

## Learn to Swim – Frequently Asked Questions

### **1. Why is the City of Mississauga moving back to the Lifesaving Society as their Learn to Swim and Leadership provider?**

Recently, the Red Cross announced that they are winding down their swimming and leadership programs. As a result, the City of Mississauga has decided to return to the previously offered Lifesaving Society programming starting with the immediate move of all leadership programs back to the Lifesaving Society. A full transition of the learn to swim programs will occur in the Summer 2022.

### **2. When will Aquatics transition back to the Lifesaving Society's Swim for Life program?**

Customers will see a full transition of learn to swim programming back to the Lifesaving Society swim for life program for Summer 2022.

### **3. How will I know what Lifesaving Swim for Life level to register in next for after the conversion?**

A conversion chart will be made available prior to registration to demonstrate where your child should be, based on where they were in the Red Cross program. Please continue to visit our webpage for more information or contact the customer service desk at any community centre.

### **4. How will I know what level to register in next?**

Whether you are new to swim lessons or were registered in the old program, we have developed a conversion chart for each section of the new program. It easily demonstrates where your child should be, based on where they have or have not been. Please view our related links for more information, or connect with the customer service staff at your closest community centre.

### **5. Are there any changes to the length of the classes?**

The length of the classes have stayed the same.

### **6. Are you still offering private/semi-private classes? Will they be beneficial with the reduced ratios?**

Yes, we are still offering semi private and private classes. The semi private options may be offered for 2 or 3 participants. This will still be beneficial for people that are looking for a more individualized approach.

### **7. Can I still pay with scheduled payments?**

Absolutely, there is no change to our payment processes.

**8. Will Lifesaving Society Swim for Life lessons cost more?**

The Lifesaving Society Swim for Life program is comparable in price to recent learn to swim lesson costs.

**9. Will there be report cards and progress recognition?**

Yes, there will be report cards issued to swimmers each session. Swimmers will also receive a recognition sticker if they complete a level. Once the transition to Lifesaving Society Swim for Life has occurred, participants can expect to receive only a report card at the conclusion of their program. The Lifesaving Society does not offer stickers as part of their recognition.

**10. Will the change ensure that my child will pass a level?**

No, as each child progresses at his/her own rate. Our Red Cross Water Safety Instructors are trained to adapt the program skills to each individual swimmer's needs, helping all participants achieve their personal best in swimming and fitness.

**11. Can my child work on more than 1 level (progressive evaluation)?**

Absolutely, this has not changed.

**12. We take lessons at different pools. Will all pools run the same programs with the same evaluations?**

The program will be the same at each location throughout the City.

**13. Are there different ways to search for class availability?**

Some facilities have combined levels in order to meet minimum class ratios. Please ensure that you are searching for a level in both places. For instance, if you are looking for a Swim Kids 1 class, you will also need to look in the Swim Kids 1 and Swim Kids 1/2.

**14. My child has finished learn to swim. What other programs are offered?**

This is a great opportunity to try something new! We will be offering program opportunities that develop swim strokes, water sports and more. Please visit [www.activemississauga.ca](http://www.activemississauga.ca) for Red Cross Swim Stokes and Swim Sports.

**15. Are the ages still the same (Parent & Tot, PreSchool, Youth, Adult levels)?**

Yes, age ranges will remain the same for each of the learn to swim programs.

**16. Why is my child now in a different level than before?**

Placement in Red Cross Swim programs depends on many variables including age, skill proficiency, previous experience and readiness. We have closely compared the previous learn to swim curriculum to the new Red Cross Swim program to ensure your child is placed in the appropriate level.

**17. My child has not swam for a long time. Should I still put them in the next level from the chart?**

If there has been a period where your child has not participated in formal swimming lessons, we encourage you to reach out to your closest community centre and speak with the customer service team to inquire about a swim assessment.