equipment
- Ensure all items removed from the library are checked out and speak to staff if the security gate alarm sounds
- Seek permission from library staff to photograph, film, or record on or near library premises
- Refrain from soliciting

Mississauga Library will address behaviour which disrespects the facility, its resources, staff, and/or the rights of others.

Bullying, discrimination, harassment, violence, vandalism, or verbal abuse will not be tolerated. Violations may result in being asked to leave the library and/or having library privileges suspended or cancelled.

To report any issues or safety concerns, please speak to a staff member or call 311. For medical emergencies, call 911.