

Virtual Fitness Membership Frequently Asked Questions

1. When will the virtual fitness membership classes begin?
Classes will begin January 9th, 2023.
2. Are the virtual fitness classes included in any of the regular in-person fitness memberships?
The virtual fitness classes will not be included in any of the other memberships.
3. What will be different from the free virtual classes?
The free virtual classes are shorter and were only available for a limited time. Our virtual membership, offers classes that will be longer with more variety. You can register during the month of December for a free sample of the types of classes we will offer in the membership at www.mississauga.ca/recreation-and-sports/stay-home-stay-active/stay-home-stay-active-live/
4. When do the current free virtual fitness classes end?
The free classes will end on January 8th.
5. When can I buy a virtual fitness membership and register virtual fitness classes?
Virtual fitness memberships will be available for purchase and registration on January 8th, 2023. Classes will start on January 9th.
6. What type of virtual memberships will be offered?
There will be a 1 month and 6 month membership options.
7. Where do I buy the virtual fitness membership and register for classes?
The virtual fitness membership will be available for purchase along with the registration for classes online at www.activemississauga.ca
8. Are there any discounts being offered? ie Older Adults, family discount, etc.
There are no discounts being offered for the virtual fitness membership.
9. Will the payments be an automatic withdrawal and if so, when?
The 6 month membership will automatically be withdrawn on the 1st day of each month; 1 month memberships will require a renewal.
10. Can I opt out at any time and is there a cancellation fee?
Yes, you can cancel a membership at any time and there is no cancellation fee.
11. Where can I find more information?
More information on memberships is available at www.mississauga.ca/memberships

