Learn to Swim - Questions and Answers

1. How will I know what swimming level to register in?

A program chart is available online and at community centres to demonstrate where your child should be, based on age and the last level they participated in.

2. Do you still offer private/semi-private classes? Will they be beneficial with the <u>reduced ratios</u>?

Yes, we offer semi private and private classes. The semi private options may be offered for 2 or 3 participants. This will still be beneficial for people that are looking for a more individualized approach.

3. Can I pay with scheduled payments?

Absolutely, there is no change to our payment processes.

4. Is there be report cards and progress recognition?

Yes, participants can expect to receive a report cards issued at the conclusion of each session.

5. Does the learn to swim program ensure that my child will pass a level?

No, as each child progresses at his/her own rate. Lifesaving SWIM Instructors are trained to adapt the program skills to each individual swimmer's needs, helping all participants achieve their personal best in swimming and fitness.

6. Can my child work on more than 1 level (progressive evaluation)? Absolutely, this will always be an option.

7. We take lessons at different pools. Do all pools run the same programs with the same evaluations?

The learn to swim program is the same at each location throughout the City.

8. Are there different ways to search for class availability?

Some facilities have combined levels in order to meet minimum class ratios. Please ensure that you are searching for a level in both places. For instance, if you are looking for a Swim for Life 1 class, you will also need to look in the Swim for Life 1 and Swim for Life 1/2.

9. My child has finished learn to swim. What other programs are offered?

This is a great opportunity to try something new! We will be offering program opportunities that develop swim strokes, water sports and more. Please visit <u>www.activemississauga.ca</u> for Fitness Swimmer and Swim Sports.

10. My child has not swam for a long time. Should I still put them in the next level from the chart?

If there has been a period where your child has not participated in formal swimming lessons, we encourage you to reach out to your closest community centre and speak with the customer service team to inquire about a swim assessment.